THE NOVA SCOTIA DEPARTMENT OF

Community Services

1991

Acknowledgements

Appreciation is extended to all who have assisted
in the preparation of this edition of
The Nova Scotia Department of Community Services 1991

Minister's Message

It is a pleasure for me to introduce the twenty-seventh annual report of the Department of Community Services.

As you read this report, you will get some idea of the broad range of services and activities in which the Department is involved. Many challenges are facing us in the future, including increasing demand for service at a time of scarce resources to meet those demands. However, I am confident that we will be able to continue a high level of services to those in need in our Province.

Marie P. Dechman

Marie P. Dechman
Minister of Community Services

Minister of Community Services Marie P. Dechman (right front) at a retirement reception for Mr. James A. MacIsaac (left), former Administrator of the Rehabilitation and Community Services Division.

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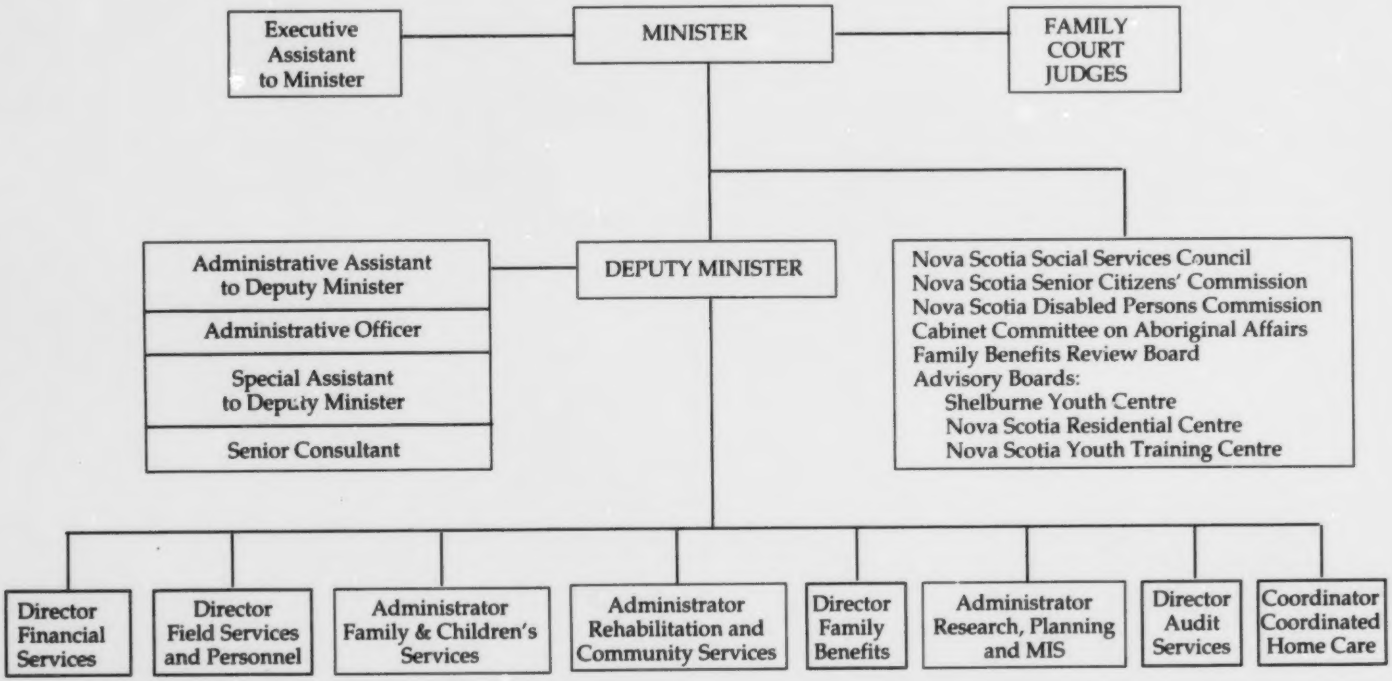
ORGANIZATION CHART: DEPARTMENT OF COMMUNITY SERVICES

March 1991



Executive Assistant to Minister
MINISTER
FAMILY COURT JUDGES
Administrative Assistant to Deputy Minister
Administrative Officer
Special Assistant to Deputy Minister
Senior Consultant
DEPUTY MINISTER
Nova Scotia Social Services Council
Nova Scotia Senior Citizens' Commission
Nova Scotia Disabled Persons Commission
Cabinet Committee on Aboriginal Affairs
Family Benefits Review Board
Advisory Boards:
Shelburne Youth Centre
Nova Scotia Residential Centre
Nova Scotia Youth Training Centre
Director Financial Services
Director Field Services and Personnel
Administrator Family & Children's Services
Administrator Rehabilitation and Community Services
Director Family Benefits
Administrator Research, Planning and MIS
Director Audit Services
Coordinator Coordinated Home Care

Ministers who have served the Department since its beginning are as follows:

Frank Roy Davis	1933-1948
Lauchlin David Currie	1948-1949
Alexander Hugh MacKinnon	1949-1950
Harold Connolly	1950-1954
Geoffrey Stevens	1954-1955
J. Clyde Nunn	1955-1956
Richard Donahoe	1956-1958
Malcolm Leonard	1958-1960
W.S.K. Jones	1960-1964
James M. Harding	1964-1968
Percy Gaum	1968-1969
Gordon A. Tidman	1969-1970
Allan E. Sullivan	1970-1972
William Gillis	1972-1973
Harold Huskilson	1973-1976
Bill MacEachern	1976-1978
Jack MacIsaac	1978-1979
Laird Stirling	1979-1981
Edmund L. Morris	1981-1987
Thomas J. McInnis	1987-1988
Guy J. LeBlanc	1989-1991
Marie P. Dechman	1991-

Deputy Ministers who have served the Department since its beginning are as follows:

Ernest H. Blois	Deputy Head	1933-1944
	Deputy Minister	1944-1947
Hiram S. Farquhar	Deputy Head	1947-1959
Fred R. MacKinnon	Deputy Head	1947-1959
	Deputy Minister	1959-1980
John Angus MacKenzie	Deputy Minister	1980-1985
Gwen Pickering	Deputy Minister	1985-1986
Carmen Moir	Deputy Minister	1986-1991
Patricia N. Ripley, Ph.D.	Deputy Minister	1991-

Dr. Patricia N. Ripley, Deputy Minister.

Recent Developments in Community Services

- The first phase of a two-year salary enhancement grant for day care staff was implemented during the fiscal year.
- The Family and Children's Services Act was passed by the Legislature subject to proclamation in September 1991.
- Family Benefits regulations were amended to exempt the first four weeks of income from vocational training allowances received by recipients.
- Family Benefits food and personal allowances were increased in accordance with the cost of living on January 1, 1991.
- The Coordinated Home Care Act providing authority for the Coordinated Home Care Program was passed by the Legislature.
- The Department opened a new office in North Sydney in June 1990.
- A 45-bed Level I facility called Centennial Villa was opened in Amherst in April 1990.
- A 10-bed extension to Villa Acadienne Home for the Aged in Meteghan was opened in May 1990.
- A 26-bed extension to Mahone Nursing Home was opened in December 1990.

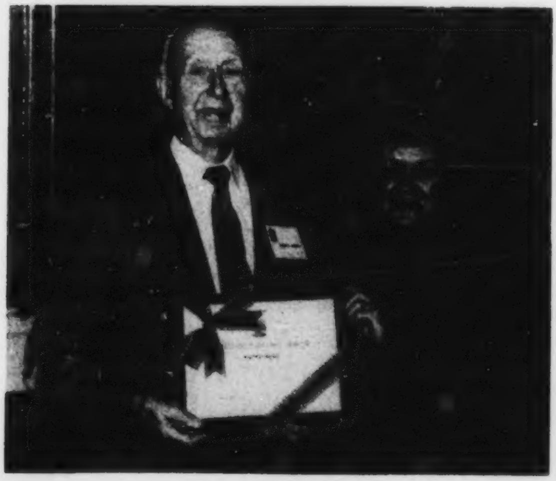
The Deputy Minister and her staff.

Community Service Awards

The Government of Nova Scotia, through its Department of Community Services, recognizes and expresses appreciation to those who have served their communities and fellow citizens and given unstintingly of themselves in the interest of better lives for the people of our Province. The Community Service Award has been established for that purpose.

Community Service Awards were presented in 1991 by the Honourable Marie P. Dechman, Minister of Community Services, to:

Harry Angel
Mike and Helen Crant
Joseph and Penny Currie
Ada Fells
Leo Glavine
Margaret Haley
Marion Kimber
Dana MacLennan
Dorothy McCarron
Joan Pugsley
Rotary Club of Springhill
Shirlen Seamone
Captain Gary Scrivens
Douglas Stallard
David Warner



Minister Marie P. Dechman with Mr. Harry Angel, recipient of a 1991 Nova Scotia Community Service Award.

Advisory Boards

Nova Scotia Social Services Council

Dr. Julius Comeau, Chairman
Bessie Harris, M.S.W., Executive Secretary

Constituted under *An Act to Provide for Social Services Councils,* Chapter 22 of the Statutes of Nova Scotia, 1970-71, the Nova Scotia Social Services Council is an advisory council to the Minister of Community Services. Members of the Council come from all walks of life and are representative of various geographic regions of the Province. The Council provides the Minister of Community Services with advice and recommendations on any matter relating to Community Services.

The Council met on five occasions during the fiscal year: four meetings were held in Halifax and one meeting was held in Sydney. The Executive Committee met on six occasions, primarily to plan subsequent meetings of the Council.

Honourable Guy J. LeBlanc, then Minister of Community Services, attended a meeting of the Council and reviewed a number of current concerns of the Department. Among items discussed was a model for the coordination of services. The Minister requested Council to develop several models on coordination. A subcommittee was formed and held several meetings, and heard presentations from several areas of the Province where coordination was in place. The subcommittee prepared an interim report and submitted their proposal to the Minister. The coordination of services has been a major concern of Council for some time.

The Executive, at the request of the Deputy Minister, reviewed the draft legislation respecting the Family and Children's Services Act and submitted its report.

To remain current with the various programs in which the Department of Community Services is involved, the following presentations were received at regular Council meetings: (1) the decentralization of services to various areas of the Cape Breton Region, presented by Sandy Bowes, Regional Administrator, Cape Breton Region; (2) Coordinated Home Care Program, Cape Breton Region, presented by Colleen Chisholm, Regional Home Care Coordinator; (3) Loaves and Fishes (a restaurant-type food bank), presented by Reverend Mel Finlay, Director; (4) the housing program for Family Benefits clients, presented by Hector MacSween, caseworker at the New Waterford Sub-office; (5) Family Services of eastern Nova Scotia, presented by Stan MacLean, Executive Director; (6) services for the mentally handicapped, presented by Ross Thorpe, Director; and (7) the Disabled Persons Commission, presented by Dr. Patricia Ripley, then Special Assistant to the Deputy Minister.

The members of Council attempt to keep up to date with the various activities of the Department of Community Services and other social agencies in order that their comments and recommendations may be of significant value to the Minister, the Department of Community Services and the people of Nova Scotia.

Nova Scotia Senior Citizens' Commission

Jack Glassey, Chairman
Allan Clark, Coordinator

The Nova Scotia Senior Citizens' Commission was established in 1972 under the Senior Citizens' Social Services Act. The Commission consists of 19 private citizens, many of them seniors, who come from all parts of the province and are appointed by the executive council of the provincial government for three years or for a shorter term. Representatives from the departments of Education, Health and Fitness, and Advanced Education and Job Training, and from the Senior Citizens' Secretariat also participate in Senior Citizens' Commission meetings, bringing the total membership to 23.

The mandate of the Nova Scotia Senior Citizens' Commission is:

- to conduct, direct and promote fact-finding studies and research related to aging
- to seek out and encourage people interested in providing voluntary services to citizen groups concerned with aging
- to promote new activities and social services for senior citizens through voluntary agencies and all levels of government
- to review existing legislation and government programs and make recommendations as to how these may be improved to provide better services for senior citizens, and to fulfil any duties assigned by the Governor-in-Council or the Minister of Community Services.

During the 1990/91 fiscal year, the Commission met on several occasions in different regions of the province. Some of the activities undertaken during the year were:

- The "Senior Partners in Learning" program approved 47 proposals to assist seniors councils and clubs and the 21 school boards in Nova Scotia to carry out continuing education programs for seniors.
- Senior citizens workshops were held with seniors councils and seniors clubs in the Eastern Shore, Guysborough, Antigonish, Cape Breton, Colchester, Hants, Cumberland, Pictou, Valley, South Shore, and Yarmouth areas.
- The Commission published an updated version of the *Directory of Senior Citizens Clubs and Councils* in 1991.
- The Commission sent representatives to the Canadian Association of Gerontology's annual meeting in Victoria.
- The Commission invited several speakers from various organizations and government departments to its regular meetings to speak on topics

Mr. Jack Glassey (left), Chairman of the Nova Scotia Senior Citizens' Commission, presenting an award to Mr. Fred Turpin (right), President of the Lunenburg County Senior Citizens' Council.

related to seniors such as housing, transportation, drugs, coordinated home care, and adult abuse.

- Representatives of the Commission were present on several planning committees involved with conferences sponsored by the Senior Citizens' Secretariat.
- Two members of the Commission, Mrs. Edith Harvie and Mr. Dan MacLean, were presented with Achievement Awards on their retirement.

Nova Scotia Disabled Persons Commission

Charles Macdonald, Executive Director

The Disabled Persons Commission held its inaugural meeting in 1990. The Commission was created under the Disabled Persons Commission Act of 1989 and meets monthly to deliberate on issues relevant to Nova Scotians with disabilities. The Commission is composed of 12 members, seven of whom are themselves disabled. Five representatives of government departments hold the remaining positions on the Commission.

The objectives of the Disabled Persons Commission are to advise the government and the general public on the needs and abilities of persons with disabilities. The Commission will also endeavour to make the general public and persons with disabilities aware of government programs that serve persons with disabilities. The Commission has also been mandated to make the general public aware of what it can do to help facilitate the integration of persons with disabilities into the social and economic life of the community.

The Commission has been meeting with and listening to organizations representing the community of persons with disabilities.

The Commission held two public forums, in Yarmouth and Sydney, during 1991. These forums provided an opportunity for Commission members to hear firsthand the concerns of persons with disabilities in these communities.

The Commission also worked towards the enhancement of the Nova Scotia Building Code Act and towards the adoption of the 1990 National Building Code of Canada as the Nova Scotia building code. The Commission produced a brochure entitled "Buildings Are for Everyone." This brochure was prepared in collaboration with the Department of Municipal Affairs in order to heighten awareness of the barrier-free design provisions of the 1990 National Building Code.

The Commission is facilitating a study into the need for visual sign language interpreters in Nova Scotia. This study is being done in conjunction with the Canada Employment and Immigration Commission, the Department of Advanced Education and Job Training, service providers, and the deaf community. The Commission also facilitated a study into attendant services in Nova Scotia, completed in June 1991.

The Commission hosted a study session on the Canadian constitutional review process and made a presentation to the Nova Scotian Constitutional Working Group. This presentation was supplemented by the submission of a position statement to the working group.

The Commission prepared and presented a position paper on audible traffic signals for the visually impaired. The Commission has also identified accessible transportation as an important need for persons with disabilities and is working towards the development of an accessible taxi pilot project in consultation with other departments of the provincial government.

The Commission recognizes the need for a universal technical aids program for persons with disabilities in Nova Scotia and will continue to work towards this goal.

The Commission reports directly to a coordinating committee of Ministers. The coordinating committee is chaired by the Minister of Community Services, and the other members are the Minister of Advanced Education and Job Training, the Minister of Health and Fitness, the Minister of Government Services, the Minister of Labour, the Minister of Municipal Affairs and the Minister responsible for the Housing Act.

The Commission offices were opened on October 9, 1990, at 2695 Dutch Village Road, Halifax. The offices have been modified to enhance the working conditions for a variety of disabilities.

Mrs. Joan Collier, Deputy Minister's staff.

Community Services

Family and Children's Services Division

W.D. Greatorex, R.S.W., Administrator

Each of the four program areas of the Family and Children's Services Division is organized as a separate section with its own Director. The four sections are:

- Family and Children's Services
- Child and Adolescent Services
- Day Care Services, and
- Young Offender and Court Services.

The Children and Family Services Act, an Act intended to replace the Children's Services Act, was passed in the House of Assembly during the spring of 1990. The new legislation came into effect on September 3, 1991. Some of the major changes contained in it include reference to the important role the natural and extended family play in the development of children, more precise definitions of children in need of protective services, a radically altered court procedure that takes into consideration the age of children, an emphasis on preventative and voluntary services, and a less intrusive approach to the provision of children and family services.

A considerable commitment of resources has been allocated to the implementation of the legislation. An Implementation Committee was formed with representatives from various interest groups to oversee the

Mr. W.D. Greatorex, Administrator of the Family and Children's Services Division.

implementation of the legislation province-wide. A number of subcommittees were formed and dealt with specific areas, e.g., the Child Abuse Register, protection services, mediation, and court services. The budget requested for Family and Children's Services for the 1991/92 fiscal year also took into consideration the need for additional and new resources associated with the implementation of the legislation, e.g., funds for parenting programs and enhancement of child protection services.

Two new major initiatives in day care services over the year related to announcements mentioned in the 1990 annual report. The first was in regard to the salary enhancement grant that was intended to permit an upgrading of the salaries of employees in day care centres. This grant was implemented over a two-year period, with the first phase provided in the 1990/91 fiscal year. That phase resulted in an additional expenditure of approximately $1.3 million and was to the benefit of approximately 500 day care staff. A major task of the Department was the income testing of families using day care centres, to ensure that cost-sharing under the Canada Assistance Plan would be available to the province in relation to funds expended for this grant.

The second major initiative during the year in the day care program related to the Round Table on Day Care Services announced last year. This Round Table worked diligently over the year, with a number of

Staff of the Family and Children's Services Division.

subcommittees working on areas such as legislation and regulations, subsidized spaces, and the training requirements for staff in the day care program. The Round Table submitted its report to the Minister of Community Services in April 1991.

Reference has been made in previous reports to the major joint initiative between the Department of Community Services and the Department of Health and Fitness with respect to the coordinated delivery of services to adolescents. Under the initiative of the Co-Directors of Child and Adolescent Services, two major events over the past year were (1) the opening of Brenton House in Halifax in June 1990 as an emergency receiving and assessment facility for adolescents in the metropolitan area with a capacity of 12 beds and (2) the establishment of parent counsellor programs in Halifax and Colchester counties to allow specialized care and treatment of adolescents experiencing behaviourial and adjustment problems in family settings, where the parents are expected to receive considerable training and to actively participate in the therapeutic programs offered to the children placed with them. The Co-Directors have also worked to ensure the availability of initial funds for the development of an Annapolis Valley area receiving and assessment facility, which should become a reality in the next year.

With respect to Young Offender and Court Services, major changes can be reported at the Shelburne Youth Centre, where reorganization of the facility is continuing. In addition to the structural reorganization—which permits the development of programs for target groups, e.g., work skills, young people on remands and short-term commitments, and an academic program—staff were examining the development of an addiction intervention program. A major structural renovation of one of the cottages was undertaken during the year and an aftercare program was developed for female young offenders who were resident at the youth centre.

That section of the Division is able to report that action against defaulters under the Maintenance Enforcement Program increased 37% over the previous fiscal year. The total value of maintenance processed through the Family Court during the year was approximately $18.5 million.

Family and Children's Services Section

George R. Savoury, M.S.W., R.S.W., Director

The Family and Children's Services Section provides the following services: protection services, services to children in care and custody, services to single parents, adoption services, family counselling services, the family violence and transition houses program, and licensing of private child-caring facilities and maternity homes.

Protection Services

Child protection workers and designated social workers in children's services agencies have the legal mandate under the Children's Services Act to investigate all reports of alleged child abuse and neglect. There are 19 children's services agencies throughout the province. Five are district offices of the Department of Community Services and 14 are privately run children's aid societies and family and children's services agencies. The Micmac Family and Children's Services Agency provides mandated services for Native families living on Reserves in Nova Scotia.

Protection services are the backbone of Family and Children's Services. The overall priority and philosophy of this service is to maintain and support the integrity of families whenever possible, while protecting children from abuse and neglect.

A Child Abuse Register was established within the Department of Community Services and incorporated into the Children's Services Act in 1976. Under the Children's Services Act, anyone having information, whether or not it is confidential, indicating that a child is in need of protection must report the situation to a local children's services agency. Once this report is received and investigated by the agency, and the agency has concluded that there is evidence indicating the child is or has been abused within the definition of child abuse, the matter is reported to the Child Abuse Register. Once reported to the register, a decision is made regarding whether or not the matter will be recorded.

By facilitating the reporting and recording of child abuse, the register assists the Department in identifying the extent of abuse in Nova Scotia and in monitoring the whereabouts of children, their families and suspected abusers so protection services may continue uninterrupted.

During calendar year 1990, 484 cases of child abuse were reported to the Child Abuse Register.

Children in Care and Custody

The care and custody program involves planning for and supervising children whose legal guardianship has been transferred from the natural parent(s) to a children's aid society, a family and children's services agency, or the Minister of Community Services through the Family Court. In 1990/91, 532 children were in foster homes. In many cases, children were returned to their natural parent(s) when the parents were better able to provide for them. In other cases, when a family reunion was impossible, children were placed for adoption.

In 1990/91, 53 children in care and custody were legally adopted. The younger the child is when coming into permanent care and custody, the greater the likelihood the child will be placed in an adoptive home. Effort is made to place the child in as permanent a home as possible. Unfortunately, the older the child is when coming into care, the less the chance that an adoptive home will be found. At the present time in Nova Scotia, 777 of the children in permanent care and custody are over the age of 10. (See Tables 1-3.)

Over the past few years, the Department of Community Services has emphasized permanency planning for children in care and custody. The importance of planning for the child immediately upon his or her removal from the natural family is recognized. When a child enters care, an agency endeavours to place the child in the most appropriate and nurturing environment possible. The possibility of placement with immediate or extended family is explored. When this is not possible, a foster care or congregate care placement is arranged, with consideration given to the child's cultural and religious background, and their specific developmental, emotional, social, behaviourial and physical needs. Once the agency feels a child cannot return to the natural family, the next preferred course is adoption. If adoption does not seem feasible because of the age of the child or health problems, the next preferred option is a permanent life plan with a foster family. The Department of Community Services hopes that the "child drift syndrome" within the child care system will be totally eliminated through this approach.

Children in care and custody are supported through the Department of Community Services by maintenance payments and clothing allowances according to age:

Maintenance Payments

Age	Per Diem Maintenance	Board Per Diem	Clothing Per Diem	"Other" Per Diem
0-4	$16.20	$12.48	$1.29	$2.43
5-9	16.20	12.48	2.13	1.59
10+	22.50	18.14	2.98	1.38

Clothing Allowances

Age	Monthly	Quarterly	Three Times/Year	Yearly
0-4	$39.20	$118	$157	$ 471
5-9	64.75	194	259	777
10+	90.60	272	362	1,088

Slight variances in clothing allowances may occur depending on the frequency of payment. When a child has additional needs because of medical, emotional or dental problems, the Department may provide additional funds for these purposes. Special needs are determined and paid on an individual basis as required.

The Federation of Foster Families Associations of Nova Scotia (F.F.F.A.N.S.) acts as a body representing the foster caregivers of our province. In addition to being a voice for caregivers, they remain strong advocates for the enrichment of foster care services to children requiring substitute care. In February 1989, and upon the recommendation of the federation, the Joint Committee on Foster Care was struck and empowered to explore major issues in foster care. The committee is comprised of representatives from the federation, a representative from the presidents of the private child caring agencies and is chaired by the Department of Community head office representative. The committee works independently on issues and also draws on the expertise of social workers and foster caregivers in the field. Among the topics being addressed by this committee are the development of a policy handbook for caregivers, remuneration, assessing the special needs of children, respite service and transportation policies, foster parent training, recognition and role definition for caregivers, and the need to increase public awareness and enhance the positive public image of foster care.

Single Parent Program

Services are provided to single parents to help them plan for themselves and their children before or after the birth of a child. A range of services are provided to ensure that the health, social and emotional needs of the single parent and child are met. In general, the mother's needs for service are more acute than the father's because of the physical and psychological aspects of pregnancy. The services offered to the single parent are primarily geared towards meeting the needs of the mother and her child. These services are also available to the interested father.

A comprehensive service to single parents touches upon the present (the crisis of the pregnancy and what to do about it), the past (the circumstances that led to the pregnancy) and the future (how best to plan for the child and parent). The single parent worker encourages single parents to move through the crisis by drawing upon their personal strengths.

Children's aid societies, family and children's services agencies, the Department of Community Services, the Home of the Guardian Angel and the Antigonish Diocesan Charities provided such services in 1990/91. Homes providing facilities to unmarried mothers are the Home of the Guardian Angel (Halifax), Bethany Home for Girls (Halifax) and Parkdale House (Sydney). (See Table 4.)

The Parkdale and Bethany Salvation Army homes have a parenting skills development program that is offered to young mothers who plan to keep their babies but lack parenting skills. Mothers live in with their babies for periods of up to four months and are assisted in developing parenting skills and in finding suitable living arrangements.

Adoption Services

Twenty social agencies provide adoption services in Nova Scotia. These include 14 children's aid societies and family and children's services agencies, four District Offices of the Department of Community Services, and two child placing agencies operated under the auspices of the Catholic dioceses of Halifax and Antigonish.

The Department of Community Services also provides a Nova Scotia Exchange where information concerning special-needs children requiring adoption homes may be circulated to children's services agencies throughout the province.

In 1990/91, 347 adoptions were completed, for 178 boys and 169 girls. The number of healthy infants available for adoption is declining, with an increase in the need for adoption homes for special-needs children.

The Department of Community Services maintains a passive Adoption Reunion Register, whereby adult adoptees, adoptive parents and birth family members may register their wishes for adoption information and/or personal contact with an adoption principal. In 1990/91, 383 people made inquiries to the Adoption Reunion Register. Of this number, 232 were adoptees, 99 were birth parents and 16 were other birth family members. Forty-six inquiries were made by other sources (agencies, physicians, etc.). Of the total number of inquiries received, 336 parties placed their names on the Adoption Reunion Register. Non-identifying information will be provided on written request and, if a registry match occurs, the principals will be advised that a reunion can be effected. In 1990/91, 36 matches occurred through the Adoption Reunion Register.

A discreet inquiry can be conducted on behalf of an adoption principal if there is a pressing medical or psychiatric need to know or if the birth parents were married at the time of birth, subsequently married, or resided in a common-law relationship. In 1990/91, approximately 32 discreet inquiries were conducted.

Micmac Family and Children's Services Agency

On May 15, 1990, the Micmac Family and Children's Services Agency of Nova Scotia assumed full legislated authority for all child welfare services for people living on Micmac Reserves in Nova Scotia.

The Canada–Nova Scotia–Indian Child Welfare Committee completed a new long-term agreement that enabled the transfer of the remaining services.

The agency has flourished because of commitment and cooperation amongst the three committee members, the Department of Community Services, the Department of Indian Affairs and the Chiefs of the 12 Micmac Bands.

Family Counselling Services

Funding grants are provided to family counselling programs by the Department of Community Services and the family services of eastern Nova Scotia in the counties of Antigonish, Guysborough, Pictou, Richmond, Inverness, Victoria and Cape Breton, and to the Association for Family Life in the cities of Halifax and Dartmouth, and in Halifax County. These counselling services are used heavily to augment protection services.

Five children's services agencies are funded to provide therapy: the Family and Children's Services of Lunenburg County, Children's Aid Society and Family Services of Colchester County, Family and Children's Services of Annapolis County and Family and Children's Services of Cumberland County have full-time counsellors, and the Children's Aid Society of Shelburne County has a counsellor working one day a week.

The agencies provide counselling in areas such as family violence, sexual abuse, parenting skills, child and adolescent issues, assertiveness training, personal counselling, marital and family counselling, and custody and access mediation. The family therapists are also involved in many community, educational and preventive services.

Transition Houses

The Department provides funding to transition houses for battered women. The houses are open 24 hours a day, seven days a week, and provide temporary safe shelter for physically, emotionally and sexually battered women and their children. Staff offer support, counselling and advocacy services and refer the residents to a wide range of community services.

In an attempt to address the cause of family violence, some transition houses have also helped to develop programs to treat abusive men, and the Department will make funds available in its 1991/92 budget for this purpose. The Department has undertaken financial planning to ensure that each transition house can employ a child care worker, and outreach workers to assist with programs in the community.

The Department, through the Minister's Committee on Family Violence, facilitates the overall coordinating of policy in the area of family violence. The committee also services as an important mechanism for information sharing among the transition houses and various departments and agencies that have a policy and/or service delivery role in family violence. Administrative support and travel costs for attendance at the quarterly meetings of the committee are covered by the Department. During the 1990/91 fiscal year the Department was actively involved in meetings and consultations with other provincial departments to develop a provincial office on family violence, which was recently announced by the Minister of Community Services. Its role will be to oversee the development of public education strategies, identify training programs for community professionals, coordinate research into family violence and promote the exchange of information between government departments and community-based agencies.

Transition House	Capacity	1990-91 Approved Budget	75%
Bryony House (Halifax)	24	$462,377	$346,783
Cape Breton Transition House (Sydney)	20	290,938	218,204
Tearmann House (New Glasgow)	15	220,284	165,213
Juniper House (Yarmouth)	15	190,192	142,644
Chrysalis House (Kentville)	15	230,462	172,846
Harbour House (Bridgewater)	15	208,641	156,481
Third Place (Truro)	15	212,080	159,060
Cumberland County Transition House (Amherst)	10	200,218	112,623

Child and Adolescent Services

Trevor Townsend, M.S.W., Co-Director
Wade Junek, M.D., F.R.C.P.C., Co-Director

Since the appointment of Trevor Townsend on March 1, 1988, and Dr. Wade Junek on January 1, 1989, the Co-Directors of Child and Adolescent Services have been heavily involved in five major priorities.

The first priority, as seen by the Co-Directors, was the establishment of crisis/residential facilities with an assessment component for adolescents and other children in care across the province.

In November 1989, Pictou Assessment Centre was officially opened. This centre has a capacity of seven beds, with six beds being utilized for assessments and one for emergencies. Since this facility has opened, a contract for mental health services has been established between the Aberdeen Hospital and the centre to provide assessments, and reports for court-ordered assessments. The centre has been actively involved in receiving children and developing a program.

Bairncroft Adolescent Centre in Sydney River is a facility operated through the Children's Aid Society of Cape Breton. The Bairncroft centre was originally operated by its board of directors. In September 1989, through a special agreement, the Children's Aid Society of Cape Breton took over the operations of this program, and the Bairncroft facility now utilized as a crisis/residential facility with an assessment component. Bairncroft has established an excellent working relationship with the local mental health centre at the Cape Breton Hospital whereby psychiatric time is provided for consultation and assessment in exchange for the use of the occasional bed at Bairncroft.

Brenton House opened in June 1990 with a capacity of 16 beds. Over the past year the facility has experienced difficulties in the supervision of the number of children being placed, and the board has now decided to operate at a capacity of 12 beds. Since opening, the demand for services has been extremely high, and the behaviour of the children has been very challenging for staff. In response to the physical aggression and suicide threats of youth at Brenton House, the Department of Community Services, through the Staff Training Section, has provided a two-week training program to assist staff in coping with these behaviours.

Approval has been granted by the Department to fund an additional crisis/residential facility with an assessment component in the Annapolis Valley. A director has been hired and plans are ongoing to build a six to eight bed facility, probably in the Kentville area. Negotiations are ongoing with the local mental health centre to contract consultation and assessment services.

Approval has been granted by the Department to begin a planning process for a new crisis/residential facility with an assessment component in the Yarmouth area. This plan will involve tearing down the old residential centre in Hebron and building a new facility, plus an adjacent building to house the new program. Negotiations are ongoing between the Department of Health, the Department of Community Services, the local mental health centre, Bertha Churchill Hospital and Family and Children's Services of Yarmouth County to combine efforts to meet the need for in-patient mental health services and the need for secure treatment beds for children in the area. These negotiations are just underway, but could lead to a very unique program in Nova Scotia.

The second priority identified by the Co-Directors was a more cohesive and cooperative children's mental health delivery system in the Halifax-Dartmouth metropolitan area. The Co-Directors are members of the Tri-Facility Committee made up of representatives from the Nova Scotia Hospital, the Izaak Walton Killam Hospital and the Atlantic Child Guidance Centre, that is working towards a more cooperative and integrated mental health service delivery system for children. These meetings have been ongoing over the past year and a step-by-step plan has been developed to bring about a more coordinated service delivery system. This plan has been formally accepted by the Atlantic Child Guidance Centre, the Izaak Walton Killam Hospital and the Nova Scotia Hospital. A committee of chief executive officers has been established to draft a job description for an administrative coordinator to work with the three facilities in bringing the plan to a reality. Funds have been provided through the Department of Health and Fitness to cover the costs of this position.

As a third priority, the Co-Directors have been involved in the enhancement of the treatment program at the Nova Scotia Residential Centre in Truro. Through the support of the Department of Community Services and the Department of Health and Fitness, child care staff have increased substantially, a new chief counsellor has been appointed and a new clinical position was created, that of Coordinator of Treatment Programs. Although the clinical position remains vacant, clinical services have been provided by a local child and adolescent psychiatrist and other professionals on a fee for service basis. Efforts are being made to locate a person with the appropriate qualifications for the permanent position.

Fourth, the Department has approved two pilot Parent Counsellor Model programs, one for the Children's Aid Society of Halifax and one for the Children's Aid Society and Family Services of Colchester County. These programs will create beds in therapeutic foster homes to provide treatment services to severely emotionally disturbed children. Over the past year these programs became partially operational. The Children's Aid Society of Halifax has nine children placed, and the Children's Aid Society and Family Services of Colchester County has placed three children. Families are being encouraged to become involved in this program.

Fifth, the Co-Directors have been developing a child and adolescent service delivery model for the province. This report is in draft form and will be distributed to child and adolescent professional staff throughout the province for discussion in the near future.

Overall, significant progress has been made towards coordination between the Department of Community Services and the Department of Health and Fitness. Mental health centres and child welfare agencies have begun to work more closely together in an attempt to coordinate services in certain areas of the province. The Co-Directors are now promoting the development of a protocol model between mental health and child welfare services in order to "fast track" high risk cases from child welfare over to mental health services.

A consultant for special education has been appointed from the Department of Education to liaise with the Co-Directors to ensure that educational requirements are involved in the overall planning for child and adolescent services.

Day Care Services

Greg Gammon, M.S.W., Director

Responsible for the administration and enforcement of the Day Care Act and Regulations of 1978, the Day Care Services section monitors, licenses and provides financial and program consultation to all part-day and full-day centres in Nova Scotia. The primary objective of the program is the provision of services pertinent to "a child's physical, social, emotional and intellectual development apart from the children's parents or guardian" (Day Care Act of 1978, 2[A]).

There are 374 licensed day care facilities, providing full- and part-day services with a total of 10,345 spaces. Of these facilities, 54 are registered non-profit centres with an allocation of 2,022 subsidized spaces, and 31 are child development centres operated on a part-day basis by a community board of directors. The remaining 289 centres are privately operated and parents pay full fees for the services provided. Thirty new facilities received a license from the Minister in 1991.

This section also processes applications from families who are applying for financial assistance to help with the costs of day care services. Subsidy payments are made on behalf of eligible parents to 54 day care boards which operate 66 day care locations.

There are 2,022 subsidized spaces where families receive financial assistance based on their social and economic need. As of March 31, 1991, approximately 1,716 families, most of whom are single parents, were receiving day care subsidies at a cost of $9,425,083.

Besides the subsidy payments made to the registered centres, the Department provides an operating grant to 31 child development centres to enable preschool-aged children from disadvantaged families to participate in a "head start," or enrichment, program. The grant is to a maximum of 50% of their operating expenses based on the proportion of economically disadvantaged children in attendance.

The Department also implemented a salary enhancement grant in 1991 to help increase the salaries of day care workers in non-profit (full-day) centres by up to $5,000 over a two-year period. More than $1.3 million was advanced in Phase I to registered day care centres to help improve the salaries of approximately 500 day care staff.

The Minister of Community Services announced in the spring of 1990 a Round Table on Day Care Services, chaired by Debi Forsyth-Smith, President of the Nova Scotia Advisory Council on the Status of Women. Composed of day care representatives from both the private and non-profit sectors, the mandate of this group is to make recommendations to the Minister regarding the future development of day care services in Nova Scotia. Among various issues, members of the Round Table are examining the salary levels of day care workers, the need for subsidized day care spaces, a comprehensive review of existing day care legislation, training and certification, family day care, and issues related to federal-provincial funding. Their report, with recommendations for future day care reforms, was due in late April 1991. (See Tables 5-7 and Chart 1.)

Child Development Services Training Program

Child Development Services is a joint endeavour of the Department of Community Services and the Department of Education to provide training in early childhood education for those wishing to work with young children in day care facilities. The program is offered at the Nova Scotia Teachers College in Truro and at the Froebel Institute for Early Childhood Education in Princeport, Colchester County. The program has four facets:

1. A basic two-year, full-time diploma program in child development and early childhood education, with a first-year enrollment in 1990/91 of 116, and 91 in the second year.
2. A one-year diploma program in special education for children with developmental handicaps. The two-year child development services program, or an equivalent, is a prerequisite for this year of study. Seventeen students were enrolled in the program.
3. An extension or in-service program consisting of one evening a week within the student's own community, coordinated by a graduate of the program, and Saturday sessions at the Froebel Institute. In 1990/91 the extension program operated at 15 locations throughout Nova Scotia, at four in New Brunswick and at one in Newfoundland; in all, 259 students were registered.

4. The Atlantic Summer School for Child Care, a 14-day session in June at the Froebel Institute and the Nova Scotia Teachers College. This program is offered to students enrolled in the extension program and to others employed in day care centres seeking continuing education opportunities. The summer school is a requirement for students enrolled in Level IV of the extension program.

The Atlantic Summer School for Child Care has four divisions: normal child development and programming, special education, school-age child care, and administration and management. The program in June 1991 had 108 registered students, with an instructional staff from Nova Scotia, the United Kingdom, the United States, and other Canadian provinces.

While studying at the summer school, students have an opportunity to observe children's learning activities in the Princeport Playgroup, an early childhood education centre for children located at the Froebel Institute for Early Childhood Education.

Early Intervention Services

In response to the report of the Task Force on Family and Children's Services in 1987, the Department commenced the provision of funds to early intervention programs. In April 1991 a permanent position within the Department was established to coordinate the delivery of early intervention services through existing programs and to consult with community groups organized to establish such a service.

Early intervention refers to a wide variety of home-based services designed to assist families with infants between birth and three years of age who have developmental disabilities. The goal of these programs is to help the child to achieve their full potential while reducing the effects of the disabling condition. Support and information are provided to the family, and individual developmental programming is provided for the child. In addition, programs may offer parent-tot play sessions, parent support groups, parent education workshops, referral to and consultation with community agencies, toy and book libraries, and assistance with preschool programming.

In 1991 the Department provided funding to nine early intervention programs located in Wolfville, Shelburne, Liverpool, Halifax, Sackville, Amherst, Antigonish and Glace Bay. Approximately 170 families received home visit services from 14 consultants. (See Table 8.)

Young Offender and Court Services

John T. MacKinnon, M.S.W., Director

The Family Court

The Family Court for the Province of Nova Scotia provides a forum for hearing legal matters related to family issues such as family maintenance, custody and access, family violence between spouses or between parent and child, child protection and adult protection. The Family Court is also a Youth Court, hearing matters involving young persons charged with the Young Offenders Act (Canada) and the Young Persons Summary Proceedings Act (Nova Scotia). Although the Family Court is a court of record, it is not open to the public except for matters heard under the Young Offenders Act.

The following legislation and matters relating thereto are heard in the Family Court:

- Family Maintenance Act
- Adult Protection Act
- Maintenance Orders Enforcement Act
- Children's Services Act
- Young Offenders Act (Canada)
- Young Persons Summary Proceedings Act (Nova Scotia)
- Employment of Children Act
- Section 215 of the Criminal Code regarding people who fail to provide the necessities of life for children under the age of 16 or for a spouse
- Section 172 of the Criminal Code regarding persons who endanger the morals of children
- Sections 266, 810 and 811 of the Criminal Code dealing with common assaults or threats involving husband and wife or parent and child
- Section 740 of the Criminal Code regarding failure to comply with a court order
- Infants' Custody Act
- sections of the Solemnization of Marriage Act relating to the performance of marriage and to hear applications from persons under the age of 16 years desirous of permission to marry, and other Acts or matters as the Governor-in-Council may from time to time approve.

The Family Court may also hear applications to vary divorce orders that are registered with the Family Court as they relate to maintenance, custody and access, and may make recommendations in these areas to the Supreme Court.

Family Court Judges have jurisdiction to hold proceedings throughout the province, although it is customary for each Judge to be assigned a particular geographical area. Family Court Judges are also Youth Court Judges pursuant to an Order-in-Council (1984) which allows for hearing matters under the Young Offenders Act. The Judges are as follows:

W. Marshall Black (Chief Judge)	Annapolis, Kings and Hants counties
J. Vernon MacDonald	Cape Breton and Victoria counties
Robert Ferguson	Cape Breton and Richmond counties
Darrell W. Wilson	Cape Breton and Inverness counties
Robert White	Antigonish, Guysborough and Pictou counties
Robert Butler	Halifax
Timothy Daley	Halifax
Paul S. Niedermayer	Dartmouth and Lunenburg County
John D. Comeau	Yarmouth, Shelburne, Queens and Digby counties
David Milner	Cumberland and Colchester counties
Margaret Stewart	Annapolis and Kings counties
R. James Williams	Dartmouth
Corrine Sparks	Halifax
Robert Hebb	Lunenburg and Queens counties
James C. Wilson	Antigonish, Guysborugh and Pictou counties
Robert Levy	Halifax and Kings County
David Ross Hubley	Colchester County

Family Court Services

Support services attached to the Court are administered by the Family and Children's Services Division of the Department of Community Services. The services are the responsibility of seven regional administrators under the day-to-day supervision of Family Court supervisors, district supervisors, casework supervisors and/or senior Family Court officers. The following services are provided in the Family Court.

Intake Services

Intake staff assess the nature of the problem(s) of persons coming to the Court and assist in preparing the necessary documents to initiate Court action. In the Family Courts of Halifax, Dartmouth, New Glasgow and Sydney, intake services are provided by intake social workers. In other areas of the province, Family Court officers are responsible for these services.

Social and other assessments, e.g., psychological/psychiatric, are provided in certain situations when ordered by the Court.

Maintenance Enforcement Services

E. Hal Grainger, Coordinator

Orders for maintenance (payments of financial support from one spouse to another) may be enforced through the Family Court. Conditions of maintenance in divorce orders, which are registered in the Family Court, may also be enforced in the Family Court. If maintenance payments are not made, the Court may by letter, summons or warrant require the defaulting person to appear before the Court to explain why he or she did not make the payment. The Judge has the power to garnish wages in some instances, to order that the defaulting person pay larger amounts to cover money in arrears or, as a last resort, to impose a jail term for non-payment. In certain circumstances, the Judge may order that arrears be excused or that the order be varied, suspended or rescinded.

During fiscal 1990/91, enforcement actions increased 37% over the previous fiscal year, resulting in 6,787 default summonses compared to the previous 4,947.

Maintenance orders processed through the Family Court amounted to $18,468,350.73, a 7% increase over fiscal 1989/90. The monthly dollar amount assessed by Court orders for the same period was $1,431,762.05.

The automation of the maintenance enforcement program, intended to identify defaulters earlier and in a more efficient manner, and operated in two pilot Courts (Dartmouth and Kentville) in the past fiscal year, was converted on May 28, 1990, from a personal computer system to the provincial mainframe. This will now permit a greater range of applications from input and aid enforcement and the tracking of cases. Development is progressing and extended implementation within the province is planned once the design is fully functional.

Nova Scotia actively participates within the federal-provincial enforcement directors association pushing for a more effective reciprocal enforcement process across Canada. Nova Scotia participated in a study that focused on recommendations for improvement that ranged from new reports to legislative proposals.

Specific statistics on Maintenance Enforcement Services are contained in Tables 9 and 10 and Chart 2.

Young Offender Services

G.M. Bowers, M.S.W., Supervisor, Young Offender and Court Services

Young offender services are provided to young persons charged with offences under the Young Offenders Act and/or the Young Persons Summary Proceedings Act.

Services to young offenders of ages 12-17 is the shared responsibility of the Department of Community Services and the Department of the Solicitor General. An interdepartmental committee oversees the provision of services, addressing common issues to ensure consistency and to minimize duplication of services.

Nineteen probation officers, under the supervision of casework or district supervisors, provide ongoing supervision and direction to youth placed on probation or maintained in foster homes or other facilities as a condition of probation. These staff are responsible for the preparation of pre-disposition and progress reports, supervising community dispositions made by the Court and maintaining contact with young persons and staff in custodial facilities in preparing for a youth's eventual reintegration into the community.

Statistical information on youth appearing in Court are contained in Tables 11-13.

Community Development Program

This program funded by the federal government came to the end of its demonstration period during fiscal 1990/91. The coordinator of the program transferred to another department during the period and it is now operating under agreement with the Department of Community Services.

Presently, seven societies are contracted to provide the alternative measures program, community service order placement and supervision, the volunteer program and a public information and awareness program.

The seven societies and the geographic areas they serve are:

Society	Geographic Area
Amherst YMCA Youth Alternatives Program	Cumberland County
Island Alternative Measures Program	Cape Breton Island
Southwest Alternative Measures Program	Digby, Yarmouth and Shelburne counties
Youth Alternative Society	Halifax, Lunenburg and Queens counties
Truro Boys and Girls Club (Options for Youth)	Colchester County and East Hants
John Howard Society Alternative Measures Program	Pictou, Antigonish and Guysborough counties
Valley Youth Alternatives	Annapolis and Kings counties and West Hants

Statistics regarding referrals to the program by region are provided in Table 14.

Custody Facilities

Two centres in Nova Scotia for young offenders of ages 12-15 are approved and designated as open custody facilities pursuant to the Young Offenders Act and the Young Persons Summary Proceedings Act: the Cape Breton Youth Resource Centre and the Shelburne Youth Centre. The Shelburne Youth Centre is designated as open and secure custody for females between the ages of 12 and 17. Secure custody is provided at the Nova Scotia Youth Centre in Waterville, which is operated and administered by the Department of the Solicitor General.

Cape Breton Youth Resource Centre

Ann Shears, Director

This centre located in Sydney can accommodate 10 male residents. Female youth are provided residency in Proctor Homes in the immediate area and participate in day programs offered by the centre.

The centre is also an approved facility for the placement of youth who are on probation with a condition to reside pursuant to the Young Offenders Act and who consent to involvement in its specialized programs, which include the following:

- *Life skills.* During fiscal 1990/91, six ten-session programs were offered during the academic term in sexual abuse, self-awareness, anger management, drug awareness and community awareness. The summer program promoted the skills of handling emotions, self-improvement, animal care, camping, and working with life issues.
- *Tutorial program.* The tutorial program began in September 1990 to provide services to youth who require additional academic support to be successful in community schools. This program has brought positive results.
- *Student placement program.* The centre provides hands-on experience to students from a number of educational institutions. Not only do students reap the benefits of this experience, but the centre was fortunate to have a number of highly motivated and committed young people. The institutions that participated in this program were the University College of Cape Breton, Holland College (P.E.I.) and Hants Community College.

Table 15 shows statistical data related to open custody placements at the facility during the period.

Shelburne Youth Centre

Heikki Muinonen, Superintendent

A total of 174 youth were admitted to the Shelburne Youth Centre during the year and the centre provided 20,579 total days of care, a 20% increase over the previous fiscal year.

The centre staff continued to work on the reorganization and submitted a proposal to the Young Offender and Court Services Section at Head Office in fall 1990. The reorganization seeks approval of a new program mandate and administrative structure and the restructuring of staffing patterns.

Staff from the Nova Scotia Commission on Drug Dependency worked with administrative staff in developing a program proposal to operate an addictions intervention program at the centre. It was hoped that this program would become operational in fall 1991.

A major renovation project was started on the Nova Scotia Cottage building in January, with a projected finishing date in August. This building will be entirely redone, incorporating 20 individual bedrooms in two units. The centre staff and the architect worked cooperatively on the design of the new unit. The concept of individual bedrooms is new at the centre and should provide greater flexibility for programming and a new solution to problems.

The number of female young offenders remained high throughout the year. The most notable development in the female unit has been the extension of the Manage Your Resources program of aftercare and continuing contact with discharged residents which is proving to be very successful. The restructuring plan proposes a review of services to female young offenders in the coming fiscal year.

Statistical information on the fiscal year is contained in Table 16.

Table 1

Children's Aid Society, Family and Children's Services and District Office Statistics*

			Annapolis F. & C.S.	Cape Breton C.A.S.	Colchester C.A.S. & F.S.	Cumberland F. & C.S.
1.	(a)	No. of children in care and custody on April 1, 1990	49	131	30	68
	(b)	No. of children committed to care and custody during the period	3	15	5	7
	(c)	No. of children committed to care and custody who were placed under care by transfer of legal guardianship	—	—	—	—
	(d)	No. of children transferred into district	N.A.	N.A.	N.A.	N.A.
	(e)	Total of (a) (b) (c) (d)	52	146	35	75
	(f)	No. of children whose care and custody ended during period (1) by coming of age	7	9	1	11
		(2) by adoption	—	4	1	1
		(3) by marriage	—	—	—	—
		(4) by Court order	—	6	1	4
		(5) by death	—	—	—	—
	(g)	Transfers by legal guardianship	—	1	—	1
	(h)	No. of children transferred out of district	N.A.	N.A.	N.A.	N.A.
	(i)	Total of (f) (g) (h)	7	20	3	17
	(j)	No. of children in care and custody on March 31, 1991	45	126	32	58
	(k)	Total no. of children taken into care and custody since society founding	860	3,530	1,094	1,521

*Services to unmarried mothers noted on separate table.

Halifax C.A.S.	Hants F. & C.S.	Inverness-Richmond C.A.S.	Kings F. & C.S.	Lunenburg F. & C.S.	Micmac F. & C.S. of N.S.	Pictou C.A.S.	Queens F. & C.S.	Shelburne C.A.S.	Yarmouth F. & C.S.	Antigonish District Office	Dartmouth District Office	Digby District Office	Guysborough District Office	Sackville District Office	Total
149	38	13	81	53	59	66	15	36	30	20	144	23	14	34	1,053
29	7	—	10	7	2	7	—	11	2	2	33	—	2	1	143
—	—	—	—	—	1	—	—	—	1	N.A.	N.A.	N.A.	N.A.	N.A.	2
N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	—	—	—	1	1	2
178	45	13	91	60	62	73	15	47	33	22	177	23	17	36	1,200
12	6	—	6	6	2	6	2	3	1	2	12	5	4	6	101
16	2	1	—	2	1	6	—	1	1	2	15	—	—	—	53
—	—	—	—	—	—	—	—	—	—	—	—	—	—	—	—
6	1	5	1	—	1	8	—	1	—	3	2	—	2	1	42
—	—	—	—	—	—	—	1	—	—	—	—	—	—	—	1
—	1	—	—	—	—	—	—	—	—	N.A.	N.A.	N.A.	N.A.	N.A.	3
N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	—	—	—	—	1	1
34	10	6	7	8	4	20	3	5	2	7	29	5	6	8	201
144	35	7	84	52	58	53	12	42	31	15	148	18	11	28	999
2,681	827	42	1,323	848	2	1,520	508	525	897	N.A.	N.A.	N.A.	N.A.	N.A.	16,178

(Cont.)

(Table 1 continued)

			Annapolis F. & C.S.	Cape Breton C.A.S.	Colchester C.A.S. & F.S.	Cumberland F. & C.S.
2.	**No. of children committed to care and custody during the period who were**					
	(a)	Boys	1	9	1	4
		Girls	2	6	4	3
	(b)	Children of unmarried mothers	—	1	—	—
	(c)	Others in need of protection	3	14	5	7
3.	**No. of children in care and custody at end of period who were**					
	(a)	Boys	20	70	20	27
		Girls	25	56	12	31
	(b)	Under 5 years of age	4	11	4	1
		5 and under 10 years of age	3	4	2	9
		10 and under 15 years of age	6	29	10	11
		15 and under 19 years of age	21	60	14	27
		19 to 20 years of age	11	22	2	10

Halifax C.A.S.	Hants F. & C.S.	Inverness-Richmond C.A.S.	Kings F. & C.S.	Lunenburg F. & C.S.	Micmac F. & C.S. of N.S.	Pictou C.A.S.	Queens F. & C.S.	Shelburne C.A.S.	Yarmouth F. & C.S.	Antigonish District Office	Dartmouth District Office	Digby District Office	Guysborough District Office	Sackville District Office	Total
11	2	—	4	4	1	3	—	8	1	2	14	—	2	1	68
18	5	—	6	3	1	4	—	3	1	—	19	—	—	—	75
2	4	—	1	1	—	2	—	6	1	—	3	—	—	—	21
27	3	—	9	6	2	5	—	5	1	2	30	—	2	1	122
67	16	4	40	25	25	30	6	23	18	7	72	8	7	9	494
77	19	3	44	27	33	23	6	19	13	8	76	10	4	19	505
22	2	—	3	—	6	9	12	2	1	3	18	1	2	—	101
17	5	1	10	2	16	11	—	6	2	—	29	—	1	3	121
32	5	5	28	11	18	12	—	9	12	5	41	4	3	1	242
58	19	1	39	32	16	11	—	20	13	4	50	9	5	18	417
15	4	—	4	7	2	10	—	5	3	3	10	4	—	6	118

(Cont.)

(Table 1 continued)

	Annapolis F. & C.S.	Cape Breton C.A.S.	Colchester C.A.S. & F.S.	Cumberland F. & C.S.
4. No. of children under care and custody on March 31, 1991, who were				
(a) in foster homes	27	68	19	31
(b) in independent living/boarding homes,' Independence House	9	14	3	7
(c) in adoption probation homes	1	1	3	—
(d) in N.S. Residential Centre	—	2	—	1
(e) in residental centres	—	3	—	—
(f) in S.O.S. Village	—	—	—	—
(g) in Bairncroft	—	1	—	—
(h) in N.S. Home for Coloured Children	—	—	—	—
(i) in Shelburne Youth Centre	—	—	—	—
(j) in Young Offenders Act community facility	—	—	—	—
(k) in N.S.Y.T.C./C.T.C's	1	4	3	1
(l) in free homes	—	—	—	—
(m) self-supporting	5	1	—	—
(n) with own parents	2	4	1	4
(o) in Group Homes	—	9	—	—
(p) other	—	19	3	14
5. Volume of service in cases active during the fiscal year				
(a) Adoptions				
(1) Inquiries re: agency adoption	17	69	80	21
(2) Applications approved	—	13	1	4
(3) Homes on wait list, March 31, 1991	1	17	5	7
(4) Adoption reports submitted: 1st report	13	52	22	12
(reports include agency and private) 2nd report	10	37	10	14
supplementary	—	2	4	—

Halifax C.A.S.	Hants F. & C.S.	Inverness-Richmond C.A.S.	Kings F. & C.S.	Lunenburg F. & C.S.	Micmac F. & C.S. of N.S.	Pictou C.A.S.	Queens F. & C.S.	Shelburne C.A.S.	Yarmouth F. & C.S.	Antigonish District Office	Dartmouth District Office	Digby District Office	Guysborough District Office	Sackville District Office	Total
47	12	5	54	27	50	34	6	25	19	7	70	11	6	14	532
46	1	—	4	5	1	—	2	4	2	1	29	1	—	7	136
11	5	—	2	1	3	1	—	2	—	2	6	1	1	—	40
1	—	—	—	1	—	—	—	—	1	—	8	—	1	—	15
1	—	—	3	1	—	1	—	—	2	—	3	—	—	1	15
—	—	1	—	1	—	1	—	1	—	—	3	—	—	—	7
—	—	—	—	—	—	—	—	—	—	—	—	—	—	—	1
—	1	—	2	—	—	—	—	1	—	—	1	—	—	—	5
—	1	—	—	—	—	2	—	—	—	—	—	—	—	—	3
—	1	—	—	—	—	1	—	—	—	—	—	—	—	—	2
3	—	1	3	—	—	4	—	3	2	—	1	1	—	—	27
—	1	—	2	—	—	1	1	—	—	—	—	—	—	—	5
—	3	—	4	1	2	2	—	3	1	—	—	—	—	—	22
8	2	—	7	6	1	3	2	1	1	—	7	4	3	1	57
4	1	—	1	4	—	—	1	2	—	—	4	—	—	—	26
23	7	—	2	5	1	3	—	—	3	5	16	—	—	5	106
69	6	12	25	23	10	51	4	9	10	—	121	9	—	—	536
11	2	2	5	2	4	3	2	2	7	1	8	—	—	—	67
29	4	8	8	11	—	8	14	2	11	12	30	11	10	—	188
15	12	9	24	18	9	23	3	10	10	6	106	10	5	—	359
13	6	14	26	13	1	17	3	15	12	11	99	11	3	—	315
—	—	—	2	3	—	—	—	—	1	1	7	—	1	—	21

(Cont.)

(Table 1 continued)

		Annapolis F. & C.S.	Cape Breton C.A.S.	Colchester C.A.S. & F.S.	Cumberland F. & C.S.
(b)	Children taken into care, April 1, 1990-March 31, 1991				
	(1) Registered Agreements, Sec. 8, C.S. Act	26	75	27	19
	(2) Registered Agreements, Sec. 10, C.S. Act	—	3	—	3
	(3) Under Sec. 45.1, C.S. Act	7	19	7	7
	(4) Care and custody by Court order	3	15	5	7
(c)	Total no. of children in care under (b) on March 31, 1991	65	146	52	81
(d)	Children being supervised from other provinces on March 31, 1991	—	3	2	—
(e)	Children provided protection in own homes during year	534	367	208	113
(f)	Foster homes				
	(1) Inquiries	42	23	48	33
	(2) No. of applications to foster approved	8	1	3	12
	(3) No. of foster homes in use, March 31, 1991	31	49	13	34
(g)	Protection—abuse and neglect				
	(1) No. of cases carried over, April 1, 1990	55	158	78	37
	(2) No. of new cases during year	72	142	65	45
	(3) No. of cases carried over, March 31, 1991	66	187	85	55
	Protection—family support				
	(1) No. of cases carried over, April 1, 1990	61	65	40	4
	(2) No. of new cases during year	49	31	45	11
	(3) No. of cases carried over, March 31, 1991	52	77	50	12
(h)	Number of miscellaneous intakes	77	3	32	6
(i)	Family counsellor intakes	70	—	127	109
(j)	Family counsellor sessions	421	—	394	523

Halifax C.A.S.	Hants F. & C.S.	Inverness-Richmond C.A.S.	Kings F. & C.S.	Lunenburg F. & C.S.	Micmac F. & C.S. of N.S.	Pictou C.A.S.	Queens F. & C.S.	Shelburne C.A.S.	Yarmouth F. & C.S.	Antigonish District Office	Dartmouth District Office	Digby District Office	Guysborough District Office	Sackville District Office	Total
95	28	11	37	25	15	34	8	12	30	8	198	33	6	53	740
2	1	—	1	2	—	3	—	2	1	1	7	2	1	—	28
48	8	—	15	11	27	6	—	8	3	3	66	2	5	9	251
29	7	—	10	7	3	7	—	11	3	2	33	—	3	2	147
240	64	12	103	66	74	69	17	50	41	23	234	38	11	87	1,473
1	—	1	3	—	1	—	—	—	1	—	—	—	—	2	14
344	596	420	965	897	391	1,031	347	171	214	71	2,551	536	118	322	10,196
164	17	11	42	24	30	11	13	9	12	4	75	2	7	—	567
14	—	—	7	2	—	6	—	4	4	2	11	—	4	—	78
59	16	8	44	20	—	29	13	18	26	7	165	12	6	—	550
129	168	5	67	106	—	69	26	8	45	18	611	61	5	122	1,768
113	153	3	87	144	71	68	1	36	60	11	786	74	13	79	2,023
195	146	1	71	121	56	55	27	7	75	19	694	64	12	196	2,132
49	40	100	143	106	—	46	12	56	38	16	124	39	24	40	1,003
53	40	160	97	69	36	81	16	96	147	7	84	88	17	41	1,168
63	30	103	110	98	31	37	10	50	63	15	149	56	25	72	1,103
29	39	23	333	116	81	117	34	66	32	1	—	13	19	5	1,026
—	—	—	—	56	—	—	—	29	84	—	—	—	—	—	475
—	—	—	—	768	—	—	—	240	1,005	—	—	—	—	—	3,351

Table 2

Voluntary Care Agreements Under the Children's Services Act Registered with the Department of Community Services

1990/91

Agency	Number of Voluntary Care Agreements Signed	Number of Children in Voluntary Care
F. & C.S. of Annapolis County	27	26
C.A.S. of Cape Breton	87	75
C.A.S. & F.S. of Colchester County	29	27
F. & C.S. of Cumberland County	21	19
C.A.S. of Halifax	110	95
F. & C.S. of Hants County	29	28
C.A.S. of Inverness-Richmond	26	11
F. & C.S. of Kings County	38	37
F. & C.S. of Lunenburg County	35	25
Micmac F. & C.S.	21	15
F. & C.S. of Pictou County	35	34
F. & C.S. of Queens County	11	8
C.A.S. of Shelburne County	12	12
F. & C.S. of Yarmouth County	36	30
District Offices		
Antigonish	9	8
Dartmouth	225	198
Digby	36	33
Guysborough	6	6
Sackville	56	53
TOTAL	849	740

* Extensions are not counted as separate agreements in the Section 8 totals. Total number of children in voluntary care under Section 8 was 740. However, there were 849 agreements signed, 109 of which were new agreements (not extensions) signed for children who had been in voluntary care the same year.

Table 3

Child Caring Facilities Statistics

1990-91

	Adolescent Treatment Centre	Home of the Guardian Angel	Nova Scotia Home for Coloured Children	Boys Residential Centre	Chisholm Treatment Centre	Residential Centre Hebron	Nova Scotia Residential Centre
1. (a) No. of children resident on April 1, 1990	7	2	22	7	8	11	38
(b) No. of admissions during the year	88	23	70	15	6	10	49
(c) Total of (a) and (b)	95	25	92	22	14	21	87
(d) No. of discharges during the year	85	25	77	13	7	10	44
(e) No. of children resident on March 31, 1991	10	—	15	9	7	11	43
2. No. of admissions during the year who were							
(a) boys	39	9	49	15	—	9	22
(b) girls	49	14	21	—	6	1	27
3. No. of persons on staff of the facility							
(a) Director/Supervisor	1	1	3	1	1	1	1
(b) Social Workers	—	1+ 2 p.t.	1	—	1	—	1
(c) Nurses	—	2+ 6 cas.	—	—	—	—	—
(d) Counsellors	8+ 1.3 p.t.	—	—	7	9	—	29
(e) Youth Care Staff	—	—	10	—	1 p.t.	12	—
(f) Houseparents	—	—	—	—	—	1	—
(g) Domestic	—	—	1	1	1 p.t.	—	—
(h) Cook	1	—	1	1	1	—	3
(i) Other	—	1 + 1 p.t.	2	1	1	1	16
(j) Total number of staff	10+ 1.3 p.t.	5+ 3 p.t. + 6 cas.	18	11	13+ 2 p.t.	15	50

* Closed July 1990.
** Opened June 1990.
*** Opened November 1989.

Genesis House	D.H. Johnson House	Dept. of Community Services Ind. Home	F & C.S. of Hants Co. Group Home*	F. & C.S. of Lunenburg Co. Group Home	Hawthorne House	Jubien House	Liscombe Group Home	Ramsay House	Shelburne Receiving Home	Barnett House	S.O.S. Children's Village	Whitney Avenue Group Home	Brenton House**	Pictou Adolescent Treatment Centre***	Total
8	7	4	5	5	9	8	5	6	—	2	18	5	—	7	184
7	67	5	1	29	62	71	12	14	14	3	9	10	104	38	707
15	74	9	6	34	71	79	17	20	14	5	27	15	104	45	891
9	67	5	6	29	62	70	13	14	10	1	9	10	97	38	701
6	7	4	—	5	9	9	4	6	4	4	18	5	7	7	190
4	—	—	1	29	62	—	12	10	7	—	2	—	59	20	349
3	67	5	—	—	—	71	—	4	7	3	7	10	45	18	358
1	1	—	—	1	1	1	—	1	—	1	1	—	1	1	19
—	—	—	—	—	—	—	—	—	—	—	—	—	1	—	5+ 2 p.t.
—	—	—	—	—	—	—	—	—	—	—	—	—	—	—	2+ 6 cas.
5	6.5	—	—	6	6.5	7	—	4	—	3	—	—	13	—	104+ 1.3 p.t.
—	—	—	—	—	—	—	—	—	—	—	—	—	—	6	28+ 1 p.t.
—	—	—	—	—	—	—	2	—	2	—	7	2	—	1.2	15.2
—	—	—	—	—	—	—	—	—	—	—	—	—	—	—	2+ 1 p.t.
—	—	—	—	—	—	—	—	1	—	—	—	—	—	—	8
—	—	2	—	—	1	—	—	—	—	—	2	—	4	.25+ 2.5 p.t.	31.25+ 3.5 p.t.
6	7.5	2	—	7	8.5	8	2	6	2	4	10	2	19	8.45+ 2.5 p.t.	214.45+ 8.8 p.t.+ 6 cas.

Table 4

Services to Single Parents and Children by Child Placing Agencies and Maternity Homes

	Annapolis F. & C.S.	Cape Breton C.A.S.**	Colchester C.A.S. & F.S.	Cumberland F. & C.S.**	Halifax C.A.S.*	Hants F. & C.S.	Inverness-Richmond C.A.S
1. No. of active unmarried mother cases open on April 1, 1990	2	9**	10	2**	22*	9	4
2. No. of cases opened during the year	7	15	11	3	32	14	16
3. No. of cases closed during the year	4	16	18	3	27	1	13
4. No. of active cases open on March 31, 1991	5	8	3	2	27	22	7
5. Residence of unmarried mother (No. 2) In Nova Scotia	7	12	10	1	27	14	16
Outside of Nova Scotia	—	3	1	2	5	—	—
6. Ages of unmarried mothers counselled (No. 2) 15 and under	—	1	—	1	2	1	1
16-20	5	9	8	2	23	10	8
21-25	1	2	1	—	5	2	4
26-30	1	2	1	—	2	1	1
31-35	—	1	—	—	—	—	1
36 and over	—	—	1	—	—	—	1
7. No. of children under care on April 1, 1990 (a) Child care facility	—	—**	—	—	—*	—	—*
(b) Foster home	—	1	1	—	1	—	—
(c) With mother	—	—	—	—	2	—	5
(d) Free home placement	1	—	1	—	2	—	—
8. No. of children admitted to care (a) Mother in unmarried mother program	4	5	—	3	12	1	13
(b) Mother unknown or child deserted	—	—	—	—	—	—	—
(c) Referred by another agency	—	—	—	—	—	—	1
9. No. of children discharged from care (a) Child returned to mother's care	4	1	—	—	4	—	10
(b) Child taken into care and custody	—	1	—	—	1	—	—
(c) Child died	—	—	—	—	—	—	—
(d) Child referred to another agency	—	—	—	—	—	—	1
(e) Notice of proposed adoption filed	—	4	2	1	2	1	2

* Error in last year's statistics

** Conversion from manual to computer-generated statistics

Kings F. & C.S.	Lunenburg F. & C.S.	Micmac F. & C.S.	Pictou C.A.S.	Queens F. & C.S.	Shelburne C.A.S.	Yarmouth F. & C.S.	Antigonish District Office	Dartmouth District Office	Digby District Office	Guysborough District Office	Home of the Guardian Angel	Antigonish Diocesan Charities	Salvation Army Bethany Home	Salvation Army Parkdale House	Total
11	5	—	6	1	4	5	2	79	2	—	27	55	6	3	264
17	15	—	14	—	4	5	2	147	3	3	99	27	29	10	473
20	12	—	14	1	8	8	2	166	3	1	116	36	31	10	510
8	8	—	6	—	—	2	2	60	2	2	10	46	4	3	227
16	15	—	14	—	4	5	—	140	3	3	95	26	28	10	446
1	—	—	—	—	—	—	2	7	—	—	4	1	1	—	27
2	—	—	3	—	1	1	—	10	1	—	14	2	5	—	45
9	11	—	9	—	3	3	2	104	2	1	53	20	17	9	308
4	3	—	2	—	—	—	—	23	—	2	20	4	3	1	77
1	1	—	—	—	—	1	—	6	—	—	7	—	2	—	26
1	—	—	—	—	—	—	—	2	—	—	4	—	1	—	10
—	—	—	—	—	—	—	—	2	—	—	1	1	1	—	7
—	—	—	—	—	—	—	—	—	—	—	2	—	—	—	2
—	—	—	2	—	—	—	1	5	1	1	—	1	—	—	14
—	—	—	—	—	—	5	—	—	—	—	—	—	3	1	16
—	—	—	—	—	—	—	—	—	—	—	—	—	—	—	4
6	11	—	2	1	8	4	1	38	1	2	23	5	10	4	154
—	—	—	—	—	—	—	—	—	—	—	—	—	—	—	—
—	—	—	—	—	—	2	—	—	—	—	—	—	—	—	3
—	8	—	—	1	5	4	—	27	—	—	5	3	10	4	86
2	—	—	—	—	—	1	—	3	1	—	—	—	2	1	12
—	—	—	—	—	—	—	—	—	—	—	—	—	—	—	—
1	1	—	—	—	—	2	—	—	—	—	—	—	—	—	5
3	2	—	3	—	3	1	2	4	—	1	20	2	—	—	53

(Cont.)

(Table 4 continued)	Annapolis F. & C.S.	Cape Breton C.A.S.**	Colchester C.A.S. & F.S.	Cumberland F. & C.S.**	Halifax C.A.S.*	Hants F. & C.S.	Inverness-Richmond C.A.S.*
10. No. of children under care, March 31, 1991							
(a) Child care facility	—	—	—	—	—	—	—
(b) Foster home	—	—	—	2	7	—	—
(c) With mother	1	—	—	—	1	—	6
(d) Free home placement	—	—	—	—	2	—	—
11. No. of children in No. 10 who were							
(a) Boys	1	—	—	2	4	—	4
(b) Girls	—	—	—	—	6	—	2

*Error in last year's statistics.

**Conversion from manual to computer—generated statistics.

Kings F. & C.S.	Lunenburg F. & C.S.	Micmac F. & C.S.	Pictou C.A.S.	Queens F. & C.S.	Shelburne C.A.S.	Yarmouth F. & C.S.	Antigonish District Office	Dartmouth District Office	Digby District Office	Guysborough District Office	Home of the Guardian Angel	Antigonish Diocesan Charities	Salvation Army Bethany Home	Salvation Army Parkdale House	Total
—	—	—	—	—	—	—	—	—	—	—	—	—	—	—	—
—	—	—	1	—	—	—	—	7	—	1	—	1	—	—	19
—	—	—	—	—	—	3	—	2	1	1	—	—	1	—	16
—	—	—	—	—	—	—	—	—	—	—	—	—	—	—	2
—	—	—	—	—	—	1	—	9	—	1	—	—	1	—	23
—	—	—	1	—	—	2	—	—	1	1	—	1	—	—	14

Table 5

Day Care Services

April 1, 1990 - March 31, 1991

	Private	Registered
Number of applications received	31	0
Number of applications pending previous year	8	0
Number of new centres licensed in 1990-91	28	2
Number of centres closed	16	0
Number of applications pending year-end	10	0
Number of licensed centres	277	97
Full day	114	66
Part day	163	31
Total licensed centres (private and registered)	374	
Licensed capacity	6,649	3,822
Full day	3,520	3,129
Part day	3,027	693
Total licensed capacity (private and registered)	10,345	
Total number of subsidized spaces	2,022	
Number of visits to day care facilities by Head Office staff (private and registered)	395	

Table 6

Day Care Services: Total Facilities and Spaces

March 31, 1991

Facility Type	Number of Facilities	Number of Licensed Spaces	Number of Subsidized Spaces
Full-day Licensed Facilities			
Registered (Non-profit)	66	3,129	2,022
Private (Commercial)	95	2,767	—
Private (Non-profit)	19	753	—
Sub-total	180	6,649	2,022
Part-day Licensed Facilities			
Child Development Centres (Non-profit)	31	693	operating grants available
Private (Commercial)	94	1,480	—
Private (Non-profit)	69	1,523	—
Sub-total	194	3,696	2,022
Total	374	10,345	2,022

Table 7

Day Care Services: Regional Analysis of Centres and Spaces

March 31, 1991

	Halifax Region	Cape Breton Region	North Shore Region	Central Region	Valley Region	Western Region	South Shore Region	Total
Registered Centres	25	11	4	2	3	3	3	51
Subsidized Spaces	1,242	341	79	85	95	110	70	2,022
Non-subsidized Spaces	667	134	91	16	84	37	78	1,107
Total Spaces	1,909	475	170	101	179	147	148	3,129
Non-Profit Centres	30	6	4	16	11	12	9	88
Total Spaces	992	110	75	333	296	271	199	2,276
Child Development Centres	5	10	2	7	2	1	4	31
Total Spaces	103	266	41	150	45	12	76	693
Commercial Centres	96	16	17	13	21	10	16	189
Total Spaces	2,441	420	294	297	441	114	240	4,247
Total Spaces	5,445	1,271	580	881	961	544	663	10,345

Table 8

Early Intervention Services

1990/91

Program	Geographic Boundaries	Staff	Caseload Size	Approved Budget
Valley Child Development Association	Kings County	2	21-25	$48,600
Antigonish Early Childhood Intervention Program	Antigonish County	1	16-18	$23,339
Allkids Early Intervention Program	Glace Bay	2	19-20	$49,846
Cumberland Early Intervention Program	Cumberland County	1	10	$23,700
Progress Centre for Early Intervention	Halifax County	4.6	33-36	$86,187
Queens Early Childhood Development Program	Queens County	1	10	$23,010
Sackville-Bedford Early Intervention Program	Sackville/Bedford	2	18-20	$41,676
Shelburne County Early Child Development Association	Shelburne County	1	8	$23,850

Table 9

Family Court Maintenance Enforcement Services: Consolidated Statistics

1990-91

	Court Orders			Existing Orders—Amounts			
					Amounts Collected		
Court	New Cases (Orders Issued)	No. in Pay (Active Orders)	No. of Inactive/ Discontinued Orders	Total of Existing Orders	1989/90	1990/91	Default Summonses (Violations)
Dartmouth	359	1,168	226	N/A	$ 2,533,807.95	$ 2,309,712.94	405
Kentville	354	1,121	14	N/A	1,735,225.53	1,570,993.22	837
Halifax	208	1,685	0	$ 303,212.54	2,620,731.94	2,898,585.32	744
Sydney	352	2,320	213	344,736.90	3,103,892.44	3,239,639.92	1,177
Port Hawkesbury	53	387	34	40,630.79	469,034.12	478,888.13	192
Lunenburg	100	868	21	82,485.00	771,864.91	847,854.99	323
New Glasgow	261	1,306	208	223,519.91	1,867,365.20	1,906,562.79	373
Truro	178	679	206	112,106.00	965,285.30	1,099,224.26	492
Amherst	128	789	94	99,542.00	1,004,617.48	1,121,438.22	427
Antigonish	91	511	34	71,182.78	575,315.18	697,372.14	98
Yarmouth	292	1,078	220	154,346.13	1,527,974.04	2,298,078.80	1,730
Total	2,376	11,912	1,270	$1,431,762.05	$17,175,114.09	$18,468,350.73	6,798

Table 10

Family Court Collections: Ten-Year Overview

1981-91

Year	Collections
1981-82	$ 7,867,966.06
1982-83	9,497,736.08
1983-84	11,010,931.28
1984-85	12,671,623.95
1985-86	14,445,817.74
1986-87	15,916,036.15
1987-88	15,059,564.74
1988-89	15,837,057.96
1989-90	17,175,114.09
1990-91	18,468,350.73
Total	$137,950,198.78

Table 11

Young Offenders by Age, Sex and Statute Violated

1990-91

	Age												
	12		13		14		15		16		Not Known		Total
Statute	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
Criminal Code	14	69	34	172	59	348	87	493	2	36	2	11	1,327
Education Act (applications)	—	—	—	—	1	—	—	—	—	—	—	1	2
Food and Drug Act	—	—	—	1	—	—	1	1	—	—	—	—	3
Liquor Control Act	—	4	4	4	10	16	8	47	—	—	—	1	94
Motor Vehicle Act	—	2	—	4	1	15	5	24	—	—	—	—	51
Narcotics Control Act	—	1	—	—	—	1	1	7	—	—	—	—	10
Other Federal Statutes	—	—	—	—	1	2	—	2	—	—	—	—	5
Other Provincial Statutes	—	—	—	4	3	10	2	18	—	—	—	—	37
Young Offenders Act	1	2	4	11	10	20	14	60	8	19	—	1	150
Totals	15	78	42	196	85	412	118	652	10	55	2	14	1,679

Table 12

Offences Charged Against Young Offenders by Age, Sex and Statute

1990-91

Statute	Age												
	12		13		14		15		16		Not Known		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
Criminal Code	21	122	58	362	89	661	130	924	7	70	2	15	2,461
Education Act (applications)	—	—	—	2	1	—	—	—	—	—	—	1	4
Food and Drug Act	—	—	—	1	—	—	1	2	—	—	—	—	4
Liquor Control Act	—	4	5	7	11	19	11	64	—	—	—	1	122
Motor Vehicle Act	—	3	1	6	1	23	6	43	—	—	—	—	83
Narcotics Control Act	—	1	—	1	—	1	1	10	—	—	—	—	14
Other Federal Statutes	—	—	—	—	1	2	—	2	—	—	—	—	5
Other Provincial Statutes	—	—	—	7	4	13	2	34	—	—	—	—	60
Young Offenders Act	2	2	8	36	15	58	23	119	13	36	—	2	314
Totals	23	132	72	422	122	777	174	1,198	20	106	2	19	3,067

Table 13

Young Offenders: Legal Representation, by Age and Sex

	Age												
	12		13		14		15		16		Not Known		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
Legal Representation													
Court Appointed	—	—	—	—	—	—	—	1	—	—	—	—	1
Don't Know	1	—	—	—	—	2	—	—	—	—	—	—	3
Legal Aid	9	53	27	143	55	259	68	446	10	38	1	4	1,113
No	5	24	13	42	24	121	45	151	—	11	1	5	442
Not Known	—	—	—	1	2	2	—	5	—	—	—	—	10
Private	—	1	2	10	4	28	5	49	—	6	—	5	110
Total	15	78	42	196	85	412	118	652	10	55	2	14	1,679

Table 14

Young Offender Community Development Project: Referrals Received

April 1, 1990 - March 31, 1991

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total	% of Total
Alternative Measures Program														
Halifax	40	45	45	30	34	44	29	74	51	56	36	55	539	51%
Yarmouth	4	2	9	5	7	5	5	5	3	6	—	4	55	5
Kentville	3	5	16	7	5	10	14	18	12	5	13	17	125	11
Truro	2	4	9	6	7	—	6	6	3	4	1	7	55	5
Amherst	1	1	6	8	1	5	4	5	17	2	1	—	51	5
New Glasgow	11	5	—	4	3	4	9	7	14	8	7	10	82	8
Sydney	16	19	23	6	6	13	16	12	10	16	15	5	157	15
Total	77	81	108	66	63	81	83	127	110	97	73	98	1,064	100%
Community Service Order Program														
Halifax	8	10	7	7	7	8	18	14	7	17	9	5	117	22%
Yarmouth	5	12	7	4	3	2	10	3	3	6	3	3	61	11
Kentville	3	5	9	7	4	2	2	1	2	14	2	5	56	10
Truro	7	2	2	4	5	1	6	1	5	3	—	4	40	7
Amherst	10	3	3	7	5	2	10	5	3	3	2	1	54	10
New Glasgow	—	1	7	2	3	1	5	3	3	5	4	4	38	7
Sydney	15	22	17	9	11	19	21	17	7	25	7	11	181	33
Total	48	55	52	40	38	35	72	44	30	73	27	33	547	100%
Volunteer Program														
Halifax	4	—	1	—	4	2	3	1	—	—	—	—	15	53%
Yarmouth	—	—	—	—	—	—	—	—	—	—	—	1	1	4
Kentville	—	—	—	—	—	—	—	—	—	—	—	—	—	—
Truro	—	—	—	—	—	—	—	—	—	—	—	—	—	—
Amherst	1	—	—	—	—	—	—	—	—	—	—	—	1	4
New Glasgow	1	—	—	—	1	—	—	—	—	1	1	1	5	17
Sydney	2	3	—	—	—	—	—	1	—	—	—	—	6	22
Total	8	3	1	0	5	2	3	2	0	1	1	2	28	100%

A.L.I.V.E. Program

Sessions Completed: 9

Participants: 69

Table 15

Cape Breton Youth Resource Centre Statistical Report

April 1, 1990 - March 31, 1991

		Male	Female	Total
1.	**Youth in care on April 1, 1990**	6	—	6
2.	**Youth admitted, April 1, 1990 to March 31, 1991**			
	Open custody	14	—	14
	Secure custody	—	—	
	Combination open/secure custody	—	—	—
	Transferred from Shelburne Youth Centre	12	—	12
	Total number admitted during period	32	—	32
3.	**No. of releases since April 1, 1990**			
	Section 28	1	—	1
	Section 29	—	—	—
	Order of Appeal Court	—	—	—
	Released, end of custody period	7	—	7
	Transferred to Shelburne Youth Centre	20	—	20
	Total number released during period	28	—	28
4.	**Days of care provided during period**			
	Open custody	1,551	—	1,551
	Secure custody	—	—	—
	Remand	63	—	63
	Total days of care	1,614	—	1,614
5.	**No. of temporary releases granted**	467	—	467
6.	**No. of temporary releases revoked**	1	—	1
7.	**No. escaping custody**	31	—	31
8.	**No. charged with escaping custody**	24	—	24
9.	**No. remanded to temporary detention**	3	—	3
10.	**No. remanded to temporary detention for assessment**	3	—	3

(Table 15 continued)

	Male	Female	Total
11. Ages of youth committed or transferred to custody:			
Age 12	1	—	1
Age 13	3	—	3
Age 14	4	—	4
Age 15	6	—	6
Age 16	9	—	9
12. No. of youth committed for:			
Armed robbery			
Break and enter	3	—	3
Break, enter and theft	5	—	5
Assault causing bodily harm	3	—	3
Theft	4	—	4
Other	8	—	8
13. Staff complement			
Administrative, managerial and supervisory			2
Psychological and social			1
Academic and vocational			6
Daily living and recreational			1
Cooks, domestics, seamstresses			1
Maintenance, janitorial			2
Total			19
Volunteers			4

Table 16

Shelburne Youth Centre
Statistical Report

April 1, 1990 - March 31, 1991

		Male	Female	Total
1.	**Youth in care on April 1, 1990**	45	14	59
2.	**Youth admitted, April 1, 1990, to March 31, 1991**			
	Open custody	101	29	130
	Secure custody	—	—	—
	Combination open/secure custody	—	—	—
	Number transferred	44	—	44
	Total since April 1, 1990	145	29	174
3.	**No. of releases since April 1, 1990**			
	Section 28	4	—	4
	Section 29	1	2	3
	Order of Appeal Court	3	4	7
	Released, end of custody period	128	18	146
	Total number released during period	136	24	160
4.	**Days of care provided during period**			
	Open and secure custody			19,554
	Remand			1,025
	Total days of care			20,579
5.	**No. of temporary releases granted**	196	40	236
6.	**No. of temporary releases revoked**	1	—	1
7.	**No. escaping custody**	43	6	49
8.	**No. charged with escaping custody**	N.A.	N.A.	N.A.
9.	**Total remands**	136	59	195

(Table 16 continued)

	Male	Female	Total
10. Ages of youth committed or transferred to custody:			
Age 12	—	1	1
Age 13	17	2	19
Age 14	39	5	44
Age 15	75	6	81
Age 16 and over	14	15	29
Total	145	29	174
11. No. of youth committed for:			
Armed robbery	—	—	—
Break and enter	4	—	4
Break, enter and theft	33	2	35
Assault causing bodily harm	1	—	1
Theft	47	10	57
Other	166	23	189
12. Staff complement			
Administrative, managerial and supervisory			12
Psychological and social			4
Academic and vocational			9
Daily living and recreational			38
Secretarial, stenographic and clerical			7
Cooks, domestics, seamstresses			9
Maintenance, janitorial			7
Total			86

Chart 1

Day Care Subsidy Expenses
1987–91

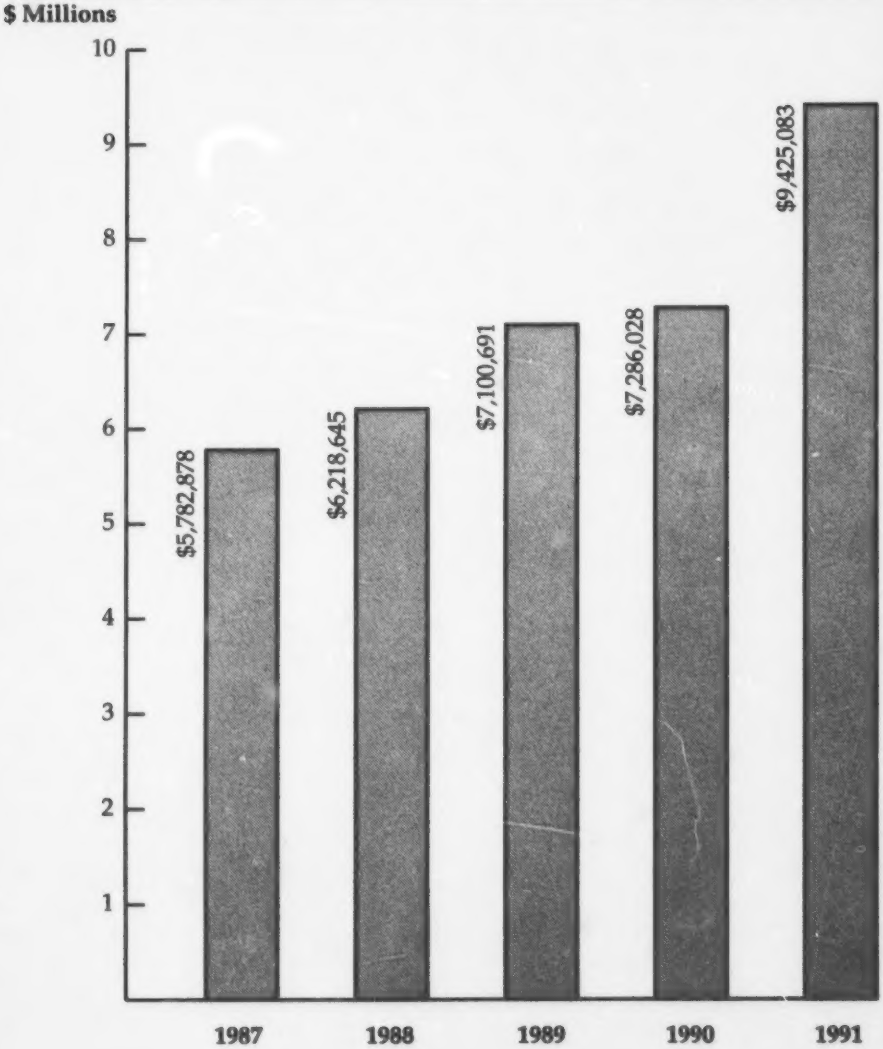
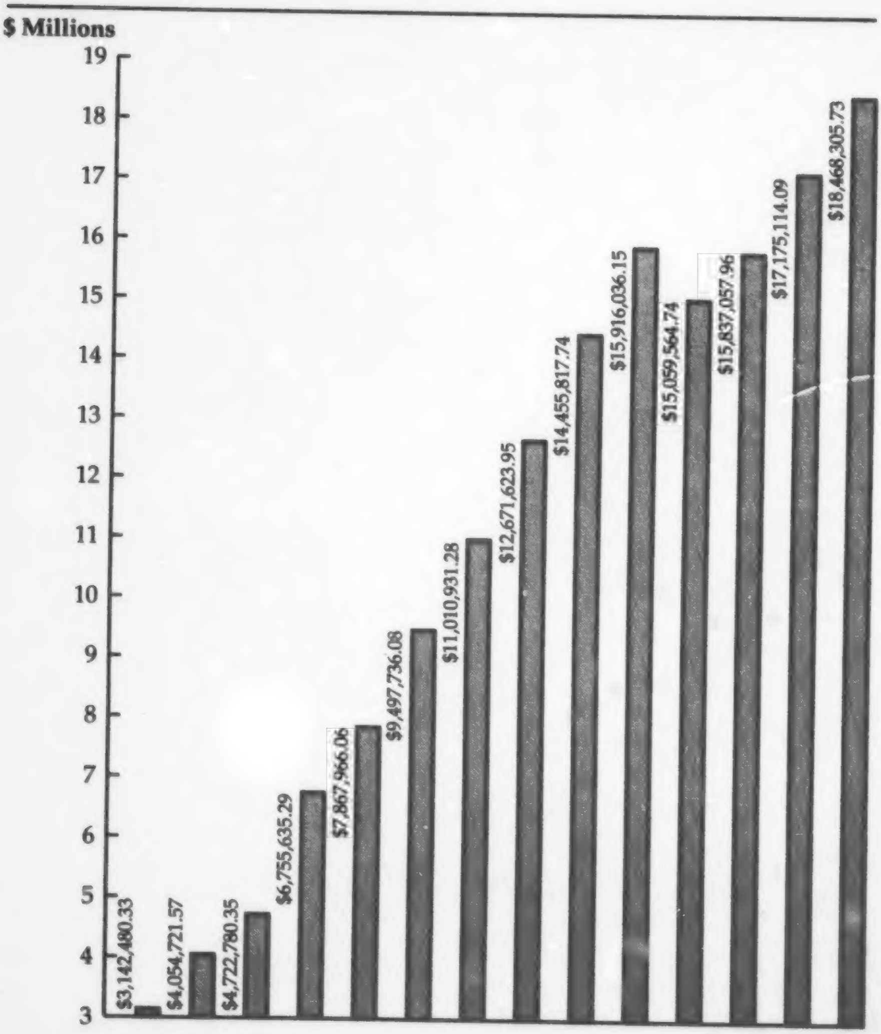


Chart 2

Family Court Collections

April 1, 1977, to March 31, 1991



Staff of the Coordinated Home Care Division.

Coordinated Home Care Division

Nina L. Clarke, R.N., B.S.W., Provincial Coordinator

The Coordinated Home Care Program (CHCP) was established in the spring of 1988.

The Department of Community Services, being the lead department of government for coordinated home care, is given the mandate to coordinate the delivery of a range of social, health and housing services to meet the needs of persons who require assistance or support to remain at home, or whose functioning without home care is likely to deteriorate, making it impossible for them to stay in the community.

The aim of the Coordinated Home Care Program is to provide services to three main client groups: senior citizens, the disabled and families at risk. Core services include homemaking, home nursing, a range of housing programs and a wide variety of volunteer programs and services across Nova Scotia. An integral part of the mandate is to ensure that the program is regionally sensitive, so continued and expanded involvement of volunteers has been and will be vigorously pursued.

Twenty-nine of the 32 subsidized homemaker agencies throughout Nova Scotia serve as entry points into the Coordinated Home Care Program, making it highly decentralized and regionally unique. In Halifax and Dartmouth, the city community care divisions serve as entry points for coordinated home care, and homemaker agencies in these two areas play the role of service-providing agencies.

Every municipality in Nova Scotia is involved in the Coordinated Home Care Program, either through direct sponsorship or through cost-sharing of the homemaker portion of coordinated home care delivered in their jurisdiction by non-profit, board-managed organizations.

Complementing the efforts of the Department in its lead role in the administration of the Coordinated Home Care Program, a monitoring of program development and implementation is conducted through a committee of Cabinet, the Nova Scotia Home Care Coordinating Agency. This agency is chaired by the Minister of Community Services and includes the Ministers of the Department of Health and Fitness, Housing, and Municipal Affairs, the Minister in charge of the Senior Citizens Secretariat and the Chairman of the Nova Scotia Home Care Advisory Committee. The four departments of government and the many agencies involved in coordinated home care delivery are of individual and collective importance to the success of the program. The departments of Community Services and Health and Fitness have major roles in service provision and in collaborative policy formulation. An ongoing, conscious effort is put into establishing processes that will ensure interdepartmental collaboration over the long term.

In the relatively brief period of time since the establishment of the program, an outstanding degree of progress has been made with respect to its structural and functional development. Fiscal restraint, a reality for all social services, did not exclude coordinated home care, but the program has been able to respond positively to the service demands. Through the welcomed addition of the program's new staff resource person for volunteer services, many local volunteer organizations were provided both consultation and funding—these, as envisioned, are complementary to and very supportive of the core services of the home care program.

The program conducted a file study during this year that involved 12 agencies and their respective Health and Fitness colleagues. This was a preliminary step towards a quality assurance program that the Coordinated Home Care Division hopes to develop. A formal evaluation of the CHCP is anticipated to occur within fiscal 1991/92.

Homemaker Services

A. Stewart Brown, Director

The Homemaker Services Program operates as a major section of the Coordinated Home Care Division and is underpinned by the Homemaker Services Act and Regulations (1982). Twenty-nine homemaker agencies continue to do an admirable job in serving as entry points to the Coordinated Home Care Program.

Homemaker services are available in virtually every part of Nova Scotia. Teaching Homemaker programs made possible with the establishment of the Coordinated Home Care Program continue to effect a very positive force on preventive family and children's services. There are 29 teaching homemakers in the province and their direct supervision has been assigned to the various children's aid societies and family and children's services across the province. The training of homemakers remains a priority for the Homemaker Services Program and the Coordinated Home Care Division generally. The 126-hour modular training program developed for homemakers is being delivered on an ongoing basis with as much momentum as resources will bear.

In addition to the province-wide standard training package now being implemented throughout the province for homemakers currently involved in service provision, a demonstration program for the training of homemakers was provided for persons outside the coordinated home care system wishing to pursue a career as a homemaker. This program graduated eight students, who immediately gained employment in home care agencies.

The Homemaker Services Program within the Coordinated Home Care Program continues to have a positive and close working relationship with the Nova Scotia Association of Homemakers.

Family Benefits Division staff.

Family Benefits Division

Bill Campbell, Director

The Family Benefits Division is responsible for the administration of the following income support and related programs:

- Family Benefits Payments
- Family Benefits Pharmacare
- Diabetic Assistance Pharmacare
- Family Benefits Healthy Baby Program
- Seniors Special Assistance
- Seniors Property Tax Rebate, and
- Seniors Rental Assistance.

Family Benefits Payments

The Family Benefits Act provides for financial payments to be made to individuals or families who are in need where the cause of need is likely to be of a prolonged nature. (See Tables 19 and 20 and Charts 3-5.) The individuals and families who may apply for benefits are:

- *Aged:* people 65 years of age and over who are not eligible to receive federal Old Age Security payments.

- *Disabled:* people who are 18 years of age and over and have a major physical or mental impairment likely to be present for at least one year which prevents participation in the regular labour market, and who are not eligible for Old Age Security. (See Table 21.)
- *Single Parents*: any father or mother with a dependent child or children in his or her care and who is:
  - widowed
  - deserted
  - divorced
  - the husband or wife of a spouse sentenced to two years or longer in a federal penitentiary
  - unmarried and has reached the age of majority, or
  - the husband or wife of a disabled spouse who is in hospital or similar institution.
- *Foster parents:* individuals or families having in their care and custody a dependent child who is not being maintained by the natural parent. The maximum payment is $119 for the first child and $107 for each additional child, up to $458 per month.
- *Disabled fathers or mothers:* a father or mother who is disabled and has a dependent child or children in his or her care and custody.

A dependent child is a person under the age of 18 who is not employed and is dependent on his or her parent or parents for support. Benefits may be paid on behalf of a dependent child who is between the ages of 18 and 21 and is pursuing an educational program.

Payments

Family Benefits payments, with the exception of those made to foster parents, are determined on the basis of a needs test. This test compares a recipient's actual shelter expenses (e.g., rent or mortgage, electricity and fuel) up to a maximum level, plus allowances for food, clothing and miscellaneous personal essentials, against the income available to the individual or family. The difference is the Family Benefits entitlement. Payments are mailed at the end of each month and represent the entitlement for the following month.

Assets

An individual granted Family Benefits as a disabled person may have $3000 in cash or liquid assets and still receive benefits if all other eligibility requirements have been met. When the disabled person is living with his or her spouse and/or dependent children, the asset level is increased to $5500. An individual granted Family Benefits as an aged person may have $1500 in cash or liquid assets and continue to receive benefits if all other eligibility requirements have been met. When the aged person is living with his or her spouse, the assets are increased to $2500. If the eligible person is a single father or mother with a dependent child, he or she may have cash or liquid assets of $2500 and still receive benefits. A recipient of Family Benefits may also set up a trust fund for each dependent child and, provided the fund does not exceed $1500, benefits may be paid. The trust fund may be used, if approved by the Director of Family Benefits, to improve the education of the child beyond the high school level.

Training and Employment Incentives

A single disabled recipient of Family Benefits may earn from employment (other than regular labour market) or training up to $100 per month without affecting his or her monthly entitlement. Where there are gross wages or training allowances of more than $100 per month, 75% of the excess wages or training income are taken into account when calculating a recipient's monthly Family Benefits entitlement. The basic exemption of $100 is increased to $200 if the recipient lives with his or her spouse. A single parent who is employed or in training may earn up to $200 per month without any reduction to his or her monthly entitlement. Gross wages or training income of more than the basis exemption of $200 are taken into account at 75% when determining the monthly entitlement.

A recipient of Family Benefits who works a minimum of 100 hours in the first four weeks of "full-time" employment is entitled to have the gross wages earned during the said four weeks exempted at 100% for Family Benefits purposes. A recipient of Family Benefits who participated in a vocational training program for a minimum of 100 hours in the first four weeks following commencement of the training course is entitled to have the training allowance earned during the said four weeks exempted at 100% for Family Benefits purposes.

To complement the Career Planning with Single Parents and the Vocational Rehabilitation Services for Disabled Persons programs, both administered by the Vocational Rehabilitation and Community Services Division, the Family Benefits program provides for additional benefits, not to exceed $200 per month, to cover the actual costs incurred by recipients who participate in one of these programs. The purpose of these benefits is to support and encourage a recipient's endeavours to become and remain financially independent.

Regulatory Change

During the past fiscal year the following change has been approved by the Executive Council:

Effective Date	Brief Description of Change
July 1, 1990	Section 44(10) of the Family Benefits Regulations makes provisions to exempt the first four weeks of vocational training allowance earned, provided the client has participated in the training program for a minimum of 100 hours in the first four weeks following commencement of the training course.

Decentralization

The decision-making function of the Family Benefits program was first decentralized in December 1983 to the Halifax Regional Office for clients served by that office. The Cape Breton, central and northern regions have been decentralized; these regions represent 77% of the provincial caseload. Sub-offices are now located in Sackville, Glace Bay and North Sydney to further improve service to our clients. The decentralization process has enhanced the overall delivery of the program by bringing decision-making staff closer to Family Benefits caseworkers and clients. Active planning is under way to extend the process to the remaining regions of the province. To support decentralization, the Family Benefits Division has developed and implemented procedures to monitor and evaluate the process to ensure consistency in the administration of the program throughout the province and to provide necessary resources to staff responsible for managing the decentralized Family Benefits program.

Family Benefits Pharmacare

On September 1, 1981, a Pharmacare program was introduced to provide free prescription drugs, prescribed drugs, diabetic supplies such as disposable needles and testing materials, and prescribed ostomy equipment for all disabled recipients of Family Benefits. An identification card is issued to each eligible recipient on the first day of every month. On presentation of this Pharmacare card and a prescription prepared by a physician or dentist to a Nova Scotia pharmacy, the Family Benefits recipient receives the prescribed medication. The pharmacy is reimbursed through Medical Services Insurance and Maritime Medical Care Inc. (See Table 22.)

Diabetic Assistance Pharmacare

In April 1968 this program was transferred to the Department of Community Services, at which time the means to measure eligibility criteria changed from an income test to a needs test. Each eligible diabetic is provided with an identity card, to be presented to a pharmacy of choice, to obtain his or her particular requirements. Pharmacies are reimbursed through Medical Services Insurance and Maritime Medical Care Inc. on behalf of the Department of Community Services. (See Table 23.)

Family Benefits Healthy Baby Program

In January 1989 a nutritional allowance for pregnant and new mothers was implemented. The supplement is to help pregnant women and new mothers on Family Benefits to nurture as healthy a baby as possible. The allowance is intended to assist with the purchase of milk and juice to help the mother have a healthy diet during pregnancy and the first few months after the birth of the child.

Senior Citizens Financial Aid Programs

During the spring of 1981, a bill to replace Part IV of the Social Assistance Act was introduced. The bill received assent on June 24, 1981, and is now Chapter 11 of the Acts of 1981, the Senior Citizens Financial Aid Act. This Act provides for three separate financial aid programs for senior citizens. (See Table 24.)

Seniors Special Assistance

This program has been effect since 1973 under the provisions of Part VI of the Social Assistance Act and provides an annual lump-sum payment to recipients who receive the Guaranteed Income Supplement to the Old Age Security Pension. There are four levels of payment. The payment awarded to seniors depends on the level of their Guaranteed Income Supplement.

Seniors Property Tax Rebate

Introduced in the fall of 1980, this program provides a rebate of 50% of residential property taxes paid by seniors who own and regularly reside in their own homes and who receive either a Guaranteed Income Supplement or a Spouse's Allowance in January of the year of application.

Seniors Rental Assistance

This program, which became effective on April 1, 1981, provides a monthly assistance payment to seniors who rent their home and whose monthly rental payment exceeds 30% of their monthly income. Rental Assistance is available to seniors who receive a Guaranteed Income Supplement, a Spouse's Allowance, or who are single and have an annual income of $15,000 or less. Maximum rent amounts are used for single people and for married couples when determining the level of a rental assistance payment. The maximum rent amounts were increased in December 1989.

Table 17

Family Benefits Caseload by Categories

On March 31 of each year of five-year period ending March 31, 1991

	1986-87	1987-88	1988-89	1989-90	1990-91
Disabled Persons	12,334	12,373	12,804	13,054	13,706
Disabled Father or Mother	1,719	2,398	2,504	2,585	2,714
Aged	24	23	21	17	16
Foster Parents	185	152	134	113	94
Single Parents:					
widowed	613	443	380	344	326
spouse of disabled person	9	6	6	4	5
spouse of prisoner	20	23	12	20	13
deserted	2,970	2,834	2,920	2,993	3,176
divorced	1,630	1,498	1,510	1,531	1,571
unmarried	3,535	3,729	4,146	4,569	5,277

Note: On January 1, 1987, categories were expanded to include benefits to both genders.

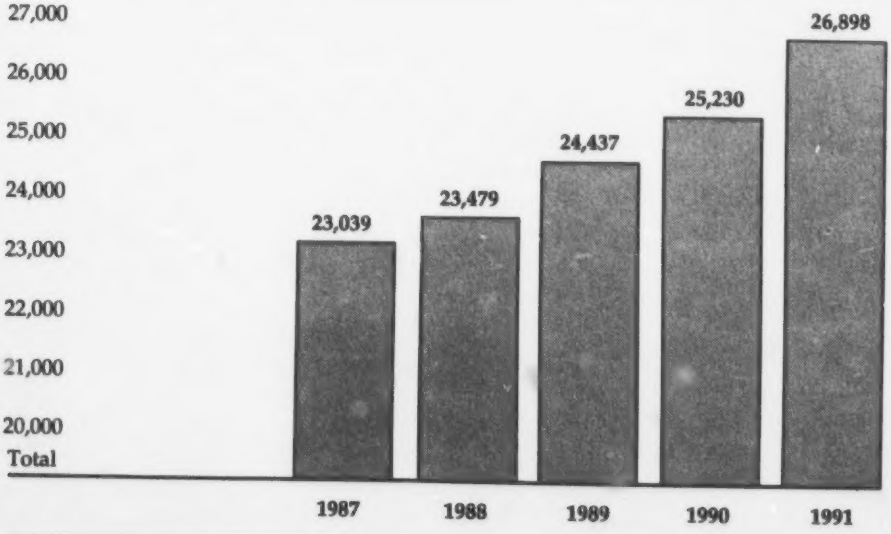


Table 18

Average Monthly Family Benefits Payments by Categories

On March 31 of each year of five-year period ending March 31, 1991

	1986-87	1987-88	1988-89	1989-90	1990-91
Disabled Persons	$334.00	$363.00	$386.00	$407.00	$428.00
Disabled Father or Mother	467.00	524.00	615.00	650.00	698.00
Aged	356.00	380.00	397.00	375.00	431.00
Foster Parents	131.00	133.00	134.00	145.00	160.00
Single Parents:					
widowed	387.00	402.00	497.00	508.00	513.00
spouse of disabled person	454.00	394.00	601.00	677.00	645.00
spouse of prisoner	615.00	648.00	722.00	739.00	897.00
deserted	578.00	616.00	682.00	712.00	764.00
divorced	615.00	590.00	659.00	687.00	732.00
unmarried	573.00	601.00	646.00	682.00	726.00

Note: On January 1, 1987, categories were expanded to include benefits to both genders.

Number of children included in Family Benefits budget:	21,336
Average number of children per case (families only):	1.26
Total number of persons benefiting under the Family Benefits Program:	51,782
Average monthly Family Benefits as of March 31, 1991:	559.67

Table 19

Gross Family Benefits Expenditures by Categories*

On March 31 of each year of five-year period
ending March 31, 1991

	1986-87	1987-88	1988-89	1989-90	1990-91
Disabled Person	$49,023,419	$65,648,423	$73,001,231	$77,902,506	$86,432,873
Disabled Father or Mother	9,478,565	12,721,858	14,279,821	15,426,534	17,115,045
Aged	93,847	120,828	125,384	101,450	100,899
Foster Parents	293,273	805,938	766,234	674,351	592,784
Single Parents:					
widowed	2,686,375	2,350,548	2,173,319	2,052,892	2,055,824
spouse of disabled person	46,924	31,141	27,863	23,870	31,531
spouse of prisoner	140,771	120,828	55,726	119,354	81,980
deserted	20,482,146	15,035,036	16,648,181	17,861,367	20,028,514
divorced	10,909,734	7,947,268	8,595,756	9,136,566	9,907,051
unmarried	24,153,917	19,783,467	23,641,811	27,266,473	33,277,855
Totals	$117,308,971	$124,565,335	$139,315,326	$150,565,363	$169,624,356

*Expenditures by categories were calculated by prorating gross Family Benefits expenditures by caseload distribution.

Table 20

Family Benefits Monthly Caseload and Liability by Counties

March 1991

	Number of Allowances Paid	March 1991 Expenditures
Annapolis	634	$348,634
Antigonish	359	179,637
Cape Breton	6,890	4,045,966
Colchester	1,281	769,384
Cumberland	1,136	569,268
Digby	639	324,687
Guysborough	443	216,312
Halifax	7,388	4,433,085
Hants	726	385,208
Inverness	707	347,040
Kings	1,514	845,165
Lunenburg	963	513,997
Pictou	1,649	920,209
Queens	324	165,619
Richmond	390	191,440
Shelburne	352	160,902
Victoria	160	83,068
Yarmouth	981	554,602
Totals	26,536	$15,054,223

Note: Caseload figures differ because of variances in reporting.

Table 21

Disabilities of Disabled Persons Receiving Family Benefits

On March 31, 1991

	1989	1990	1991
Salmonella Infections	1	1	1
Other Intestinal Infections	3	3	4
Tuberculosis	25	25	21
Strep Throat/Scarlet Fever	3	3	2
Polio	24	20	19
Viral Encephalitis	3	3	3
Infectious Hepatitis	4	5	6
Other Virus Diseases	—	7	8
Venereal Disease	—	—	9
Other Infectious Diseases	4	7	11
Cancer	157	136	155
Leukemia	4	6	6
Benign Cancer	23	38	45
Carcinoma of Cervix Uteri	1	2	1
Neoplasms of Unspecified Nature	4	4	5
Nontoxic Goiter	2	2	2
Thyrotoxicosis	5	4	4
Diseases of Thyroid Gland	18	18	18
Diabetes	253	278	292
Other Endocrine Diseases	15	15	17
Nutritional Deficiency	4	2	—
Disorders of Metabolism	9	11	13
Other Metabolic Diseases	11	11	13
Iron Deficiency Anemias	4	3	3
Anemias	5	5	6
Blood Diseases	10	12	16
Alcoholic Psychosis	33	32	32
Schizophrenia	1,476	1,515	1,585
Affective Psychoses	313	326	360
Other Psychoses	234	312	372
Neuroses	116	117	161
Alcoholism	110	118	133
Drug Dependence	7	8	10
Non-psychotic Mental Disorders	1,401	1,482	1,724
Mental Retardation	3,735	3,804	3,891
Inflammatory Diseases	14	17	18
Diseases of Nervous System	483	497	514
Multiple Sclerosis	73	78	87
Cerebral Palsy	213	217	221
Epilepsy	386	399	428
Inflammatory Eye Diseases	13	12	14
Strabismus	9	13	12
Cataract	13	10	9

(Cont'd)

(Table 21 continued)

	1989	1990	1991
Glaucoma	19	17	14
Other Eye Diseases	300	289	295
Mastoiditis	8	5	6
Ear Diseases	91	105	94
Active Rheumatic Fever	1	1	1
Rheumatic Heart Disease	11	10	7
Hypertension	540	545	566
Heart Disease	703	680	694
Cerebral Hemorrhage	18	17	20
Stroke	84	81	91
Arteriosclerosis	41	44	41
Artery Diseases	42	41	34
Pulmonary Embolism	4	5	7
Phlebitis and Thrombosis	13	10	10
Varicose Veins	17	16	20
Circulatory System Diseases	23	22	17
Upper Respiratory Infection	13	13	11
Bronchitis and Emphysema	383	384	302
Asthma	94	94	107
Chronic Sinusitis	2	1	2
Lung Disease	34	39	51
Empyema and Abscess of Lung	6	4	5
Pneumoconiosis	4	3	3
Respiratory System Disease	95	94	96
Diseases of Teeth	1	1	1
Ulcer of Duodenum	20	17	19
Ulcer of Stomach	29	38	38
Gastritis and Duodenitis	17	20	18
Esophagus/Stomach Disease	32	33	38
Hernia without Obstruction	11	8	13
Hernia with Obstruction	5	9	12
Intestinal Obstruction	3	3	5
Chronic Colitis	29	31	31
Intestinal Disease	27	25	37
Cirrhosis of Liver	25	25	23
Other Liver Diseases	7	7	8
Cholelithiasis	3	3	2
Gall Bladder Disease	7	8	9
Pancreas Disease	12	13	14
Nephritis and Nephrosis	12	12	14
Kidney Infections	28	28	26
Calculus of Urinary System	2	2	3
Urinary System Diseases	30	31	35
Redundant Prepuce and Phimosis	3	3	3
Ovary/Fallopian Tube Disease	—	—	—
Disease of the Breast	1	1	1
Female Genital Organs Disease	—	—	2
Complications of Puerperium	—	—	—

(Table 21 continued)

	1989	**1990**	**1991**
Skin and Tissue Disease	33	33	32
Arthritis	1,090	1,174	1,346
Osteoarthritis	346	397	417
Bone Disease	65	63	66
Slip Disc	125	115	101
Joint Diseases	402	390	476
Synovitis/Bursitis/Tonosynovitis	6	9	9
Musculoskeletal System Disease	240	264	303
Spina Bifida	15	14	15
Congenital Anomalies of Heart	1	2	2
Cleft Palate and Cleft Lip	6	6	5
Congenital Anomalies/Digestive	3	4	3
Congenital Anomalies/Genito-urinary System	—	—	4
Congenital Anomalies/Skeletal	28	35	35
Congenital Anomalies	26	28	30
Birth Injury	5	5	5
Asphyxia/Anoxia/Hypoxia	2	1	—
Hemolytic Disease of Newborn	2	3	2
Senility	5	4	5
Skull Fracture	38	44	51
Spine and Trunk Fractures	31	29	32
Upper Limb Fracture	22	21	24
Femur Fracture	28	23	25
Lower Limb Fracture	59	51	54
Dislocations and Sprains	42	41	49
Lacerations of Open Wounds	16	28	41
Internal Injury, Chest/Pelvis	4	4	5
Foreign Bodies	2	2	2
Burns	6	7	6
Injuries to Nerves and Spinal Cord	161	165	170
Surgical Complications	4	4	3
Effects of External Causes	11	9	13
Specific Conditions without Sickness	9	10	10

Table 22

Pharmacare:
Number of Recipients and Expenditures

1986-87 to 1990-91

Fiscal Year	No. of Recipients	Expenditures
1986-87	14,347	$6,914,423
1987-88	14,793	7,502,880
1988-89	14,877	9,320,796
1989-90	15,734	10,672,168
1990-91	16,445	11,884,216

Table 23

Diabetic Assistance:
Number of Recipients and Expenditures

1986-87 to 1990-91

Fiscal Year	No. of Recipients	Expenditures
1986-87	563	$258,177
1987-88	558	253,692
1988-89	586	331,184
1989-90	582	404,301
1990-91	603	421,743

Table 24

Senior Citizens Financial Aid Programs

1980/81 to 1990/91

Seniors Special Assistance

Fiscal Year	Levels of Payment	No. of Recipients	Total Payments
1980-81	176, 159, 115, 88	53,409	$ 8,144,045
1981-82	198, 178, 132, 99	54,432	9,281,113
1982-83	219, 197, 146, 109	56,286	10,556,581
1983-84	219, 197, 146, 109	56,616	10,449,038
1984-85	219, 197, 146, 109	57,170	10,444,662
1985-86	219, 197, 146, 109	58,302	10,543,147
1986-87	219, 197, 146, 109	57,914	10,361,328
1987-88	219, 197, 146, 109	58,546	10,425,936
1988-89	219, 197, 146, 109	58,629	10,374,428
1989-90	219, 197, 146, 109	57,732	10,128,298
1990-91	219, 197, 146, 109	57,776	10,066,657

Property Tax Rebate

Fiscal Year	No. of Recipients	Total Payments
1981-82	21,297	$2,405,474
1982-83	20,135	2,690,441
1983-84	18,967	2,624,530
1984-85	18,600	2,694,006
1985-86	19,130	3,001,237
1986-87	19,431	3,180,481
1987-88	19,989	3,521,183
1988-89	20,327	3,853,384
1989-90	21,237	3,988,867
1990-91	20,583	4,335,026

Rental Assistance

Fiscal Year	No. of Recipients	Total Payments
1982-83	1,650	$ 940,008
1983-84	1,600	1,083,174
1984-85	1,950	1,211,327
1985-86	1,830	1,036,366
1986-87	1,645	910,636
1987-88	1,860	922,008
1988-89	1,935	1,232,355
1989-90	2,015	1,387,646
1990-91	2,100	1,574,074

Chart 3

Total Family Benefits Budget (Excluding Seniors Program)

March 31, 1987 – March 31, 1991

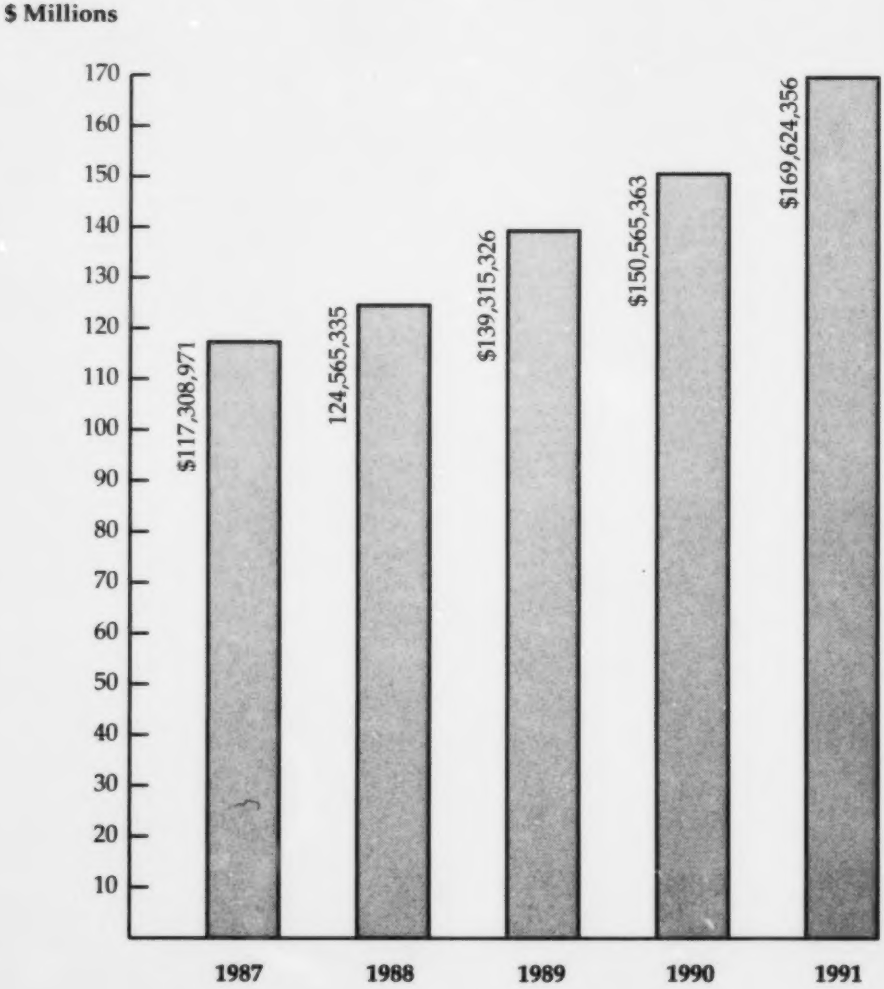


Chart 4

Family Benefits Recipients in Relation to Beneficiaries

1987–91

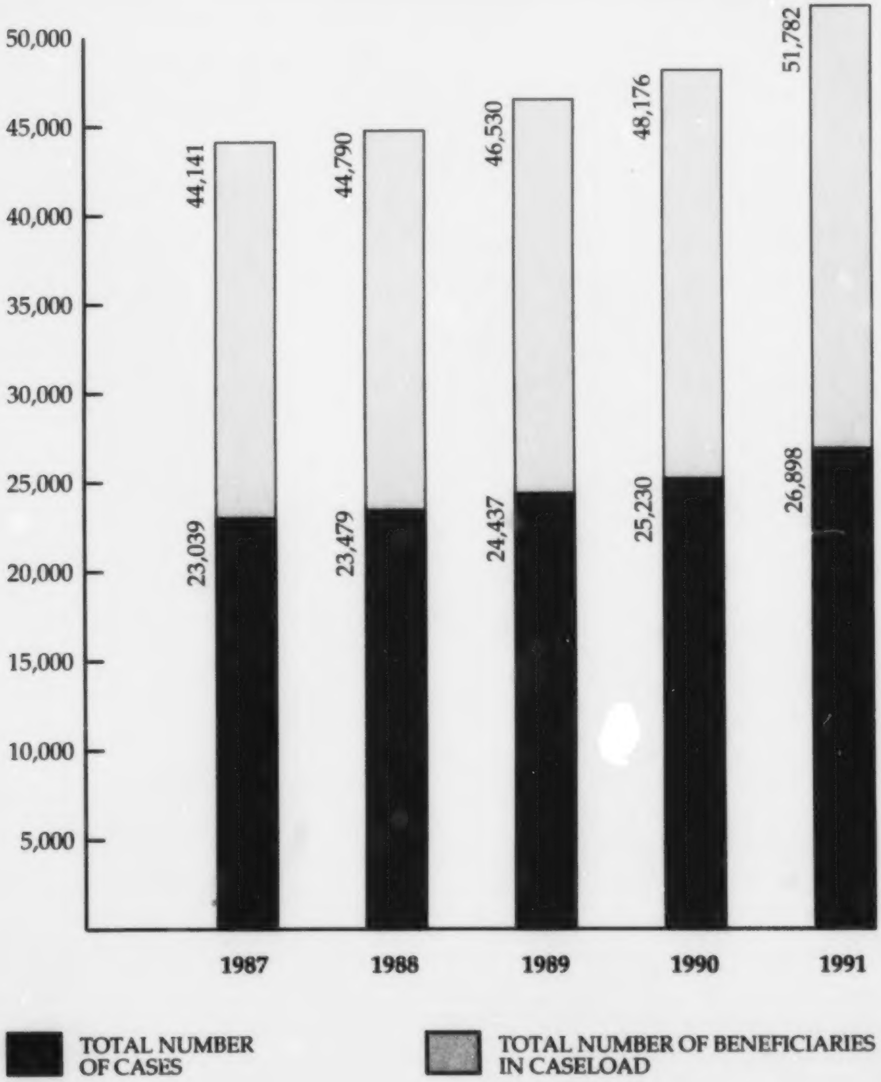


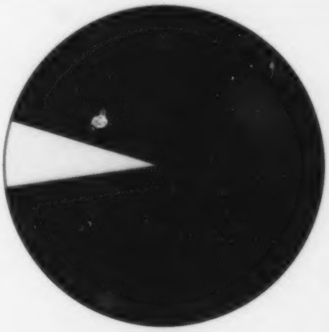
Chart 5

Family Benefits Caseload by Beneficiaries, Family and Housing Type

April 1991

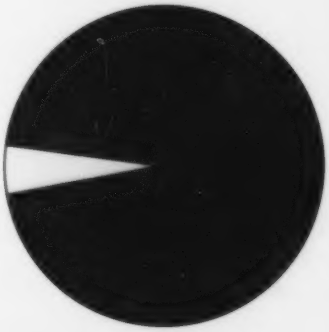
Beneficiaries

- ■ Clients (52%)
- □ Spouses (7%)
- ■ Children (41%)



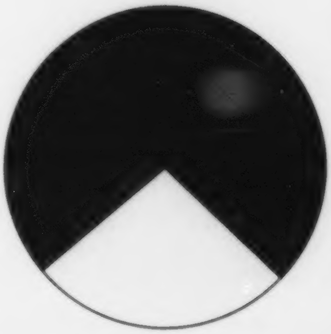
Caseload by Family Type

- ■ Single Persons (Disabled) (47%)
- □ Couples (Disabled) (5%)
- ■ Couples & Dependents (Disabled) (6%)
- ■ Single & Dependents (Single Parents) (42%)



Caseload by Housing Type

- ■ Renting (46%)
- □ Boarding (27%)
- ■ Home Owner (19%)
- ■ Public Housing (6%)
- ■ Institution (2%)



Community Services

Rehabilitation and Community Services Division

James A. MacIsaac, M.S.W., Administrator

The Rehabilitation and Community Services Division is composed of the following sections:

- Vocational Rehabilitation and Community Services
- Services for the Mentally Handicapped
- Municipal Social Services
- Classifications and Assessments
- Adult Protection Services,.and
- Dietetic Consultant Services.

The primary responsibility of this division is to see that a full range of rehabilitation services, financial income-maintenance programs, Homes for Special Care, community-based residential options, vocational workshops, adult protection services, dietetic consultation services, and provincial facilities are provided for the socially, physically and/or mentally handicapped and for aged people.

The Division works with municipal authorities and community organizations in the orderly development, maintenance and coordination of social service programs. This involves planning and monitoring services and setting standards, conducting program evaluations, consultation and inspection of facilities in carrying out regular assessments and

Rehabilitation and Community Services Division staff.

classifications of clients, and investigations and assessments of cases referred under the Adult Protection Services legislation. These services are provided under the authority of the Social Assistance Act, the Homes for Special Care Act, the federal-provincial Vocational Rehabilitation of Disabled Persons Agreement, Adult Protection Services and Dietetic Consultant Services.

Vocational Rehabilitation and Community Services

Ronald L'Esperance, B.A., B.Ed., M.A.(Ed.), Director

COMMUNITY SERVICES

Work Activity Projects

During fiscal year 1990/91, five work activity projects were operated with funding from the Department of Community Services: the Dartmouth Work Activity Society, the Halifax-based Options Program, the Cobequid Neighbourhood Work Activity Project in Truro, the South Shore Work Activity Program located near Chester, and the Annapolis Valley Work Activity Centre in Kentville.

Work activity projects provide work adjustment training and skills development for persons who have difficulty in obtaining or remaining in competitive employment.

The Annapolis Valley Work Activity Program began its first full year of operation during fiscal 1990/91. Cobequid Neighbourhood Work Activity Project, in conjunction with the local continuing education department, developed a literacy training component to their program. Dartmouth Work Activity Society celebrated a decade of service with a dinner for community supporters hosted by the participants of the program in November 1990.

Total funding for work activity projects in this fiscal year was $2.1 million.

Vocational Service Centres for Mentally Handicapped Persons

Norma Lloyd, Coordinator of Special Projects

Programs at the vocational service centres have remained constant or improved under the fine leadership provided by staff and the boards of directors, the considerable assistance and direction provided by the Department of Community Services, and the assistance centres have received from other departments of government, including at the provincial level the departments of Small Business Development and Advanced Education and Job Training, and at the federal level Employment and Immigration Canada. The municipal level of government also contributes to the program through a per diem rate to offset expenses on behalf of the people attending the centres.

With the ongoing financial support of the Department of Community Services and Employment and Immigration Canada, the Community Based Employment Program has continued to grow and develop during the past year. A manual for this program has been prepared by the Workshop Council of Nova Scotia and the Department of Community Services. In addition, efforts have been undertaken to develop the "School-to-Work" transition model.

Several centres are engaged in facility retrofit or expansion programs. These include Summer Street Industries in New Glasgow, the Beehive in Aylesford, the Regional Occupational Centre in Port Hawkesbury, and the Bridge Workshop in Amherst. The boards of these centres have worked very hard to engender the support of their local communities in these efforts.

The Workshop Council has secured funding assistance from the Department and the Atlantic Canada Opportunities Agency (ACOA) to assist in the development of a central marketing initiative to support all vocational centres in the province. This is the culmination of a great deal of hard work by the committee and the council's central office.

The Workshop Council and the Department of Community Services will continue their liaison during the coming year, with attention being given to the concerns raised in the policy paper for adult vocational centres drafted by the Department.

Summer Programs

Norma Lloyd, Coordinator of Special Projects

Challenging positions were provided for high school and university students during the summer of 1990.

Day camps were operated for autistic children and children with special needs (emotional and behavioural problems). Referrals were received from the Izaak Walton Killam Hospital for Children, the Atlantic Child Guidance Centre, the Nova Scotia Hospital Children's Unit, family and children's services of eastern Nova Scotia, and the special services within the school system.

Residential camping programs were operated at Camp Hilles in West Paradise, Camp Canso in Canso, and Camp Aitebreagh in Orangedale for children and adults for whom the Department has partial or total responsibility.

During the mid-summer evaluations for staff at Aitebreagh, a barbecue and open house was held for the community to thank them for their support. Approximately 400 people visited the camp and supported and participated in camp-related activities. A special thank you was given a retiring cook after nine years of loyal service.

The Counsellor-in-Training Program provided nine weeks of intensive training in skills required to be a camp counsellor to 16 young people, many of whom will return for future employment with the Department's camping program, or at other camps throughout the province.

A special seven-day Adventure Program Training Session was given in May to senior staff of both the residential and day camp programs, under the excellent leadership of Shawn Fraser and Jayar Milligan. Six young people also attended project adventure courses at Acadia University: Adventure Programming and Adventure Based Counselling. The regular six-day training program for all staff was held at Camp Hilles in June, with two additional days for the directors. The resulting growth and change in the quality of the staff was noticeable and benefitted the programs throughout the summer.

Students were employed in the following areas during the summer of 1990:

Residential camping	52
Day camps	52
Counsellors-in-training	21
Clerical/case aides (regional and district offices)	31
Total	156

Housing Programs

Norma Lloyd, Coordinator of Special Projects

Community service workers, and Family Benefits workers for those areas not served by community service workers, continue to provide community services, assistance with housing repairs, and the brokerage of housing programs for Family Benefits recipients.

The housing programs offered by the Department of Housing and the Canada Mortgage and Housing Corporation are fully utilized to provide funds for repairs and new housing. Table 25 provides statistical information on the number of families being served, the type of programs being utilized and the costs involved.

The Department's Home Improvement Loan Program continued to grow during fiscal year 1990/91. This program enables Family Benefits recipients who have leeway in their "shelter component" to use these funds to discharge the costs associated with effecting necessary home improvements. The total dollar value of home improvement loans approved during fiscal 1990/91 was $7,172,064.

During the year, community service workers were involved in a number of community development projects, including projects in the North Preston area and on Cape Breton. Linkages with the federal government's Community Futures Program and the Department of Small Business Development are being developed to ensure that community development initiatives are maximally coordinated.

REHABILITATION SERVICES

Ruth Anne Moffatt Dickson, B.A., B.S.W., M.P.A., Coordinator, Vocational Rehabilitation Services and Work Activity Projects
Paul Theriault, B.A., B.Ed., B.S.W., Rehabilitation Consultant
Sherry MacPherson, B.A., M.S.W., Acting Rehabilitation Consultant

Vocational Rehabilitation Services for Disabled Persons

Operated under the federal-provincial Vocational Rehabilitation of Disabled Persons Act and Agreement (VRDP), this program provides vocational assessment and planning services to disabled persons throughout the province. The VRDP agreement establishes the definition of disability and financial commitment in which the two levels of government participate.

The staff of this vocational rehabilitation program work with the Department of Advanced Education and Job Training and the Canada Employment and Immigration Commission to provide an individualized vocational plan for disabled people who apply. Training for disabled individuals includes the usual range of options, from trades training to university education. Pre-vocational training and academic upgrading are provided when required.

Training allowances are paid to vocational rehabilitation clients attending a training program by either the Department of Advanced Education and Job Training or Employment and Immigration Canada. A medical or adaptive aid may be required to enable some disabled individuals to participate in a training program. The Department of Community Services supplies the funds to meet the cost of these devices.

Information on services provided during fiscal year 1990/91 is detailed in Table 25, "Types of Rehabilitation Cases Referred."

Some disabled persons may require a period of work assessment to determine their aptitudes and ability to work. In these cases a work assessment program is arranged by a vocational rehabilitation counsellor in concert with an employer, who agrees to accept the disabled person in a work setting for a period ranging from two weeks to three months. During this period, factors such as work habits, ability to follow directions, initiative, attendance, and training and/or employment potential are assessed. Using this valuable information, the vocational rehabilitation counsellor, in conjunction with the client, can determine the best course of action for occupational or on-the-job training.

The primary objective of Vocational Rehabilitation Services for Disabled Persons is to enable disabled individuals to become gainfully employed following a period of assessment, counselling and training. As a result of its services, many disabled Nova Scotians are able to become employed and assume an independent lifestyle.

During fiscal 1990/91, program staff in consultation with officials from the Department of Advanced Education and Job Training have proposed program enhancements for individuals attending training.

Career Planning with Single Parents

The Rehabilitation and Community Services Division, in concert with the Family Benefits Division, provides career guidance and related services to single parents receiving Family Benefits.

The objectives of this program are two-fold: (1) to enable single parents to become gainfully employed on either a part-time or full-time basis following a period of assessment, counselling, and training or retraining, and (2) to enhance single parents' family-management and parenting skills.

The primary emphasis of the program is to enable single parents receiving Family Benefits to develop appropriate skills that will lead to employment so they may become financially independent.

The services provided under this program include vocational assessment, individual and group career guidance and counselling, the development of individualized career plans, assistance with training and employment placement, and referral services.

To offset the additional costs a single parent may incur while participating in an approved vocational training program, the Department of Community Services can provide financial assistance to a maximum of $200 per month over and above the Family Benefits payment. This allowance may be used to cover actual costs in one or a combination of the following areas: course tuition in special circumstances, approved transportation costs, approved child care expenses, items of special need (including clothing or other related expenses associated with one's participation in training), and/or a job search allowance. (See Table 27.)

Social Assistance Recipients (SARs) Program

John MacInnes, Acting Coordinator

The SARs Program operates under the aegis of the Canada-Nova Scotia Agreement to Enhance the Employability of Social Assistance Recipients. The agreement involves the federal departments of Health and Welfare and Employment and Immigration and the Nova Scotia Department of Advanced Education and Job Training at the provincial level. The program is administered by a management committee comprised of representatives of the participating departments.

The employment initiative is designed to provide life skills, classroom and on-the-job training for social assistance recipients that will assist them to become employed.

The program offers:

- combined classroom and on-the-job training in a variety of occupational areas
- life skills and work adjustment training
- career exploration
- training programs of 12–32 weeks linked to employment opportunities
- training allowances during classroom training, and
- wages during on-the-job training.

Negotiations for a new, longer term bilateral agreement began in fiscal year 1990/91. In the interim the original agreement has been extended. Proposed directions and key provincial priorities being considered under the terms of the new agreement include:

- if not already in place, the key priorities are to develop inventories of Family Benefits and municipal social assistance clients who could benefit from training/employment and to develop the capacity to provide employability assessment services from which program plans can be developed for each client. The primary purpose of the employability assessment process is to identify barriers to employment and to develop training and/or employment programs that will be prescriptive to the clients' needs. In addition, collaborative arrangements for assessment services are being developed with the Department of Advanced Education and Job Training in areas where vocational assessment centres are operational.

- broadening the training available to social assistance recipients. The Department of Advanced Education and Job Training has a keen interest in developing literacy initiatives, and there is a strong desire to develop pilot initiatives within community colleges.
- enhancing coordination of the SARs initiative at the field level, principally between the departments of Community Services and Advanced Education and Job Training and Employment and Immigration Canada. The Department of Advanced Education and Job Training is naming regional representatives of its department to the regional liaison committee structure.

Table 28 indicates by region the number of participants involved in projects throughout the province in the 1990/91 fiscal year:

Services for the Mentally Handicapped

J. Ross Thorpe, B.Ed., M.A., Director

This section is concerned with delivery of residential services and the development and coordination of other programs appropriate to the needs of the mentally handicapped and mentally disabled. Mentally handicapped people include those who are intellectually or developmentally impaired and mentally disabled and those who are functionally disabled as a result of mental illness or long-term institutionalization. The services delivered come under two categories:

- services directly financed and managed by the Department (i.e., Children's Training Centres, the Nova Scotia Youth Training Centre, a foster home program for mentally handicapped children, and an In-Home Support Program) and
- services of organizations that operate with the guidance of the Department and whose operating costs are cost-shared by the province (i.e., Adult Residential Services, Community Residences, Palmeter's Country Nursing Home, and Regional Rehabilitation Centres).

The Department works closely with voluntary organizations and municipalities to develop more comprehensive systems of service delivery so each mentally handicapped person may become as fully integrated into the community as his or her disability will allow.

Long-range planning committees were established in collaboration with municipalities in the metro area and in industrial Cape Breton in fiscal 1986/87 to identify long-range residential and support service requirements over 20 years. Final reports were submitted in fiscal 1988/89. Committees were established in Yarmouth County and rural Cape Breton to develop similar long-range plans for these areas in fiscal 1989/90, and final reports were tabled in 1990/91. An officials committee was established in Cumberland and Colchester counties in 1990.

In addition, announcements were made in February that in-home support and community support services for mentally handicapped children and families will be expanded and the four Children's Training Centres will be gradually closed over the next four years.

It is hoped that future placement of mentally handicapped and mentally disabled people in institutions will be limited to those individuals who require a degree of programming supervision or care that cannot be provided in smaller, community residential settings.

Children's Services

William A. McCarron, B.A., M.S.W.
Coordinator of Services for the Mentally Handicapped

A mentally handicapping condition can range from very mild to very severe, and a mental handicap may be accompanied by one or more forms of physical disability, which also range in severity. Thus an array of services is required to meet the needs of children at various levels of functioning. This array of services also provides a progression through which a child can move. These services include:

- support and assistance to parents maintaining a severely handicapped child at home
- residential placement, education and training at the Nova Scotia Youth Training Centre
- foster home care
- personal care and training in a Children's Training Centre, and
- personal care and training in a nursing unit setting.

Support and Assistance to Parents Maintaining a Handicapped Child at Home

The Department of Community Services operates an In-Home Support Program to provide financial assistance to parents maintaining a severely handicapped child at home in an effort to keep the family unit together.

Financial assistance provided to the family under this program is aimed at the extraordinary costs incurred owing to the child's disability. Assistance can be provided towards the cost of such items as drugs, necessary supplies, transportation to and from medical appointments, respite care and special-needs items.

Eligibility for inclusion in the In-Home Support Program is limited to those families whose children would qualify for placement in either a Children's Training Centre or a Nursing Home, and who qualify under the Canadian Assistance Plan (CAP) income test administered. The amount of assistance is determined on an individual family basis, and the monthly maximum in any given situation is no more than $300. The program ends at the child's eighteenth birthday, or sooner if other program guidelines are not met.

Foster Home Care

The departmental foster care program provides a child with an alternate home setting on a temporary or permanent basis. A foster home placement is generally preferable to placing a child in an institutional facility. Most children placed in foster homes attend classes in local schools and experience a lifestyle as close to normal as possible.

The emphasis in this program is presently on helping children's agencies to arrange foster homes and on helping the agencies to cope with the special needs of mentally handicapped children.

Personal Care and Training in a Children's Training Centre

Children's Training Centres are residential training facilities that provide personal care and developmental training to severely mentally handicapped children who, for a variety of reasons, are unable to remain at home with their natural parents. At present, Children's Training Centres are located in Dartmouth, Digby, Pictou and Sydney.

The goal of a Children's Training Centre is to have the children learn basic life skills such as feeding, dressing and toilet training so they can eventually return to their homes or to non-institutionalized settings. In pursuit of this goal, counselling staff at Children's Training Centres carry out individual programs for each child in residence, and an academic teacher on the staff of each centre provides modified academic classroom instruction. Each child is encouraged to develop to the fullest extent of his or her abilities. A number of children in the Children's Training Centres have progressed to the point where they can now attend special education classes in the regular school system on a day basis while living at the centre.

When a child is admitted to a Children's Training Centre, his or her parent or legal guardian must sign a voluntary care agreement under the

Children's Services Act. Parents maintain legal custody of their child, and the Department of Community Services, through the Children's Training Centre, agrees to provide the child with care and training for one year. Parents are encouraged to be actively involved in their child's training by participating in long-term goal setting and by maintaining frequent contact with their child by taking the child home on vacations and holidays and by visiting regularly. The voluntary care agreement may be renewed as required.

Children's Training Centres also offer a service called respite care to families who are maintaining a severely mentally handicapped child at home. The Children's Training Centre will take in such a child for a weekend, a week or some other short time period to give the family a break from the continual care the child demands.

All admissions to Children's Training Centre programs are screened by an admissions committee. This committee gathers all necessary information on each child seeking admission and decides which program placement is in the child's best interests.

As a response to both major program trends in services to developmentally delayed children, and decreasing occupancy rates in our Children's Training Centres, a major policy announcement was made by the Minister of Community Services in February 1991 indicating that the government intended to expand and enhance in-home and community support programs to enable mentally handicapped children to remain in the community and, further, to gradually close the four Children's Training Centres between March 31, 1992, and March 31, 1995. (See Table 29.)

Personal Care and Training in a Nursing Unit Setting

The Department of Community Services, in cooperation and collaboration with the appropriate municipal units in the province, provides nursing care to children in two locations in the province. These units are located in Palmeter's Nursing Home in Kentville, a private operation, and within the departmental Children's Training Centre in Sydney. Admission to these units is by way of the municipal unit of settlement.

Nova Scotia Youth Training Centre

John A. Walker, M.S.W., Superintendent

The Nova Scotia Youth Training Centre is a provincial residential facility operated by the Department of Community Services for mildly and moderately mentally handicapped children. The centre is located in Bible Hill, Colchester County.

The policy of the admissions committee is that, whenever possible, children should remain in their own home and attend school in their local area. For social, educational and family reasons it is not possible for some children to benefit from community programs, and thus the Nova Scotia Youth Training Centre exists.

The primary purpose of the centre is to provide education and training so these children will be better prepared for life in the community. All programs are planned to help students develop intellectually, socially and emotionally so they can return to and participate in a community setting. The centre's programs are greatly enhanced by programs and organizations in the nearby community. Students participate in community work programs and in local clubs such as Boys and Girls Clubs and the Y.M.C.A. They also participate in sports events in cooperation with local schools.

The centre is designed to accommodate 160 students. Its facilities include residences, a classroom complex, an indoor pool, a gymnasium, large playgrounds and outdoor rinks. The centre operates from September to June and all students return to their communities for summer and Christmas vacations. Services are financed and directed by the Department of Community Services. (See Table 30.)

Adult Institutional Services

Miss Barbara Carbonell, R.N., P.G., Coordinator

Adult institutional services for the mentally handicapped or mentally disabled provide accommodation and programs for:

- individuals who have previously received psychiatric treatment, usually as in-patients,
- other mentally handicapped or mentally disabled adults, many of whom have challenging behaviours, or
- people with degenerative disorders, including the aged, who have additional challenging behaviours that make them unsuitable for other placement alternatives.

These services are provided in Regional Rehabilitation Centres and Adult Residential Centres.

Regional Rehabilitation Centres

Regional Rehabilitation Centres are situated in Waterville, Kings County, for the western region; Sydney River, Cape Breton County, for people from Cape Breton Island; and in Cole Harbour, Halifax County, for people from the rest of mainland Nova Scotia.

These centres are intended to provide the most intensive level of rehabilitation and developmental programming for people with the highest potential to move on to less restrictive alternatives in the community. They have a level of staffing and expertise necessary to respond to people whose behaviours represent a severe management problem.

Regional Rehabilitation Centres are operated by local levels of government under the provisions of the Homes for Special Care Act and are cost-shared 100% by the Department. Centres have a total current capacity of 377 people. (See Table 31.)

Adult Residential Centres

Adult Residential Centres are situated at Sydney River, Mabou, Waterville, Riverton, Pugwash, Beaverbank, Barrington, Yarmouth, Dayspring and Bridgetown. They serve a second level of needs: the needs of individuals who are mentally handicapped or mentally disabled and require more stable, longer-term living environments. Rehabilitation training and developmental programming form a significant but less intensive part of their services.

Adult Residential Centres seek close relationships with their neighbourhood communities and services (e.g., dentists, clinics, library services, sheltered workshops, and job-experience training). In many cases these people and facilities are closely involved with local branches of advocacy organizations working for the mentally handicapped and mentally disabled and play a role in developing public awareness of the needs of the mentally handicapped.

Adult Residential Centres can currently accommodate 739 mentally handicapped or mentally disabled people and are operated by various municipalities and municipal or private corporations. The Department cost-shares with municipalities towards the subsidized costs of these services.

Community Residential Services

André McConnell, B.A., M.S.W., Coordinator

Since 1969, when the first Group Home opened, the number of specialized community residences for people who are mentally handicapped, mentally disabled or physically disabled has grown to 36. The breakdown is as follows:

Group Homes for the mentally handicapped	19
Developmental residences for the mentally handicapped	10
Group Homes for the mentally disabled	6
Group Homes for the physically disabled	1
Total	36

These are all small residential facilities. Most were family homes renovated to accommodate 6-12 residents. Programs vary according to individual needs. All stress development of the basic life and community-integration skills necessary to help the individual to eventually live as independently as possible.

The 36 homes provide a total of 149 licensed spaces for people who are mildly to moderately mentally handicapped, 73 spaces for people who are moderately to severely mentally handicapped, 58 for people who are mentally disabled and 6 for people who have a physical disability.

The residents normally work or take part in vocational and educational programs during the day. They are encouraged to use available community services and recreational facilities whenever possible. Funding is shared by the municipal, provincial and federal levels of government.

A variety of community residential alternatives to institutional care continue to become available. In many parts of the province, apartment living arrangements are another option—two or three people share an apartment, with either live-in or drop-in supervision.

Small Options (supported living arrangements) are now in operation in a number of areas across the province. These options have been developed to provide homes for up to three people who are moderately to severely mentally handicapped. Many of the people living in this type of situation had previously been living in developmental residences. Trained staff are provided through a combination of live-in and shift models, and the focus is on the development of self-help and community integration skills.

Many individuals who are mentally handicapped are also accommodated in residential care facilities and foster homes under the auspices of municipal governments.

Respite care has been available in approved homes since July 1982. The main objective of this program is to provide occasional respite care for individuals living in the community and is intended to be utilized for emergencies, vacations and short breaks for the primary care provider. Except in extenuating circumstances, 30 days is the recommended maximum annual stay for one person.

One Group Home provides living accommodations for six individuals who have physical disabilities. The focus is to provide as independent a lifestyle as possible for each resident. Residents are expected to share the responsibilities of running the home, and most plan to upgrade their education with the ultimate goal of employment. Through the experiences gained from living in the home, many individuals have moved on to less-structured settings in the community.

Municipal Social Services

Peter G. Barteaux, Director

The Provincial Social Assistance Act (Part II) authorizes municipalities to provide assistance to persons in need as defined in the Canada Assistance Plan and the Social Assistance Act and Regulations, and according to the municipal social services' policies.

A needs test is used to determine initial and ongoing eligibility and the amount of assistance required. Assistance payments are calculated by totalling the costs of basic requirements, as described in municipal policies, and deducting the income the municipality considers available for current maintenance. Items of special need may also be included in this calculation. A needs test is also employed to determine eligibility and the amount of assistance provided to persons in Homes for Special Care.

Each municipality must submit its social assistance policy once a year, on September 15th. Municipal policies must fall within the minimum requirements as stated in the Social Assistance Act and Regulations, and the Canada Assistance Plan, and must have the approval of the Minister of Community Services. Each municipality establishes and defines in policy the rates of assistance on an ongoing basis.

Municipal Social Services is a key program for community-based planning to address socio-economic issues and challenges in a local context. There are two distinct programs: General Assistance and Homes for Special Care. The province cost-shares with municipalities in their expenditures for these programs and related administration costs.

Long-Term Care Review Committee, established by the Minister of Community Services in December 1990.

General Assistance

The income maintenance program provided by municipalities is commonly referred to as General Assistance. The program is aptly named as it can cover a broad range of assistance. In fact, the Social Assistance Act places all municipalities in a position where there is no case of need that cannot be addressed. Assistance is provided for:

- basic requirements, such as food, clothing, shelter, fuel, utilities, household supplies and personal requirements,
- special requirements, such as furniture, living allowances, moving allowances, special transportation, training allowances, special school requirements, special employment requirements, funeral and burial expenses,
- health care services—reasonable medical, surgical, obstetrical, dental, optical and nursing services—that are not covered under the Hospital Insurance Plan or under the Medical Services Insurance Plan,
- social services, including family counselling, homemakers, home care and home nursing services, and
- rehabilitation services.

General Assistance is cost-shared with municipal units at a minimum of 75%, up to an approved budget, for all municipalities having municipal social service departments approved by the Minister of Community Services. Municipal expenditures in excess of provincially approved cost-sharing budgets are cost-shared at 50%.

The gross municipal expenditure for this program in the 1990/91 fiscal year was $70.6 million. Per capita costs vary considerably among municipalities. (See Tables 32 and 33 and Chart 6.)

As of March 31, 1991, the General Assistance caseload was 17,163.

Homes for Special Care

Municipalities provide assistance with the cost of Homes for Special Care to persons in need, and approximately 75% of individuals in Homes require financial assistance.

In the 1990/91 fiscal year, municipalities spent a total of $109.9 million in support of persons in all Homes exclusive of Regional Rehabilitation Centres. These expenditures are provincially cost-shared at 66 2/3%. The provincial government is mandated through legislation to fully cost-share all municipal expenditures made on behalf of publicly supported residents in Homes for Special Care. Expenditures for Regional Rehabilitation Centres, $17.0 million for fiscal 1990/91, are provincially cost-shared at 100%. (See Tables 34-36 and Charts 7 and 8.)

Administration

Administrative expenditures incurred by municipalities in the delivery of their social services programs are cost-shared under the same formula as General Assistance. In the 1990 fiscal period, municipalities spent a total of $13.8 million for administration.

Homes for Special Care

Barbara Millar, R.N., D.T., B.Sc.N., P.G., M.Ed., Chief Supervisor

Special-care facilities throughout Nova Scotia provide supervisory and/or personal care for disabled and elderly Nova Scotians who are unable to live independently in the community. Homes for Special Care include 40 Homes for the Aged (3,616 beds), 27 Nursing Homes (2,097 beds), 66 Residential Care Facilities (1,275 beds), 10 Adult Residential Centres (758 beds and 27 specialized beds), 36 community-based residential facilities (286 beds), and three Regional Rehabilitation Centres (375 beds), for a total of 8,407 residents.

All people being admitted to Homes for Special Care who require public funds for care are classified through the provincial Classifications Committee, chaired by the Supervisor of Classifications and Assessments.

The admissions procedure includes an application for social assistance, a budget sheet, a social service worker's report, and a medical report to be completed by the applicant's personal physician.

The completed social service worker's report and the medical report are submitted by the municipal social service worker to the Department of Community Services for consideration. If the application is approved, the person may then be placed in an appropriate facility with the assurance that maintenance costs will be shared. When the application for admission to Homes for Special Care is not approved, an appeal may be made.

All facilities providing care and supervision for four or more residents are licensed under the provisions of the Homes for Special Care Act and Regulations. Standards are ensured in Homes for Special Care by inspections from provincial Community Services staff.

The functions of licensing inspections and monitoring standards in Homes for Special Care were decentralized in 1987. There is now one field assessment officer located in New Glasgow to cover the North Shore region, one in Kentville to cover the Central and Western regions, and one in Sydney to cover Cape Breton Island. There persons are provincial Community Services employees located in field offices.

Provincial staff responsible for the inspections and program development have expertise in nursing care, dietetic services and the psycho-social needs of the residents. Special consultants from the

Department of Housing and the Fire Marshal's Office are available to advise the Department of Community Services on technical matters relating to the construction and renovations of the Homes.

The Department, in conjunction with Associated Homes for Special Care, promotes and conducts education seminars regionally for staff of the Homes. The philosophy underlying these seminars is total care for residents, using resources within the Homes and the community to provide opportunities for residents to function to their fullest capacity. The Homes are to reflect a social model. The Associated Homes for Special Care have obtained funding through the Regional Industrial Training Committee to coordinate and effect workshops and seminars throughout the province in supervisory and management training and lifestyle management programs for staff in Homes.

The activity workers course was developed through the joint cooperation of Associated Homes for Special Care and the Department of Community Services, with the assistance of activity directors, the direction of the advisory committee and the guidance and consultation of the Department of Education Program Support Division. The courses are funded by monies provided by the federal government to the Regional Industrial Training Committee. The primary objective of the course is to provide training and job knowledge to activity directors and workers presently employed in Homes for Special Care. This is achieved through the use of a Dacum Chart, and the material is presented in bond form. These bonds provide information on:

- communication
- adaptation to residents' needs and abilities
- organizing programs
- organizing and conducting special events
- maintaining community involvement
- use and care of supplies and equipment
- administering programs and equipment, and
- supervising an activity department.

The activity workers course has now been presented in four areas of the province. The first was held at the Old Orchard Inn in Greenwich in 1988 with participants from the Valley, South Shore and western part of the province. Seventeen individuals graduated from this first course, and ceremonies were held in June 1989. The second course was held at Cape Breton Hospital in 1989 with participants from the various Homes throughout Cape Breton Island. Twenty-three persons graduated from this course in January 1990. The third course was completed the last week in May 1990, with graduation on June 2, 1990. There were 34 participants in this course from homes in Halifax, Dartmouth and Halifax County, and four participants from the western end of the province. The fourth course was held in Truro from October 1990 to April 2, 1991. Twenty-five participants were scheduled to graduate in May 1991. With the completion of this course, the activity workers program has now been presented in all areas of the province.

The provincial government cost-shares municipal expenditures at 66 2/3% for persons requiring financial assistance in licensed Homes for Special Care.

A municipality, or two or more municipalities, may construct and operate Homes under the provisions of the Homes for Special Care Act. The actual responsibility for their administration then rests with the local municipalities within the provisions of the Municipal Housing Corporation Act. Their by-laws must be approved by the ministers of Community Services and Municipal Affairs.

All municipalities operating Homes for Special Care must appoint boards of management as stipulated by legislation.

During fiscal 1990/91, much activity in the development of new Homes for Special Care and the renovation of existing facilities took place:

- a 35-bed extension to Dykeland Lodge Home for the Aged was approved
- a 10-bed extension to Villa Acadienne was opened
- a 15-bed extension to Valley View Villa was opened
- a 28-bed Home for the Aged for Musquodoboit Valley was constructed
- a 35-bed Home for the Aged for Sydney Mines was constructed
- major renovations were done to Glen Haven Manor for improved dining and social space for residents
- 11 nursing case beds opened at Inverness Hospital, and
- 13 nursing care beds opened at Northside Hospital.

Classifications and Assessments

Malcolm R. McFarlane, Ph.D., Supervisor

The Classifications and Assessments Section ensures that policies and procedures are developed and implemented with respect to classifications, assessments, admissions, readmissions and discharges relating to adult facilities licensed under the Homes for Special Care Act. It is also responsible for ensuring that, where appropriate, all applications for admission and readmission to these facilities are properly classified and that regular reassessments of residents are conducted in these facilities by Section staff and community health nurses.

During fiscal 1990/91, some 3,234 applications were received requesting classifications for admission or readmission to Homes for Special Care and/or reclassifications within the Homes. Forty-four of these applications were subsequently cancelled; 88 applications were not approved, of which 14 were appealed and two appeals were granted. The number of applications received during the previous fiscal year was 3,693, and for 1988/89 it was 3,328.

The two largest referral sources of the 3,102 applications approved or reapproved were from hospitals and applicants' own homes. Thus 1,295, or approximately 42% originated from general hospitals. An additional 269 referrals from in-patient psychiatric facilities created a total of 1,564, or approximately 50% of all applications approved or reapproved from all hospitals; 1,374 applications, or approximately 44%, were approved or reapproved from individuals' homes. Table 34 provides a statistical breakdown of the sources of referrals and the types of approvals made.

A companion approach to classifications is the reassessment of residents in Homes for Special Care. In this regard, the community health nurses of the Department of Health and Fitness assist in the reassessment of residents in licensed Nursing Homes and Homes for the Aged. These reassessments are conducted twice per year, usually in May/June and December/January. Approximately 5,500 people are assessed twice per year. The information obtained from the reassessments is used for a variety of purposes, including to determine whether residents are continuing to receive the type of care they require and whether cost-sharing for residents and staffing patterns for the respective Homes must be revised in accordance with changes in care requirements.

The Section is also charged with assessing and determining the eligibility of applicants seeking admission to the In-Home Support Program. This program is intended to meet the needs of senior citizens, the mentally and physically disabled, and mentally handicapped persons who require full- or part-time care so they can remain in their own homes and communities. These individuals would otherwise require placement in Homes for Special Care. During fiscal 1990/91, 143 applications were received, assessed and found eligible for this program. The total number of applications for the previous fiscal year was 268.

The Section also conducts assessments on applications requesting assistance under the In-Home Support Program for mentally handicapped children to determine their eligibility. This service has started recently and, hence, statistics are not available at this time.

An integral part of this Section's mandate is to coordinate all information (social histories and psychological, educational and medical assessments, etc). related to applications for admission to the programs for mentally handicapped children. This involves preparing the necessary documentation for the admission committee's meeting and implementing the decision reached. Approximately 80 applications for admission were made to the Mentally Handicapped Children's Program during the fiscal year. Approximately 48 applications were received for the previous year.

Adult Protection Services

Nancy Cochrane, M.S.W., Coordinator

The Adult Protection Services Section provides protection from abuse and neglect for persons 16 years of age and over who lack the physical or mental ability to protect or adequately care for themselves.

The assessment of referrals received from the community are completed by five adult protection workers who are located in the Cape Breton, North Shore, Halifax and Valley regional offices, and by field staff who have designations under the Adult Protection Act.

Statistics for April 1, 1990, to March 31, 1991, reveal the following trends:

1. A total caseload of 2,099 was handled during this period. Table 37 shows the distribution of the caseload by region.
2. Seventy-eight percent (1,637) of the caseload dealt with allegations of neglect and the remaining 22% (462) with allegations of abuse. Table 38 shows the breakdown by the type of referral received.
3. Fifty-nine percent (1,238) of the alleged victims were female. Table 39 indicates the caseload by age and sex of the alleged victim.
4. Referrals under the Act came from a variety of sources. Fifty-five percent (1,156) of referrals were made by staff working in the health and community services fields. Table 40 provides a breakdown of referral sources.
5. Seventy-five percent (1,574) of the caseload required at least one home assessment to determine what type of intervention was warranted. Eight percent (122) of the caseload investigated required court intervention.

Requests from the public and agencies for education on the identification of abuse and neglect and the Adult Protection Act continue to increase.

Staff have continued to participate in various prevention of family violence initiatives, e.g., the Victims Services Working Committee, the Family Violence Tracking Project, P.L.E. Family Violence Workshops, and the Elder Abuse Task Force.

Amendments to the legislation pertaining to interim orders and the power of the public trustee were again recommended to the legislative committee of the Cabinet.

Efforts continue to revise the existing system of designate selection and training.

An evaluation of Adult Protection Services was completed by staff from the Research, Planning and Management Information Services Division, who offered several recommendations to improve the level of service.

In summary, statistical information for 1990/91 shows significant changes in the caseload handled and the age range of adults referred. The challenge for the future year is to continue to handle cases effectively within current resource allocations.

Dietetic Consultant Services

Fran Sutherland, M.Ed., P.Dt., Coordinator

In November 1990, 11 food service managers graduated with certificates in "Management of Food Services, Special Care Facilities." The 1991 course began in May 1991 with five participants.

The annual assembly of food service directors and dietitians was held in October 1990.

During 1991, 21 food service workers registered and/or graduated from the Association Homes for Special Care and the Department of Community Services' Food Service Workers Program.

The annual cooks workshop for day care and special care facilities cooks was held at the Nova Scotia Youth Training Centre in Truro. Twenty-five cooks attended and received training and direction following the priority modules for cooks training as set forth by the Department of Education. In a follow-up to the cooks workshop, a number of cooks have obtained certification to journeyman status through the Nova Scotia Institute of Technology, and others continue in its program in the regions and community colleges. An upgrading program was held on the South Shore at the community college and a full class graduated.

The *Management of Food Services, Special Care Facilities, Manual* has been updated, distributed and reviewed in all seven regions of the province. It will be reviewed on an annual basis.

The *Meals on Wheels/Wheels to Meals Directory* was updated and circulated to municipalities, special care facilities, senior councils, hospitals, regional administrators and district supervisors. The number and variety of programs continues to develop and increase. The luncheon program for seniors in the City of Halifax was expanded during the past year. A directory is available from the Coordinator.

The Environmental Services Supervisors Program 1991 began in May. Seven students representing all regions of the province participated in the program. The program included supervisors of laundry, housekeeping and maintenance.

Direct services continue to be provided to the four Children's Training Centres, the Nova Scotia Youth Training Centre, the Shelburne Youth Training Centre and the Nova Scotia Residential Centre in developing the management of food services and menu planning.

The Food Service Cost Survey was conducted twice in 1991. The facilities were grouped according to type, and a summary was forwarded to each of the participating special care facilities.

The 1991 draft of the *Nutritional Care Manual for Long Term Care* has been circulated to all facilities attending the regional meetings or by request. The Nova Scotia Committee consisted of dietitians, supervisors and cooks from all regions of the province and all types of facilities. The manual was reviewed in January 1991.

A meeting of dietetic consultants from Newfoundland, Prince Edward Island, New Brunswick and Nova Scotia was held in 1991.

Place setting for special care facilities competitions were held in three regions of the province—Cape Breton, northern Nova Scotia and the Valley. Winners participated in the provincial Table Tops—CFSEA (Canadian Food Service Executive Association). The Northern competition was co-sponsored by the CFSEA Branch.

Evaluation and goal-setting continued with food service departments in special care facilities. Renovations and updates continued at the facilities. Work on construction meetings for special care facilities also continued throughout the year.

Food service staffing was upgraded with the addition of dietitians to the staff in the majority of Homes for Special Care.

Participation on the Staffing Sub-Committee began in May 1991.

The brochure for the Healthy Baby Program was updated in 1991.

The third provincial meeting of Meals on Wheels/Wheels to Meals was held in June 1991. Meals on Wheels programs around the province have been presented with signs for volunteers. The signs have assisted with the public relations campaign to promote the programs.

A project providing job experience for 26 senior Home Economics students was coordinated with Mount Saint Vincent University and the Halifax and Dartmouth special care facilities.

A project sponsoring a Level I Co-op Dietetic Intern in long-term care continues in cooperation with special care facilities. Plans to expand the co-op students placements in other areas of the province continue. A Level II Co-op Intern completed a work term in the New Glasgow regional office.

An Environmental Workers course is complete. The pilot project will be completed in northern Nova Scotia, funded by the Pictou County Regional Industrial Training Committee (RITC). The program is offered by the Department of Community Services and Associated Homes for Special Care.

Participation in the Seniors Expo was repeated in 1991. Many contacts for meal programs for seniors were initiated. Follow-up will continue during the year.

Management of Environmental Services for Homes for Special Care workshop 1991.

Management of Food Service for Homes for Special Care workshop 1991.

Cooks Workshop, Homes for Special Care and day care facilities, 1991.

Table 25

Housing Statistics

January 1, 1990 - December 31, 1991

Family Benefits housing repair cases finalized	475
Dollar value	$4,819,728.11
New units built under Rural and Native Housing Program	3
Dollar value	$ 710,154.00
Units repaired under RRAP Housing Program	77
Dollar value	$ 600,140.13
Units repaired under NSHC's Small Loans Program	103
Dollar value	$ 579,255.48
Units built or purchased under Family Benefits Housing Program	1
Dollar value	$ 462,786.00
Total number of units	659
Total dollar value	$7,172,063.72

Table 26

Types of Rehabilitation Cases Referred

1990-91

Disability Categories	
Physical	781
Mentally disabled	253
Mentally handicapped	142
Drug dependency	93
Total new cases referred	1,269
Total cases carried over	1,315
Total cases	2,584

Services Provided	Number	Cost
Assessment: medical and vocational	1,928	$36,201.59
Technical aids	104	$77,063.31
Special training costs	105	$11,436.75
Family Benefits/Rehabilitation fund	225	$111,336.38
Department of Advanced Education and Job Training VRDP expenditures	601	$2,900,000.00
Clients approved for training:		
Schedule III	403	
Canadian Job Strategy	74	
Schedule III and Canadian Job Strategy	3	
Workers' Compensation Board	71	
Insurance companies	20	
Number receiving Family Benefits or Municipal Social Assistance	654	
Information from closed cases:		
Number of cases closed as "Rehabilitated"	182	
Number of cases closed as "Not Rehabilitated"	409	

Table 27

Career Planning with Single Parents: Caseload by Counsellor and Counties Served

March 31, 1991

Base Office	**Counties Served**	**No. of Counsellors**	**Caseload**
Yarmouth Regional	Yarmouth, Digby, Annapolis	1	119
Shelburne District	Shelburne	1	12
Lunenburg District	Lunenburg, Kings, Queens	1	150
Halifax Regional	Halifax, Hants	2.5	520
New Glasgow Regional	Pictou, Colchester, Cumberland, Guysborough	1	220
Sydney Regional	Cape Breton, Inverness, Richmond, Victoria	3	556
Total		9.5	1,577

Table 28

Social Assistance Recipients (SARs) Program: Projects

1990/91

Region	Number of Projects	Number of Participants	Cost
Halifax	12	1,285	$1,462,014.19
Cape Breton	8	97	1,023,105.62
Valley	2	20	150,682.22
North Shore	2	110	109,028.58
Western	2	120	70,984.14
Central	2	28	151,499.00
South Shore	4	38	253,730.75
Total	32	1,698	$3,221,044.50

Table 29

Children's Training Centres Statistics

April 1, 1990 - March 31, 1991

	Dartmouth	Digby	Pictou	Sydney	Total
Permanent Admissions	4	3	2	1	10
Permanent Discharges:					
To own home	—	—	—	1	1
Foster home/Alternate family	—	—	—	—	—
Nova Scotia Youth Training Centre	—	1	—	—	1
Palmeter's Nursing Care Unit	—	1	—	—	1
Nova Scotia Hospital	—	—	—	—	—
Deceased	1	—	—	1	2
Transferred	—	—	—	—	—
Adult facility	—	—	1	—	1
Other	—	—	—	—	—
Group Homes/Small Options	1	—	1	1	3
Regional Rehabilitation Centre	1	1	1	—	3
Total Permanent Discharges	3	3	3	3	12
Respite Admissions	55	4	86	14	159
Respite Discharges	54	4	86	13	157

Table 30

Nova Scotia Youth Training Centre

1990-91

		Girls	Boys	Total
1.	**Children in school, April 1, 1990**	39	72	111
2.	**Admissions during year**			
	(a) Children in care and custody	2	1	3
	(b) Children in care	5	8	13
				16
3.	**Discharges during year**			
	(a) To own home	6	13	19
	(b) Group Home	1	2	3
	(c) Foster/Boarding home	0	2	2
	(d) Institution	1	2	3
	(e) Supervised apartment	0	1	1
				28
4.	**Children in school, March 31, 1991**	38	61	99

5. **Classification of admission (No. 2) by ages**

Age	10	11	12	13	14	15	16	17	18	19	Total
Girls	1	1	—	—	2	2	1	—	—	—	7
Boys	—	1	1	1	2	3	1	—	—	—	9
											16

6. **Classification of discharges (No. 3) by ages**

Age	10	11	12	13	14	15	16	17	18	19	Total
Girls	—	—	—	—	—	—	—	2	1	5	8
Boys	—	—	—	—	—	—	—	2	13	5	20
											28

7. **Classification of children by ages**

Age	10	11	12	13	14	15	16	17	18	19	Total
Girls	1	2	2	2	8	6	7	4	6	—	38
Boys	—	1	2	5	7	15	18	8	5	—	61
											99

8.	**Total cost of operation** (excluding capital expenditures and maintenance of buildings and including adjustments for rents, meals and inventory adjustments):	$5,155,442.94
9.	**Number of child care days, 1990-91**	28,624
10.	**Per diem rate**	$180.11

Table 31

Regional Rehabilitation Centres Statistics

April 1, 1990 - March 31, 1991

Total in residence as of April 1, 1990	339
Total admissions, April 1, 1990 - March 31, 1991	138
Discharges, April 1, 1990 - March 31, 1991, to:	
Other Regional Rehabilitation Centres	8
Adult Residential Centres	7
Group Homes and Developmental Residences	24
Homes for Aged and Licensed Nursing Homes	9
Residential care facilities	7
In care of their family	25
Independent living	47
Hospitals	13
Died	—
Correctional centre	—
Drug and alcohol rehabilitation	—
Total discharges, April 1, 1990 - March 31, 1991	150
Total in residence as of March 31, 1991	327
Total resident days	121,350

Table 32

Municipal Assistance Payments under the Social Assistance Act

Fiscal 1983/84 to 1990/91

Year	General Assistance	Homes for the Aged	Nursing Homes	Residential Care Facilities	Adult Residential Centres	Group Homes and Developmental Residences	Regional Rehabilitation Centres
1983-84	$25,605,816	25,201,771	12,361,888	2,075,380	9,492,993	2,853,024	11,741,755
1984-85	30,597,241	27,401,958	13,645,615	2,249,626	10,330,072	3,063,292	12,431,299
1985-86	35,901,905	28,896,729	14,638,114	2,510,181	11,035,494	3,250,253	13,037,882
1986-87	41,856,212	31,716,872	17,133,865	3,153,922	11,661,578	3,753,287	13,545,727
1987-88	48,129,639	34,676,356	20,057,314	3,702,568	11,766,289	4,747,957	14,073,674
1988-89	53,303,000	38,365,363	24,591,666	4,170,661	12,726,599	5,399,309	14,657,628
1989-90	58,402,800	43,856,764	29,533,009	4,698,958	14,232,601	6,133,928	15,981,833
1990-91	70,669,000	46,700,000	35,800,000	5,400,000	15,600,000	6,400,000	16,977,100

Table 33

Municipal Social Services Costs*

1990/91

Item	Gross Municipal Expenditure	Federal and Provincial Share	Net Municipal Expenditure
Administration	$13,838,500	$8,941,088	$4,897,412
General Assistance	70,669,000	47,605,488	23,063,512
Maintenance of persons in:			
Homes for the Aged	46,700,000	31,361,154	15,338,846
Nursing Homes	35,800,000	23,980,535	11,819,465
Residential Care Facilities	5,400,000	3,608,414	1,791,586
Adult Residential Centres	15,600,000	10,388,514	5,211,486
Group Homes and Developmental Residences	6,400,000	4,386,581	2,013,419
Regional Rehabilitation Centres	16,977,100	16,977,100	0

* All figures are for the period April 1, 1990, to March 31, 1991, except for Administration, which covers the period January 1, 1990, to December 31, 1990.

Table 34

Persons Approved to and from Homes for Special Care

April 1, 1990 - March 31, 1991

Approved From	Licensed Nursing Homes	Homes for the Aged I: Supervisory and Personal Care	Homes for the Aged II: Intensive Personal Care	Homes for the Aged: Psychogeriatric Care	Residential Care Facilities	Regional Rehabilitation Centres	Adult Residential Centres	Group Homes	Developmental Residences	Total
Own home	218	476	418	—	153	25	26	48	10	1,374
General hospital	491	187	421	—	135	30	14	17	—	1,295
Nova Scotia Hospital	40	18	13	—	41	35	12	3	2	164
Other psychiatric facilities	—	—	—	—	1	1	—	—	—	2
Homes for the Aged	4	14	12	—	4	2	—	—	—	36
Licensed nursing homes	6	19	13	—	3	1	1	—	—	43
Residential care facilities	3	6	4	—	22	1	—	—	—	36
Regional Rehabilitation Centres	1	—	2	—	1	1	3	8	2	18
Adult Residential Centres	—	—	1	—	—	4	1	—	1	7
Developmental residences	—	—	—	—	—	—	—	—	—	—
Group Homes	—	—	1	—	1	1	1	2	—	6
Nova Scotia Youth Training Centre	—	—	—	—	—	2	—	1	1	4
Children's Training Centres	—	—	—	—	—	1	6	—	2	9
Other	—	—	—	—	—	3	1	—	1	5
Cape Breton Hospital	6	—	1	—	8	16	5	9	—	45
H.A. Hiltz Psychiatric Unit	15	2	1	1	14	14	9	1	1	58
Totals	784	722	887	1	383	137	79	89	20	3,102

Table 35

Homes for Special Care: Residents and Funding

1990-91

Types of Homes	Female Residents	Male Residents	Average Age	Residents Over Age 65	Residents Over Age 100	Publicly Supported
Homes for the Aged	2,597 (73%)	957 (27%)	85.6	3,411 (94.6%)	55 (1.6%)	2,527 (70.1%)
Nursing Homes	1,419 (69.5%)	623 (30.8%)	80.6	1,835 (89.9%)	22 (1%)	1,643 (80.5%)
Residential Care Facilities	565 (56%)	444 (44%)	75	686 (69.4%)	0	629 (63.6%)
Community Residences	151 (50.6%)	142 (47.6%)	29.2	0	0	296 (99%)
Adult Residential Centres	403 (52%)	373 (48%)	48	172 (22.1%)	0	775 (99.9%)
Regional Rehabilitation Centres	130 (34.4%)	247 (65.5%)	46	127 (33.6%)	0	330 (88%)

Table 36

Nursing Homes and Homes for the Aged: Ages of Residents

1990-91

	Nursing Homes				Homes for the Aged			
Age	**Total**	**Males**	**Females**	**Percent**	**Total**	**Males**	**Females**	**Percent**
Under age 65	195	92	103	9.6%	138	68	70	3.8%
65-74	290	107	183	14.4	442	206	236	12.3
75-84	732	208	524	36.3	1,227	368	859	34.2
85-90	399	72	327	19.8	886	286	600	24.7
90+	395	64	331	19.6	891	165	726	24.8
Total	2,011	543	1,468		3,584	1,093	2,491	
Percentage over 75				75.7%				83.7%
Percentage over 85				39.4%				49.5%

Table 37

Adult Protection Services: Referrals by Region

April 1, 1990 - March 31, 1991

Region	Number of Referrals	Percentage of Total Referrals
Cape Breton	711	34%
Central	121	6
Halifax	857	41
North Shore	126	6
South Shore	153	7
Valley	64	3
Western	67	3
Total	2,099	100%

Table 38

Adult Protection Services: Types of Referrals

April 1, 1990 - March 31, 1991

Type of Referral	Number of Referrals	Percentage of Total Referrals
Neglect		
Self-neglect	1,343	64%
Caregiver neglect	294	14
Abuse		
Physical	147	7
Sexual	21	1
Psychological	126	6
Other*	168	8
Total	2,099	100%

*Other category includes cases which involve a combination of physical abuse, mental cruelty, etc.

Table 39

Adult Protection Services: Referrals by Age and Sex

April 1, 1990 - March 31, 1991

Age	Male Neglect	Male Abuse	Female Neglect	Female Abuse	Total
16-25	1%	1%	—	1%	3%
26-49	5	1	5%	2	13
50-64	7	1	5	3	16
65-85	17	4	25	8	54
over 85 years	4	—	9	1	14
Total	34%	7%	44%	15%	100%

Table 40

Adult Protection Services: Referral Sources

April 1, 1990 - March 31, 1991

Referral Source	Number of Referrals	Percentage of Total Referrals
Health (Physicians, nurses, hospitals)	588	28%
Community/Social service agencies	568	27
Family	420	20
Friend/Neighbour	252	12
Police/RCMP	84	4
Other	187	9
Total	2,099	100%

Chart 6

Municipal General Assistance to Persons in Need

1983/84 – 1990/91

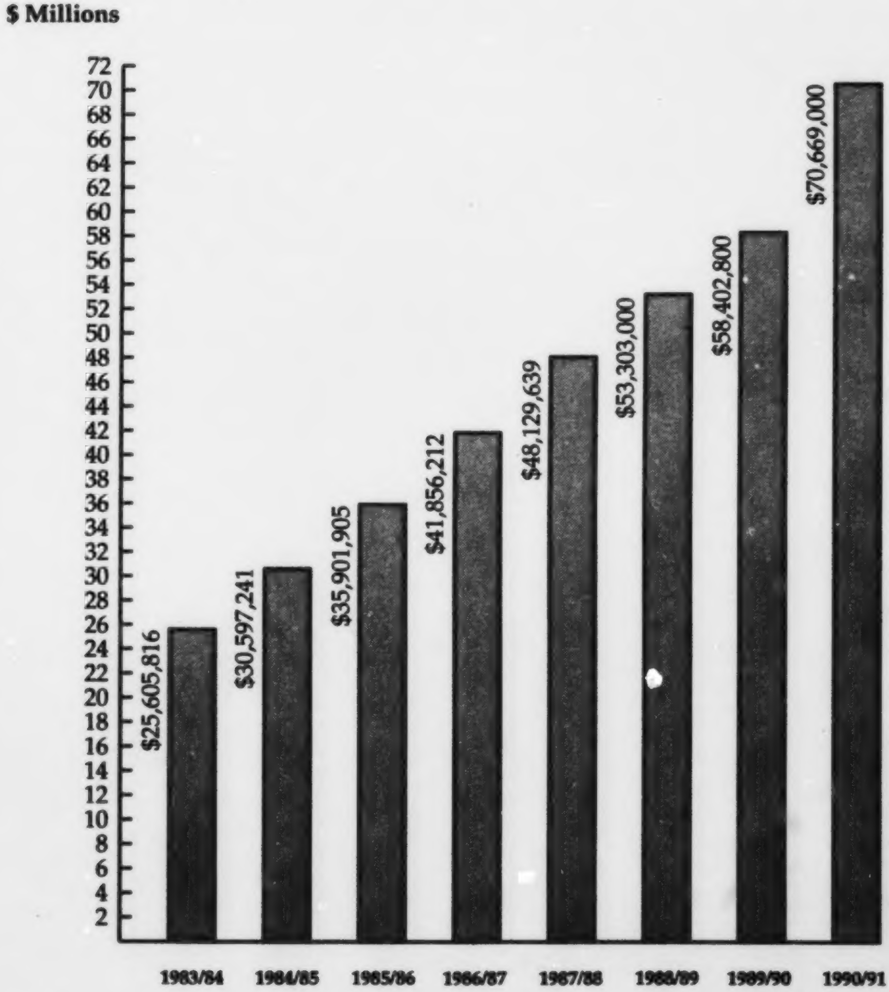


Chart 7

Homes For Special Care: Municipal Assistance to Persons in Need

1983/84 – 1990/91

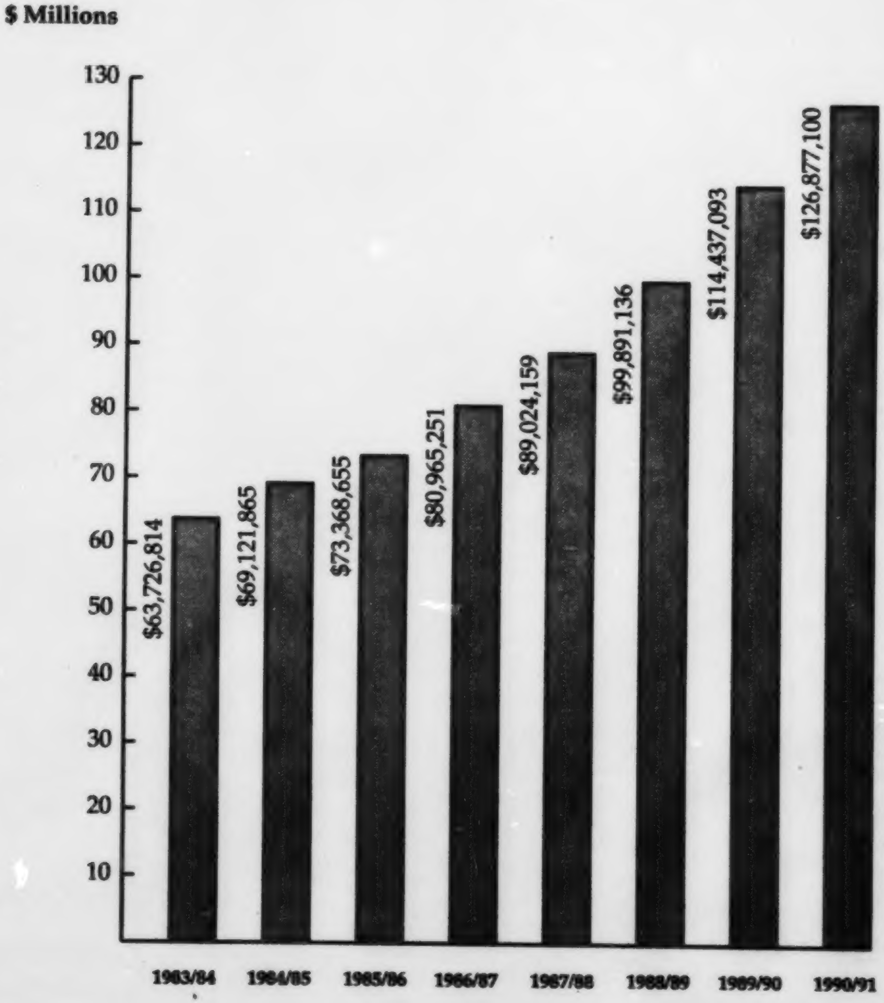


Chart 8

General Assistance and Homes for Special Care: Per Capita Costs by Region

1990/91

	General Assistance	Homes for Special Care
Cape Breton Region		
City of Sydney	$115.77	$139.93
County of Cape Breton	24.43	74.76
Cape Breton Joint Expenditure Board	1.38	39.89
County of Inverness	50.98	199.54
County of Richmond	31.08	204.29
County of Victoria	75.83	171.65
Town of Dominion	65.72	87.87
Town of Glace Bay	84.52	130.55
Town of Louisbourg	14.76	91.51
Town of New Waterford	52.37	115.06
Town of North Sydney	85.52	151.37
Town of Port Hawkesbury	124.90	105.99
Town of Sydney Mines	202.28	98.60
Central Region		
County of Colchester	38.80	67.53
County of Cumberland	49.51	147.42
Town of Amherst	58.22	132.66
Town of Oxford	29.80	156.25
Town of Parrsboro	81.55	169.46
Town of Springhill	91.47	132.22
Town of Stewiacke	30.04	49.01
Town of Truro	71.92	141.78
Halifax Region		
City of Halifax	121.50	151.84
City of Dartmouth	171.67	88.70
County of Halifax	88.85	75.26
Town of Bedford	118.23	65.92
North Shore Region		
County of Antigonish	23.73	124.06
District of Guysborough	72.66	234.85
County of Pictou	106.50	137.12
District of St. Mary's	50.15	160.79
Town of Antigonish	26.84	197.32
Town of Canso	115.18	137.74

(Chart 8 continued)

	General Assistance	Homes for Special Care
Town of Mulgrave	90.39	111.32
Town of New Glasgow	96.49	147.58
Town of Pictou	165.87	212.10
Town of Stellarton	96.98	135.96
Town of Trenton	170.29	183.91
Town of Westville	123.86	121.99
South Shore Region		
District of Barrington	8.69	94.33
District of Chester	40.65	145.48
District of Lunenburg	38.85	130.48
County of Queens	46.19	170.09
District of Shelburne	15.47	128.80
Town of Bridgewater	57.43	105.64
Town of Clark's Harbour	8.20	122.95
Town of Liverpool	70.41	227.62
Town of Lockeport	29.44	207.20
Town of Lunenburg	46.43	233.51
Town of Mahone Bay	51.24	134.49
Town of Shelburne	31.57	123.27
Valley Region		
District of Hants East	29.81	72.49
District of Hants West	51.70	121.17
County of Kings	46.83	103.86
Town of Berwick	27.70	61.22
Town of Hantsport	11.06	119.38
Town of Kentville	38.79	126.15
Town of Windsor	67.39	190.72
Town of Wolfville	35.09	119.62
Western Region		
County of Annapolis	66.77	114.61
District of Argyle	29.93	157.15
District of Clare	44.76	197.23
District of Digby	69.57	194.85
District of Yarmouth	48.46	95.95
Town of Annapolis Royal	106.18	144.22
Town of Bridgetown	84.97	121.65
Town of Digby	101.78	164.36
Town of Middleton	98.76	140.52
Town of Yarmouth	89.27	168.83

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* These figures are based on the 1986 Census.

** Cape Breton Joint Expenditures Board costs are billed to the other units in Cape Breton County.

Research, Planning and Management Information Services Division

Bessie Harris, M.S.W., Administrator

The Research, Planning and Management Information Services (MIS) Division provides support services to the other six divisions of the Department and to the offices of the Minister and Deputy Minister. It operates in several sections:

- Policy, Planning and Research
- Staff Training
- Library
- Management Information Systems
- Indian Affairs, and
- Community Services Training Programs.

Policy, Planning and Research Section

Elizabeth McNaughton, M.S.W., M.A., Director

The Section continues to be responsible for program design, implementation and evaluation; policy analysis; research; and federal-provincial-territorial relations and negotiations. This past year, staff were again heavily involved in federal-provincial matters. Negotiations relating to the Young Offenders Act, the Vocational Rehabilitation of Disabled Persons Agreement, the Canada Pension Plan, and the Canada Assistance Plan continued. Negotiations to establish a longer-term Agreement to Enhance the Employability of Social Assistance Recipients were completed at the national level. Bilateral negotiations will follow. Staff of the Division participated on a number of federal-provincial committees related to the various negotiations.

Staff of the Division continue to be involved on the management committee responsible for the Agreement to Enhance the Employability of Social Assistance Recipients. The detailed design of the evaluation of the initiative was completed with financial assistance from Health and Welfare Canada. As well, staff chaired the Home Care MIS and the Home Care Evaluation committees.

The major research project, "Mothers and Children," a follow-up to the 1981 study, "Vulnerable Mothers, Vulnerable Children," was completed. The research was contracted to the Institute for the Study of Women at Mount Saint Vincent University with funding from Health and Welfare Canada. Staff of the Division, along with an advisory committee of professionals, were actively involved in monitoring the progress of the project.

The Department of Community Services, along with the City of Halifax, is involved in a major research project conducted by the Economic Council of Canada and Statistics Canada. Through social assistance records and data from the income tax files, dependency on social assistance over time is being examined. As part of this project, the success of a number of employment initiatives undertaken by this Department and the City of Halifax is also being assessed.

Research, Planning and Management Information Services Division staff.

The evaluation of Adult Protection Services was completed as were the follow-up studies of residents of the Nova Scotia Residential Centre and of the Family Benefits Housing Program in Cape Breton.

Staff continued to participate in a number of interdepartmental endeavours such as the Health and Fitness and Community Services Committee, the Housing and Community Services Committee, and the review of the 1984 Task Force on Homes for Special Care.

Staff Training

Joan Parks, M.S.W., Manager

The purpose of the Staff Training Section is to orient, update and upgrade the skills of personnel so they may provide the highest quality of service to clients.

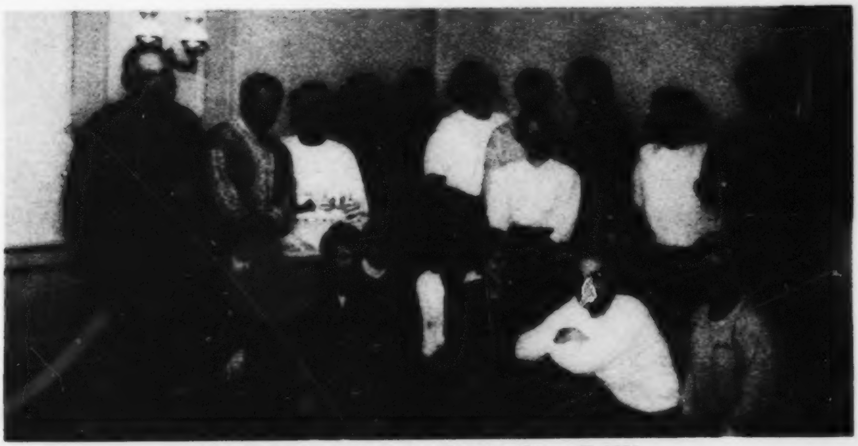
A range of methods such as surveys, interviews, small group meetings and input from supervisors are used to identify staff training needs, set staff development priorities and develop the annual Staff Training Plan. Training programs are designed in consultation with the various program divisions of the Department. The Staff Training Advisory Committee assists in developing training programs and has representation from regions, facilities and Head Office.

The annual Staff Training Plan sets out a schedule of training seminars and opportunities for the coming year. The plan is circulated in the form of a calendar to all offices, Family Courts and institutions in the early fall.

During 1990/91, one hundred in-service seminars, workshops and presentations were offered to about 2,000 staff in the Department's field office, Head Office, courts and facilities across the province. Staff from the children's aid societies, child caring facilities and other social service agencies were invited to participate in various training events.

During the course of the year, the Staff Training Section focused on preparing staff for the implementation of the new Family and Children's Services Act. Thirteen workshops were scheduled to assist senior staff, lawyers, agency board members and line child welfare staff in understanding the new statute and its implications for practice. Workshops on Risk Management were also organized for both senior and line staff to review new policy and to enhance staff skills in assessing risk in child protection cases.

T.R.U.S.T. (Training Resources in Understanding, Supporting and Treating abused children), a new program facilitated by staff from the Institute for the Prevention of Child Abuse, trained 13 teams of foster parents and social workers to train foster parents from across the province in working effectively with physically and sexually abused children.



Child Protective Services Core Training, Stream II, 1991.

Another innovative program initiated this year was a joint training program for police and social workers on Investigative Interviewing. Sixty-three individuals participated in the Child Protective Services Core Training program for new child welfare staff.

Emphasis continued to be placed on training for supervisors and managers. Personnel Management training was continued. Other programs held were Write to the Top, Time Management, Making Impromptu Presentations, and Advanced Situational Leadership.

In addition, sessions were organized for many other groups of staff such as Family Benefits staff, child care staff and home care agency heads.

Fifty-nine facilitators have been trained in special training areas. They assisted the training unit in delivering Crisis Intervention, Stress Management, Suicide Intervention, and T.R.U.S.T. programs on a regional basis. These trainers include staff and foster parents in the T.R.U.S.T. program.

Four orientation workshops were organized for approximately 60 new field staff to assist them in understanding the structure, organization and programs of the Department. Three clerical orientation workshops were held for 35 participants. The written orientation course for field staff is now being utilized in field offices and facilities.

The Training and Conference Committee met several times a month to review requests from staff to attend external training events such as annual conferences and skill development workshops. During 1990/91 approximately 512 staff attended training courses above and beyond those sponsored by the Department.

The Staff Training Section manages an audio-visual library containing about 420 films, videotapes and slide programs which are distributed to departmental offices, agencies and facilities for in-service training and public education.

Library

Jane Phillips, B.A., M.L.S., Librarian

The Library provides literature and information support services to Department staff throughout the province. Materials are circulated not only to Head Office staff but also to staff in the regional and district offices and residential facilities. The Library also provides services to provincial social agencies, other government departments and libraries, students, university staff and members of the public. More than 700 books were loaned to these various groups this year, and 121 new titles were purchased by the Library. Current issues of the 116 periodical and newsletter subscriptions were routed to staff.

The additions of a microcomputer and library software have made an immense difference to the Library. A library technician was hired for a 10-week project to transfer the records in the card catalogue to the computer and thus create a database of information on all the books in the Library which had been catalogued. All new material is now catalogued directly into the computer so that a list of books on the subject of adoption, for example, can be instantly printed and will include the new book that was just entered today. One hundred and seventy-one new titles have been catalogued directly into the computer since the database was established. This software also prints all the processing labels for each book, which used to have to be typed manually. Over the next few years, other functions of the software will be developed, such as periodicals management and order records. It is hoped that in the foreseeable future each regional and district office will have computer access to the Library's holdings to facilitate borrowing.

Mrs. Jane Phillips, Librarian.

As well as books and periodicals, the Library collection includes annual reports, public accounts and other documents of federal and provincial governments, federal and Nova Scotia legislation, and Statistics Canada publications. Material required by staff but not contained in the Library collection may be borrowed from libraries across Canada through the interlibrary loan service coordinated by the Nova Scotia Provincial Library. The Provincial Library also provides the Department Library with computerized literature searches and responds to in-depth reference questions.

The Library participates in library information exchanges through its membership in the Nova Scotia Government Libraries Council.

Information on Library resources and services is given at Staff Training orientation sessions.

Management Information Systems

T.J. Conrad, B.Sc., Director

The Management Information Systems (MIS) and Computer Services Section provides funding, human resources and computer equipment for the planning, development and operation of automated systems in support of departmental objectives. MIS focuses on the provision of operational, tactical and strategic systems for all service areas of the Department.

In 1975 the Department of Community Services, with support from Health and Welfare Canada, initiated the development of an integrated, computer-based management information system. This system has continued to mature with new programs and services being added to benefit management and field staff and improve service to clients. The highlights of this year's progress are described below.

Computer Communications Network

The network has increased to 28 locations around the province, including all regional and district offices. The network serves several of the Nova Scotia Family Court and children's aid society locations. The Department supports more than 600 computing devices, including terminals, printers, controllers and microcomputers. More than 700 people use the on-line services.

Mailbox

Enhancements to the departmental electronic mailbox were implemented in January 1991 to make it easier to use and to provide new functions. The number of users increased to more than 700 as workstations were installed throughout the province. This communication tool has become an integral part of daily business operations for most managers and field staff.

Family and Children's Services

Since the initial implementation in three locations in April 1989, the Child Welfare Case Management System has been implemented in a further eight offices. This system supports services for protection, children in care, adoption, single parents, foster parents and family counselling. Work continues to progress on the financial component of the system for private agencies, with planned implementation scheduled for early 1992.

Family Court Enforcement

The new mainframe-based maintenance system was implemented during 1990 at the Dartmouth and Kentville Family Courts. This automated system allows the Department to monitor the increasing number of orders for maintenance, which require payments of financial support from one spouse to another and are enforced by the Family Court under the Family Maintenance Act. Additional enhancements are being actively worked on which will improve the ease of use of the system for Court staff. An implementation plan has been prepared for installing the system in additional Courts during 1991/92.

Coordinated Home Care Program

A preliminary analysis of Home Care Program automation requirements was completed in March 1991. This study identified the need for a decision support system with technology guidelines to enable agencies to develop operation systems to interface with the Coordinated Home Care Program information system. Depending on funding, further work will be undertaken during the coming year.

Family Benefits

An on-line retrieval system was implemented in October 1990 to provide access to operational performance indicators by area, district, region and province for the current month and previous months, allowing the analysis of trends over time. This system provides management and staff with service delivery information previously not available. It is used by Family Benefits staff throughout the province and program management at Head Office.

In January 1991, enhancements were implemented to the automated cheque reconciliation system. Daily transmission of cheque clearing information from the bank allows the Department to be aware within 24 hours of a cheque being cashed. This allows Family Benefits staff access to more current information when responding to inquiries. Prior to this enhancement, ten days elapsed before Family Benefits staff were aware that a cheque was cashed.

Work is proceeding in conjunction with Young Offenders and Court Services to access maintenance payments information required in determining eligibility for Family Benefits payments. This will prove to be a significant timesaver for both Family Benefits and Family Court staff.

Municipal Social Assistance

The Municipal Social Assistance System was implemented in 1979 as a centralized, batch system. Work is underway to replace the batch data entry of applications for municipal social assistance with direct on-line data entry by staff in the Rehabilitation and Community Services Division. This enhancement will greatly speed up the processing of applications and claims. Implementation is planned for fall 1991.

Microcomputers

A further 15 microcomputers were installed last year, bringing the number installed throughout the province to more than 100. Word processing continues to be the major activity, with an increasing number of staff using spreadsheets, graphics and database applications. These packages are beneficial and provide the capability to make accurate, professional charts, reports and overhead presentations. It is planned to increase the use of database and graphics applications on microcomputers to provide more senior staff with a decision support systems capability.

Indian Affairs

Allan Clark, B.P.E., M.U.R.P., Coordinator

The Micmac population of Nova Scotia has four major organizations: the Union of Nova Scotia Indians, the Confederacy of Mainland Micmacs, the Native Council of Nova Scotia, and the Nova Scotia Native Women's Association. Approximately 14,000 Micmacs live in Nova Scotia, including 9,179 status Indians.

The Nova Scotia government established a Cabinet Committee on Aboriginal Affairs in 1984. This committee now includes the Ministers of

Education, Health and Fitness, Lands and Forests, and Advanced Education and Job Training, and the Attorney General, with the Minister responsible for Aboriginal Affairs as Chairman.

Highlights of this past year were:

- The Cabinet Committee on Aboriginal Affairs met with Native organizations on several aboriginal issues.
- Two 1990 Interim Conservation Agreements were signed: between the Confederacy of Mainland Micmacs and the province, and between the province and the Union of Nova Scotia Indians and the Native Council of Nova Scotia.
- The Canada-Nova Scotia-Indian Child Welfare Subsidiary Agreement was signed.
- The government of Nova Scotia provided financial assistance to a number of Native projects such as the Shubenacadie Multi-Purpose Building, the Native Council of Nova Scotia, and the Micmac Native Friendship Centre.
- An interprovincial committee meeting on aboriginal affairs was held in Yellowknife.
- A committee on Native tourism conducted a Native tourism product assessment study.
- A tripartite process was discussed and implemented.

Community Services Training Programs

Robert G. Haley, M.S.W., M.Ed., E.C.O.M., Chief Instructor

In addition to meeting the Department's own staff development needs, three decentralized training programs are offered for Homes for Special Care.

The Personal Care Workers' Course provides the knowledge and skills required to care for residents in facilities with nursing care, especially licensed Nursing Homes and Homes for the Aged. From its inception in 1978, to March 31, 1991, 2,606 people have written the provincial examinations.

The Residential Care Workers' Course is a modified version of the Personal Care Workers' Course. It is offered in facilities, such as residential care facilities, where nursing care is not provided and no internship is required for this training. The students taking this course are not required to learn many of the techniques and skills required to provide care in nursing care sections of Nursing Homes and Homes for the Aged. Since its inception, 65 students have written the examination.

The Developmental Workers' Course is designed on the developmental model, with major emphasis on goal planning, behaviour management, and behaviour-modification techniques. It is designed for the staff in Adult Residential Centres, Regional Residential Centres and Group Homes for the mentally handicapped and mentally disabled. This course was developed by the staff in the above facilities in conjunction with the Staff Training unit of the Department of Community Services. Since its inception, 301 students have written the provincial examination.

These three courses are co-sponsored by the Department of Community Services and the Associated Homes for Special Care. They are offered throughout Nova Scotia in facilities meeting the established course criteria.

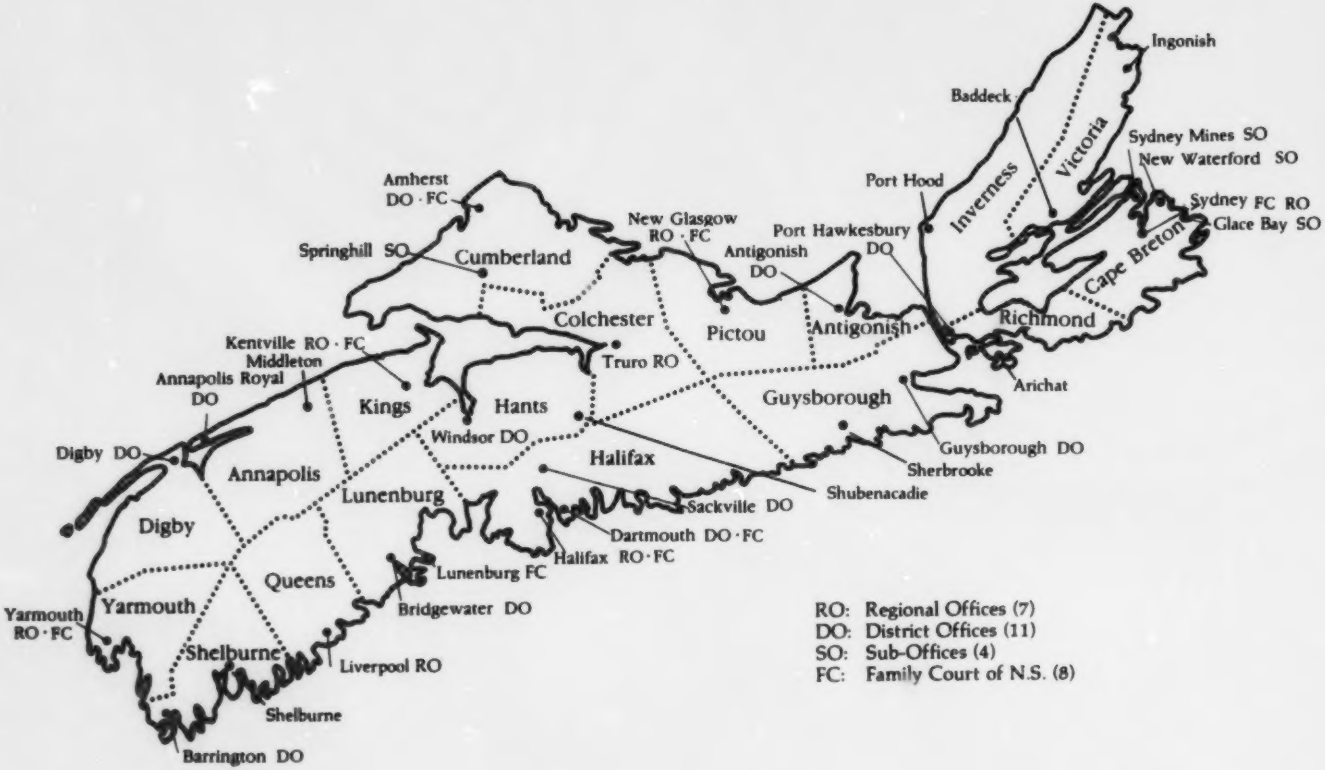
Field Services and Personnel Division

Joseph A. MacKinnon, M.S.W., Director

The Field Services and Personnel Division was established in 1978. The primary responsibility of the Division is the overall management and service delivery in seven regional offices, 11 district offices and the Family Court throughout the province. The Division is also responsible for providing a province-wide program of developmental and vocational assessment services to a wide range of children and adults. Personnel services to all staff of the Department is another function of the Division, along with all negotiations with the Department of Government Services for space alterations and renovations to facilities occupied by the Department.

Regional and district offices and the Family Court provide the following services to the public:

- financial assistance—Family Benefits and Municipal Social Services in certain areas
- rehabilitation services
- family and children's services in certain areas
- young offender services
- adult services in the Family Court
- community service projects in certain areas, and
- Development and Vocational Assessment Services.


Ingonish
Baddeck
Victoria
Inverness
Sydney Mines SO
New Waterford SO
Port Hood
Sydney FC RO
Glace Bay SO
Cape Breton
Amherst
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New Glasgow
RO · FC
Port Hawkesbury
DO
Antigonish
DO
Springhill SO
Cumberland
Colchester
Pictou
Antigonish
Richmond
Kentville RO · FC
Middleton
Truro RO
Arichat
Annapolis Royal
DO
Kings
Hants
Guysborough
Windsor DO
Guysborough DO
Digby DO
Halifax
Sherbrooke
Annapolis
Lunenburg
Shubenacadie
Sackville DO
Digby
Dartmouth DO · FC
Halifax RO · FC
Queens
Lunenburg FC
Yarmouth
RO · FC
Yarmouth
Bridgewater DO
Shelburne
Liverpool RO
Shelburne
Barrington DO
RO: Regional Offices (7)
DO: District Offices (11)
SO: Sub-Offices (4)
FC: Family Court of N.S. (8)

Field Services and Personnel Division staff.

Personnel Services Section

The Personnel Services Section is responsible for a comprehensive program of personnel services for the entire Department. The total departmental staff complement as of March 31, 1991, was 1,028, which included 507 staff in the field offices and an average of 175 casuals. (See Tables 41 and 42.)

The Personnel Services Section operates under the direction of the Director of Field Services and Personnel. It consists of a personnel manager, a supervisor of personnel services, a personnel clerk and a secretary. The Section is guided by broad policies, regulations and procedures established by the Civil Service Act and Regulations, and the Human Rights, Freedom of Information, Occupational Health and Safety, and Pay Equity Acts. Services provided include:

- the recruitment, selection and placement of all staff in the Department
- the coordination of personnel services and procedures for the entire Department, including a centralized personnel system that provides salary and wage administration, an automated personnel record control system, performance appraisal, and related services
- career counselling, and
- consultation to the Minister, Deputy Minister and divisional heads on personnel-related matters.

Sixteen new positions were added to the staff complement during the fiscal year. The Section processed 54 appointments and/or transfers during fiscal 1990/91, and 29 separations made up of a combination of 21 resignations, five retirements and three transfers. The Personnel Services Section is responsible for all personnel transactions and for the coordination of such transactions between the Civil Service Commission, Management Board and the Department of Finance.

The Department is committed to ensuring equal opportunity to all candidates competing for positions, through its affirmative action program. A total of 30 permanent or casual affirmative action candidates were appointed to the staff of the Department during fiscal 1990/91.

The provincial government's computerized Human Resource Management System is now fully operational in the Department of Community Services. This system provides the capability of processing personnel transactions electronically to the Civil Service Commission, the Department of Finance and Management Board.

Developmental and Vocational Assessment Services

Alan P. Cuvelier, B.A., Coordinator

Developmental and Vocational Assessment Services (DAVAS) is a unique service designed to provide a valuable resource to clients involved with various programs under the mandate of the Department of Community Services. Specifically, this program provides developmental and vocational evaluations to individuals participating in a variety of programs or services. The primary function is to provide assistance to workers in developing effective plans and securing appropriate resources for specific clients. Both vocational and developmental evaluations consist of a battery of tests designed to measure skills such as mental ability, language skills, academics, perceptual ability and auditory discrimination. Developmental evaluations include a measure of adaptive behaviour skills, and vocational assessments include aptitude and interest testing. Specialized tests are also utilized to provide an evaluation of visually and hearing challenged clients.

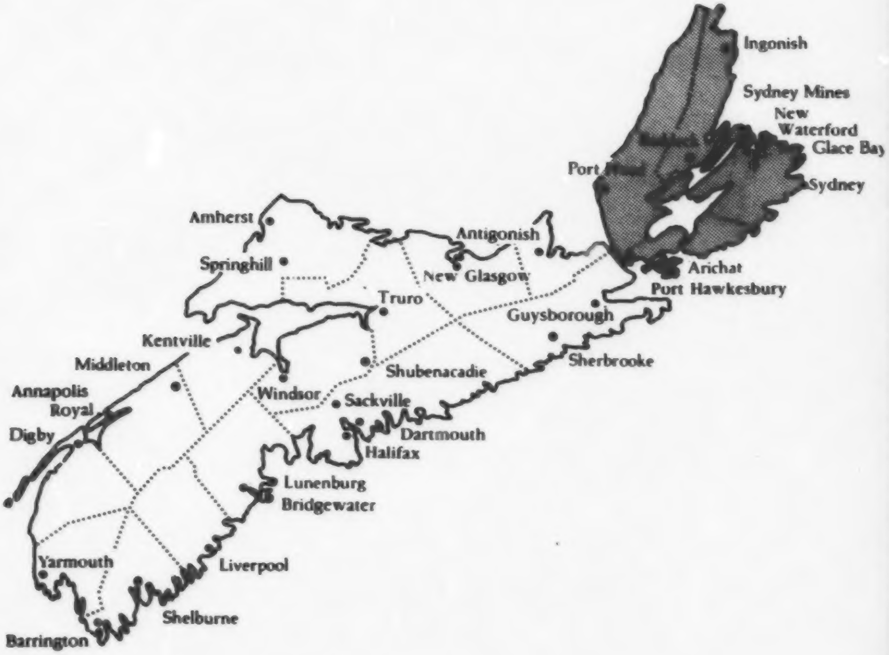
Developmental assessments are routinely provided for children to evaluate appropriateness of admission into various training facilities or to determine eligibility for services such as In-Home Support. Regular evaluations are also conducted on all children at the Nova Scotia Youth Training Centre and the Children's Training Centres. In addition, evaluations are conducted on residents at the Nova Scotia Residential Centre and Shelburne Youth Centre to assist in planning for youth.

Children's aid societies and family and children's services agencies utilize this service to assist in planning for children and parents. Testing services are also provided for Family/Youth Court as directed by judicial personnel.

Vocational assessments are primarily provided for adults involved in the rehabilitation and career planning programs in an effort to assist in the determination of vocational training levels, academic needs and strengths and weaknesses. Utilizing this information, determinations can be made with respect to a vocational goal. This approach is often expanded to include older youths (14 years and up) who require such an assessment for academic or vocational placement purposes. This service is also utilized by staff in Adult Protection Services to assist in planning for clients.

It should be noted that during the past fiscal year two assessment technicians were procured, which has resulted for the first time since 1984 in a full staff complement. This should have a very positive effect on the efficiency of testing services.

Regional Offices
Cape Breton Region



OFFICES

Cape Breton Regional Office — Sydney
Port Hawkesbury District Office — Port Hawkesbury
Glace Bay Sub-office — Glace Bay
New Waterford Sub-office — New Waterford
North Sydney Sub-office — North Sydney
Family Court — Sydney
Ingonish (circuit)
Baddeck (circuit)

Cape Breton Regional Office

Frank Capstick, Regional Administrator

The Cape Breton Regional Office is located in the Provincial Building, 360 Prince Street, in Sydney. A sub-office is maintained in New Waterford for community service workers and the day care coordinator. Two additional sub-offices are maintained in North Sydney and Glace Bay for delivery of the Family Benefits Program and other departmental programs.

The Cape Breton Regional Office mainly services Cape Breton and Victoria counties in the Family Benefits Program. All four counties on Cape Breton Island are served by the Cape Breton Regional Office through the Family Court, vocational rehabilitation program, community services, coordinated home care, and adult protection, and by the coordinator of Homes for Special Care, the In-Home Support Program and Developmental and Vocational Assessment Services.

Family Benefits

Sub-offices are now operating in Glace Bay and North Sydney with all reports and field investigations being done in the local areas and sent to Sydney for assessment and computer processing. The opening of the sub-offices allows all recipients on the Island easier access to the services provided by Family Benefits. There are 14 field staff working from the three offices, each carrying an average caseload of 535 active cases and each investigating an average of 180 new applications for Family Benefits per year. Since the opening of our decentralized office in Glace Bay, Family Benefits recipients in this area have had better access to program services.

Vocational Rehabilitation Program

The rehabilitation division offers vocational planning services in Cape Breton to single parents in receipt of Family Benefits and to disabled persons.

The Career Planning with Single Parents Program employees three counsellors: one in the Cape Breton Regional Office and one each at the sub-offices in Glace Bay and North Sydney. Along with counselling and planning services, the career counsellors can arrange for financial assistance through the Family Benefits Program to offset training-related expenses incurred by eligible single parents seeking to enter employment. In 1990 approximately 470 single parents were provided career counselling services through this program.

The vocational rehabilitation program employs three counsellors in the Cape Breton Regional Office. However, these services will be decentralized to the sub-offices in Glace Bay and North Sydney by the end of 1991. The program offers assessment, counselling and training referral services to any physically or mentally disabled person who has a significant vocational handicap. As well, financial sponsorship in training, and assistance in obtaining technical aids, can be part of a complete vocational rehabilitation plan. In 1990, about 250 disabled persons were assisted through the vocational rehabilitation program.

Municipal Social Services Program

The Municipal Social Services Program, under the direction of the Regional Administrator, provides consultation services to all Municipal Social Services units on Cape Breton Island. A regional policy approved by all municipal units on Cape Breton Island ensures the delivery of a quality Municipal Social Services Program.

The great majority of Municipal Social Services employees are employed by their municipal units but maintain a close liaison with our regional office.

Contractual agreements exist between the Department and the municipality of North Sydney to provide municipal social services programs in this area. The staff are employees of the Department of Community Services, but the responsibility for policy rests with the municipal unit.

Coordinated Home Care Program

The regional coordinator and assistant regional coordinator for the Coordinated Home Care Program manage the delivery of a range of health, housing and social services provided to meet the needs of clients in the program. All 10 homemaker agencies on Cape Breton Island have been chosen as entry points into the Coordinated Home Care Program and provide access to all municipal units on Cape Breton Island. As of May 31, 1991, approximately 2,800 clients were receiving home care services in the Cape Breton region.

Adult Protection Services

The Adult Protection Act was proclaimed on June 6, 1986. One adult protection worker is located in the Cape Breton Regional Office, and some departmental employees are empowered to act as designates. Approximately 30 new referrals are made each month. The majority of referrals are for persons over the age of 60 who are reported to be in a state of neglect; however, a number of cases are referred because of actual abuse. Since the inception of the Act, more cases require Court intervention. The adult protection program is referral-based and requires and depends on services in the community to meet the needs of clients.

Homes for Special Care

The field assessment officer for Homes for Special Care monitors the standard of care received by the 1,471 residents in the 40 Homes for Special Care located on Cape Breton Island. The officer prepares all recommendations in relation to the licensing of the facilities and, with the administrative staff of the Homes for Special Care, works towards upgrading and maintaining standards of resident care. This officer also classifies and assesses applicants seeking placement in Homes for Special Care from hospitals in the Cape Breton region. These homes include four Nursing Homes, 11 Homes for the Aged, 12 residential care facilities, 10 Group Homes, two Adult Residential Centres and one rehabilitation facility.

Community Services

The Community Services program provides assistance to individuals and groups to upgrade their housing and provides day care services by determining eligibility for subsidized day care and recommending relicensing of all private day care centres in Cape Breton.

In 1990, community service workers have taken on a new role in community economic development. By cooperating closely with bodies such as the local Community Futures Committee, the program workers hope to stimulate economic activity that will benefit departmental clientele.

A casework supervisor, day care coordinator and secretary provide service in the New Waterford Office and a field worker delivers the program in North Sydney.

In-Home Support Program

One in-home support worker in the Cape Breton Regional Office serves all four counties on Cape Breton Island. The worker provides a range of services to families who are maintaining at home a physically and/or mentally handicapped child otherwise eligible for institutional admission. The worker assists the families in planning and arranging support networks and services and also arranges provision of financial supports to eligible families.

Currently, approximately 50 families receive in-home support services in Cape Breton. However, closure of the Sydney Children's Training Centre in 1991, and an average two to three new referrals every month, suggest the number of families receiving these services will continue to grow.

Developmental and Vocational Assessment Services

The Cape Breton Regional Office employs one technician who provides testing services for all Department programs and related agencies in the Cape Breton and North Shore regions. Developmental and vocational assessments are individualized to the clients' and programs' needs and can service special needs groups such as the visually or hearing impaired. Although the number of people tested can vary widely from year to year, increasing demands for services in other programs have significantly increased the need for developmental and vocational assessments to assist in planning with clients in these programs.

Family Court, Sydney

The Family Court is located in the Provincial Building in Sydney and provides services to the Municipality of the County of Cape Breton and the Municipality of the County of Victoria.

The Family Court combines two disciplines, judicial and social. Three Judges hear actions under the Family Maintenance Act, Young Offenders Act, Children's Services Act and particular sections of the Divorce Act and Criminal Code of Canada.

Four Youth Court workers provide probation and counselling services to young people who come into conflict with the law. One social worker provides intake, assessment and short-term counselling to families and individuals.

Two enforcement officers are responsible for the collection of 2,320 maintenance payments orders by a Judge. Collection for fiscal year 1990/91 totalled $3,239,640. All staff, including clerical, accounting and court reporters, contribute to the goal of providing quality service to the public.

Children's Aid Society of Cape Breton

Frank Sampson, Executive Director
Hildegarde O'Neill, Director, Glace Bay Office
Sandra MacNeil, Director, North Sydney Office
Barry Moore, Director, Sydney Office

Since decentralization in 1988, a change has taken place in the service delivery of the agency, with both protection and placement services being directed out of all offices, providing a more coordinated approach to the child welfare program.

Protection Services

Protection services continue to occupy a major portion of staff time in all offices. While we are no longer responsible for the Native communities of Eskasoni and Membertou, the trend of steadily rising caseloads continues In the past year the agency has sought to deal with the particular problems of teenagers in conflict with their families with the designation of one protection worker in each office to deal exclusively with adolescent cases.

Placement Services

Children requiring placement are served through one of a number of programs offered by the agency. By far, most are placed in one of the 100 approved foster homes throughout the coverage area. The agency also operates two Group Homes with a total capacity of 11 and the Boys Residential Centre in New Waterford. These facilities generally operate at near maximum capacity.

The agency assumed responsibility for the program at Bairncroft Home in September 1989 which presently has a capacity of eight plus two emergency beds. The program has been refined to reflect the treatment of adolescents in conflict with their parents.

Adoption Services

The Society continues to receive a steady stream of referrals seeking information on adoption. The number of children available for adoption continues to fall well behind the demand, and this trend is expected to continue in the future as the waiting period extends to five years or longer. A large number of requests have been made for information about private and third-party adoptions, international adoptions, and one's biological parents or children.

Single Parent Program

The single parent program has continued to operate during the past year with the public becoming much more aware of this service.

Outreach Program

With the implementation of an outreach program in Victoria County, a large number of referrals to this program covering child welfare and general family and individual concerns have been made. This program seeks to provide front-line social work, a referral service, and a research project into the types of levels of services needed in Victoria County.

Port Hawkesbury District Office

Gordon MacMaster, District Supervisor

Established to meet the needs of both Inverness and Richmond counties, the Port Hawkesbury District Office serves a combined population of 34,178. The office is located in the Provincial Building on MacSween Street, Port Hawkesbury.

Family Benefits

The Family Benefits Program is overseen by two full-time caseworkers who share a caseload of 970 cases. As well as providing financial assistance to disabled persons, single parents (male and female) and foster parents, Family Benefits maintains Senior Citizens Financial Aid Programs and makes referrals to outside agencies where necessary.

Adult Protection

An adult protection worker is employed to ensure the safety and well-being of individuals of 16 years and older. In situations of abuse and neglect, some adults may lack the physical or mental capabilities to adequately defend themselves. Therefore, in accordance with the Adult Protection Act, referrals throughout the Inverness-Richmond area are investigated by the worker, who responded to 26 referrals this year.

Community Services Program

The Community Services Program provides assistance to people with special housing needs. In the past year, this program has helped to acquire $622,827 in home improvement loans for clients.

Municipal Social Services Program

Through a contract between the Department and the Town of Port Hawkesbury, the Municipal Social Services Program employs a full-time worker whose caseload consists of approximately 130 clients each month. An additional staff of five provides homemaker services in the town.

Municipal social services offices are also maintained in Port Hood and St. Peters, by Inverness and Richmond counties, respectively.

In the past year the Municipal Social Services Program has provided $877,275 in General Assistance and towards maintaining persons in Homes for Special Care.

Family Court, Port Hawkesbury

The Family Court, serving the Town of Port Hawkesbury and Inverness and Richmond counties, hears all actions under the Family Maintenance, Children's Services and Young Offenders Acts. Monthly collections average $35,000 to $40,000 and collections for fiscal 1990/91 totalled $469,394.

One and a half Family Court officers maintain the jurisdictions of Inverness and Richmond counties, overseeing 350 maintenance orders. The Youth Court worker of Inverness and Richmond counties maintains a caseload of approximately 10-12 young offenders.

Family Court is held every alternate Tuesday in Port Hawkesbury and Arichat, and every alternate Thursday in Port Hood. The office continues to provide the services of a Family Court reporter for the Inverness-Richmond area.

Children's Aid Society of Inverness-Richmond

Gordon MacMaster, Executive Director

The Children's Aid Society of Inverness-Richmond was incorporated in 1981 and celebrated its tenth anniversary on June 1, 1991. The society is responsible for the legislated programs contained in the Children's Service Act for the protection, adoption, care and custody of children. Approximately 332 referrals were made to the agency in fiscal 1990/91.

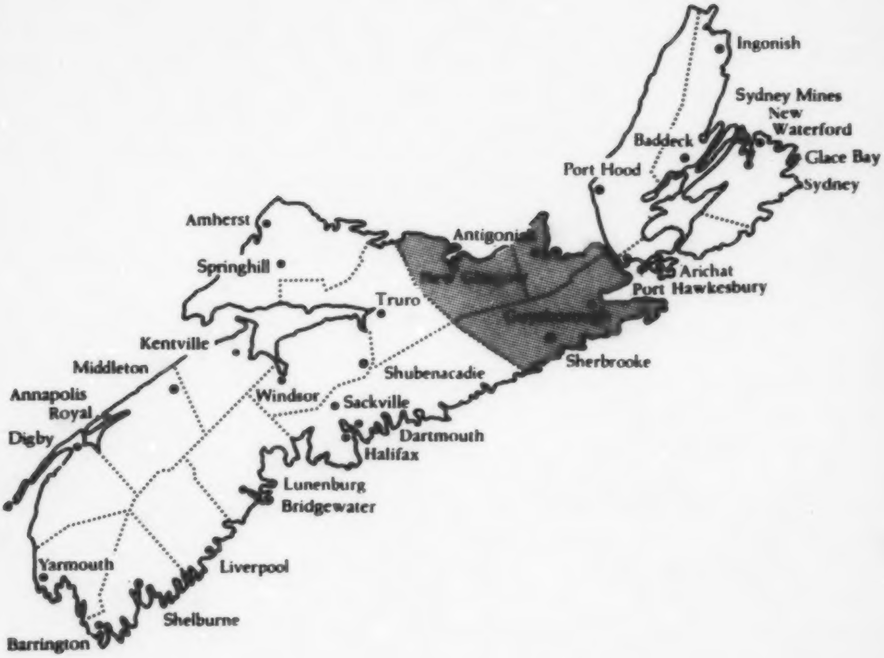
The programs offered by the Society are both preventive and protective. Agency protection workers respond to and investigate referrals regarding allegations of physical abuse, sexual abuse and neglect. The Society also acts as a support or referral system, and workers may become involved with individuals and families in family care. The preventive programs continue to succeed in combatting the problem of child abuse and neglect.

The "Good Touches, Bad Touches" program, initially introduced to elementary school students from grade primary to grade six, has carried on with the objective of teaching children how to recognize and resist sexual abuse. For children from grades primary to three, this message is discussed through the use of the C.A.R.E. Kit, a new program which utilizes illustrated message cards, discussion cards, puppets and posters. The program is broken down into three parts. In the first section, the children learn that each person owns and is responsible for his or her own body and feelings. Part two introduces the subject of sexual abuse protection and reporting. Children are then given the opportunity to practice assertive behaviour and to identify adults to whom they can go for help.

The Children's Aid Society continues to offer the services of a family skills worker to provide aid to clients in areas such as meal planning, budgeting and housekeeping skills. The worker also assists in the acquisition of improved housing and acts as a trustee to some Family Benefits clients.

The Home Based Nurturing Program is a validated approach for teaching parents and their children new, nurturing ways of interacting. This program strives to lessen the risk of maltreatment by providing instruction to parents and their children from birth to five years of age. Under the guidance of a family care worker, activities are carried out through the participation of all family members in the setting of their own home. Any family that needs or desires healthier ways of living and interacting may take part in the program.

Regional Offices
North Shore Region



OFFICES

North Shore Regional District — New Glasgow
Antigonish District Office — Antigonish
Guysborough District Office — Guysborough
Family Court — New Glasgow
Antigonish (circuit)
Guysborough (circuit)
Sherbrooke (circuit)

North Shore Regional Office

Cyril Reddy, Regional Administrator
Douglas Burgess, Casework Supervisor

The North Shore Region encompasses all of Pictou, Antigonish and Guysborough counties, which have a total population of 85,000. The regional office, located in the Town of New Glasgow, is the focal point of services delivered within the region.

Under the direction of the Regional Administrator, programs are administered on a joint-service basis with the Children's Aid Society of Pictou County. A combined staff of 41 work out of the regional office.

Family Benefits Program

In 1990-91 the average monthly caseload served through the Family Benefits Program was 1,627, with a total expenditure of $10,500,000. This expenditure was an approximately 11% increase over the previous year's. Three social service workers under the direct supervision of the casework supervisor, and with the assistance of summer employees, are responsible for the delivery of this program. The clerical staff at our office also provide assistance to senior citizens who apply for the various financial aid programs. All applications for day care subsidies in Pictou County are also processed by a member of our Family Benefits staff.

Family Benefits Program (Decentralized)

Ervin Currie, Supervisor

The staff assigned to this program are responsible, under the immediate direction of their supervisor, for all decisions relating to eligibility and continuing eligibility of almost 5,000 recipients of Family Benefits in Colchester, Cumberland, Pictou, Antigonish and Guysborough counties. This successful decentralization effort continues to improve the quality of service to recipients of Family Benefits.

Municipal Social Services

The Municipal Social Services Program is administered by the Department of Community Services on a contractual basis with the towns of Stellarton, Westville, Trenton and Pictou. The field staff are employees of the Department of Community Services, but the responsibility for policy rests with each individual municipal unit.

The Municipal Social Services Program for the Town of New Glasgow is provided through a contractual arrangement with the Children's Aid Society of Pictou County.

The program is delivered for the Municipality of the County of Pictou by five municipal employees, including the director.

Expenditures for General Assistance in fiscal year 1990/91 for all municipal units amounted to $5,782,000, while expenditures on behalf of residents in Homes for Special Care were $7,186,000, for a total cost of $12,968,000.

Rehabilitation Services

This program provides services to individual clients over the age of 16 who, because of physical or mental handicaps, require skills or occupational training to enable them to become self-sufficient.

The rehabilitation program also provides counselling to single mothers to assist them in becoming self-sufficient through training, upgrading and the provision of employment. Two field workers are attached to the program. One worker, whose efforts are concentrated on the disabled, provides this service in the counties of Pictou, Antigonish and Guysborough. The worker responsible for single parents provides this service to all five counties in the North Shore and Central regions.

Three SARs projects were established in fiscal 1990/91 and involved 23 individuals. None of these projects were completed by March 31, 1991.

Adult Protection Services

An adult protection worker coordinates the program in the North Shore and Central regions. Designated employees of the Department continue to participate in the delivery of adult protection services in all counties.

We continue to experience an increase in referrals to this program as the public becomes more aware of the Department's role in ensuring the protection of our senior citizens, the handicapped and disabled persons.

Coordinated Home Care Program

The provincial coordinator of home care located at the North Shore Regional Office has been most helpful in streamlining and increasing the effectiveness of this high-profile program for our senior citizens.

The counties of Pictou, Antigonish and Guysborough, under the guidance of the regional home care coordinator, through six entry agencies, are delivering quality services to seniors, the disabled and families at risk.

The high level of cooperation between the departments of Community

Services, Health and Fitness, and Housing and the local homemaker agencies and coordinated home care advisory committees is instrumental in ensuring the effective implementation of this program.

Homes for Special Care

Nine Homes for Special Care, with a total licensed capacity of 618 beds, are located within Pictou County. The larger facilities are Glen Haven Manor in New Glasgow, Valley View Villa in Riverton, and Edward Mortimer Place and the I.O.O.F. Home, both in Pictou. The sole adult residential care facility is located in Riverton, and the two residential care facilities are Sunset Haven in New Glasgow and Shady Oaks Rest Home in Union Centre. Two Group Homes are under the management of Highland Community Residential Services in Pictou County: one on Temperance Street, New Glasgow, and the other on Foord Street, Stellarton.

A total of 488 residents in these Homes for Special Care were subsidized with public funding as of March 31, 1991.

The field assessment officer for Homes for Special Care is located in the North Shore Regional Office and is responsible for all aspects of licensing and for the classification of residents from hospitals to Homes for Special Care in both the North Shore and Central regions.

Family Court, New Glasgow

James F. Hahnen, Casework Supervisor

A staff of 12 under the direction of the casework supervisor provide enforcement, youth services and clerical support services to the Family Court. This includes an intake social worker.

The Family Court, which hears all actions brought before it under the Family Maintenance Act, the Young Offenders Act, the Children's Services Act and the Infants' Custody Act, experienced substantial growth in fiscal 1990/91. A total of 1,306 enforcement cases were registered at the Court during the year. About $1,906,563 was collected through the enforcement program within Pictou County during fiscal 1990/91.

Children's Aid Society of Pictou County

Cyril Reddy, Executive Director
Judy Zinck, Casework Supervisor

The Children's Aid Society of Pictou County, in carrying out its mandate under the Children's Services Act with community support, again experienced a substantial increase in workload. The Society, through its staff and board of directors, is enhancing and reinforcing its traditional programs while developing new services to meet the needs of families within the jurisdiction we serve.

Our resources were fully utilized in delivering services in an effective and compassionate manner. The administrative and field staff participated in extensive training programs in preparation for the implementation of the Children's and Family Services Act. The following services are provided through our agency:

- protection services
- services to children in care
- Municipal Social Services (Town of New Glasgow)
- adoption services
- single-parent program
- foster home program
- family skills program, and
- assessment services.

Protection Services

The seven field staff attached to the protection program responded to 301 referrals relating to suspected child abuse or neglect. An additional 106 requests were made for the Society's services, including home studies, adoption inquiries, custody reports, self-referrals, and reports required by the Family Benefits program. Seven children were taken into the care of the agency, and 70 received necessary services through the voluntary care program until they could be returned to their homes.

Services to Children in Care

The agency had 53 Children in its care and custody as of March 31, 1991, with more than 75% of our children being over 12 years of age. The number of adolescents who referred themselves to our agency and requested placement outside their natural homes increased to 43 last year.

Municipal Social Services (Town of New Glasgow)

On the basis of a contractual agreement with the Town of New Glasgow, the Society is responsible for the delivery of the town's Municipal Social Services program. The staff attached to this program provided financial assistance to an average caseload of 275 persons per month at a cost of $967,405. The 112 residents of the Town of New Glasgow who reside in Homes for Special Care were maintained at an annual cost of $1,516,500.

The staff assigned to this program provide quality service and are most cooperative with our child welfare staff in resolving problems that relate to mutual clients.

Adoption Services

Our adoption program experienced a busy year, with six children being placed for adoption. The agency was also involved with 59 private adoptions and received nine inquiries related to agency adoptions.

Single Parent Program

Many single parents initially consider placing their children for adoption. However, with increased support services, more are choosing to keep their babies after they are born. The agency ensures that single parents are aware of all options available to them and assists them with their plans for their children.

Foster Home Program

The foster home program remains our number one placement resource. Approximately 60% of our foster homes are located in the rural areas, and 40% are within the five towns in Pictou County. Many long-term and new foster parents have committed themselves to ensuring that children in need are provided with quality homes. The manner in which our foster parents have responded in emergency and difficult situations is appreciated by all concerned.

Recruitment of new foster parents and increasing the skills of our present foster parents is an ongoing process. The agency received 21 inquiries from prospective foster parents during the last year and presently has an inventory of 56 active foster homes.

Family Skills Program

Our two life skills workers have had a busy year with caseloads of 16-20 families each month. The need for this program is becoming increasingly evident as more and more referrals are being received from the community.

The family skills workers have devised an intensive parenting program which is time consuming, but the results have been most positive. Eighty-four percent of their caseload are single parents who require assistance in areas such as budgeting, food preparation and parenting skills. Interaction with other resources in the community has been a priority and many speaking engagements have provided the community with knowledge of the workers' role.

Adolescent Assessment Centre

Hilary Amit, Director

The Adolescent Assessment Centre completed its first full year of operation in November 1990. The centre is at full capacity with a growing waiting list. The staff, under the guidance of their director, provided comprehensive assessments of 38 children (21 girls and 17 boys), from April 1, 1990, to May 31, 1991, which are helpful to referring agencies in establishing treatment plans for the children who have participated in the program. All referring agencies from within and outside our designated area are pleased with the results being achieved. However, a need is demonstrated for the establishment of facilities to provide support and guidance for a period of up to 12 months.

Antigonish District Office

L.A. Mills, District Supervisor

The Antigonish District Office of the Department of Community Services is located on James Street, Antigonish, and provides departmental services to residents in Antigonish County and the Municipality of the District of St. Mary's. The geographical area served by the office is located in the eastern part of northern Nova Scotia and has a population of 23,000.

Family Benefits

The Family Benefits caseload in the area served by the office as of March 31, 1991, was 425. This service is available to disabled people, disabled people with dependent children, people with dependent children, and foster parents. The Family Benefits worker is also responsible for interpreting emergency or long-term housing projects to clients and works closely with Community Services program personnel.

Municipal Social Assistance

The municipal social assistance program is delivered on a contractual basis for the three municipal units (the Town of Antigonish, Antigonish County and the Municipality of the District of St. Mary's) by employees of the

Department of Community Services. Two social service workers and a teaching homemaker under the direction of the District Supervisor deliver a quality service.

In-Home Support Program

Most senior citizens and disabled persons would rather remain in their own homes than enter Homes for Special Care. To facilitate this wish, a program has been developed to provide those persons who qualify with financial assistance. The assistance is granted where it can be demonstrated to be necessary to enable the recipient to remain in his or her own home and modestly enhance his or her lifestyle.

Coordinated Home Care Program

The Coordinated Home Care Program was formally implemented within the jurisdiction of the Antigonish District Office on March 20, 1989.

Rehabilitation Services

Rehabilitation services are provided to residents of the Antigonish District Office area through the North Shore Regional Office in New Glasgow.

Day Care

A designated employee in the Antigonish District Office provides licensing services for day care centres, and all applications for subsidized day care are handled by personnel at the district office.

Homes for Special Care

Two Homes for Special Care are located in the Town of Antigonish, and one is located in the Village of Sherbrooke. The total capacity of these three homes is 185 guests, many of whom are financially supported through the Municipal Social Services programs.

Family Court, Antigonish

The enforcement services attached to the Family Court for Antigonish and Guysborough counties were decentralized to the Antigonish District Office in June 1988. This service is now more accessible for those attending Family Court.

Youth Court and community services are provided by one Youth Court worker, who serves both Antigonish and Guysborough counties.

Service is provided to children under 16 years of age who have been charged and found guilty of an offence.

Guysborough District Office

Harold M. Roberts, District Supervisor

The Guysborough District Office of the Department of Community Services provides services to the Municipality of the District of Guysborough, the Town of Mulgrave and the Town of Canso. The office is located in the Chedabucto Centre, just outside the Village of Guysborough. The Guysborough District Office was established in the fall of 1977 and serves a combined population of 12,721.

Family and Children's Services

Two caseworkers provide child welfare services to families and children, including:

- child protection services
- counselling to unmarried mothers and single parents
- family support and related counselling services
- adoption services, including placement of children for adoption
- recruitment and assessment of foster homes
- supervision for children committed to the care and custody of the Minister
- provisions for the temporary removal of children (voluntary care)
- preparation of custody reports as requested by the Family Court
- licensing of day care facilities in the area and assessing all existing day care centres each year
- completion of day care subsidy applications
- planning and preparation for dispersion of the Christmas Daddies Fund
- arrangements of some summer camping programs at Camp Canso, Glasgow Head, Guysborough County, and
- carrying out prescribed adult protection services as outlined under the provisions of the Adult Protection Act.

A family skills worker provides assistance to protection families and teaches in the areas of nutrition, child care, budgeting, and household management. The family skills worker has an average caseload of 10 families each month. The need for this program will increase as more referrals are received from social workers. This service began in February 1989.

Family Benefits Program

The Family Benefits Program provides services to Family Benefits recipients in the Municipality of the District of Guysborough, the eastern end of Antigonish County, and the towns of Mulgrave and Canso. The service provides financial assistance, usually of a prolonged nature, to disabled individuals; disabled fathers and/or disabled mothers with dependent children; unmarried mothers and fathers with dependent children; deserted mothers or fathers with dependent children; foster parents; and aged people.

The worker in this program handles all home improvement requests from recipients in the program. Assistance is also provided to applicants under the Senior Citizens Financial Aid Programs.

Municipal Social Services Program

Municipal Social Services has two workers, one permanent and one casual, on a contractual basis with three municipal units in the county. The workers administer short-term financial assistance to individuals determined to be in need in the Municipality of the District of Guysborough and the towns of Canso and Mulgrave. The service provides for people seeking placement in a community residence program or admission to a Home for Special Care. The Municipality of the District of Guysborough has a 50-bed Home for Special Care, Milford Haven, situated in the Village of Guysborough. This facility opened in October 1988.

The Town of Canso has a new 15-bed Home for Special Care, Seaside Manor, which opened in July 1989.

The In-Home Support Program offers financial assistance to seniors and disabled residents of the Municipality of the District of Guysborough wishing to remain in their home with support from a relative, as an alternative to placement in a Home for Special Care.

Coordinated Home Care Program

Home support workers provide assistance and support to elderly and disabled citizens. A working supervisor/coordinator and seven homemakers, four part-time home support workers and one social assessor work out of the Old Guysborough Memorial Hospital Building to provide service to the Municipality of the District of Guysborough. In 1990 the Guysborough agency received 116 new referrals, made 3,957 home visits and provided 9,167 direct services hours. A toll-free number provides easy access to the agency (1-533-3655). The caseload is primarily geared to the needs of seniors and the disabled.

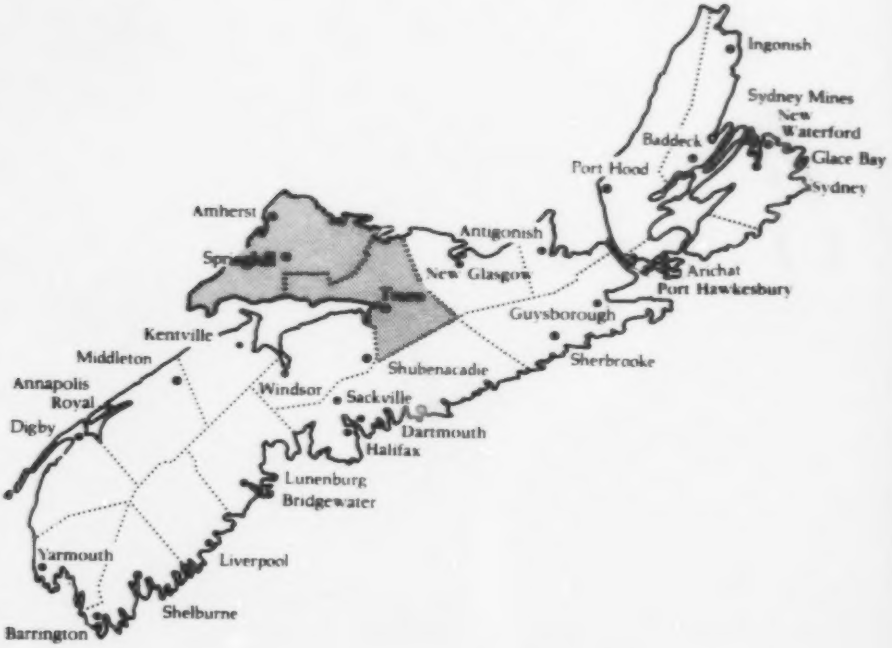
The Town of Mulgrave has one working supervisor, one home support worker, a part-time social assessor and a home handy person. The Town of Canso has a working supervisor, two home support workers and a part-time home handy person. The Coordinated Home Care Program was introduced to Guysborough County and the towns of Mulgrave and Canso on February 20, 1989. Access to the program will be through a single entry point in each community homemaker agency. Coordinated Home Care will utilize a multidisciplinary assessment procedure that involves bringing together community services to decide what help a person will need. Joint assessments will be coordinated by a community health nurse assessor and a homemaker agency social assessor. The service has been most effective in improving the quality of life in Guysborough County. The demand for service continues to grow with the increase in referrals.

Family Court, Guysborough

Family Court is held in Guysborough every second Thursday by a circuit judge from New Glasgow. The Family Court hears all actions under the Family Maintenance Act, Children's Services Act, Young Offenders Act and certain sections of the Criminal Code of Canada. The Family Court officer is involved in the enforcement of many statutes over which the Family Court has jurisdiction. The enforcement program was established at the office in November 1982.

Regional Offices

Central Region



OFFICES

Central Regional Office — Truro
Cumberland District Office — Amherst
Springhill Sub-office — Springhill
Family Court — Amherst
Truro
Shubenacadie (circuit)

Central Regional Office

Harvey J. MacArthur, M.S.W., Regional Administrator

The Central Region of the Department of Community Services includes the counties of Colchester and Cumberland, which together have a population of approximately 79,000.

The Central Regional Office, located at 58 Willow Street, Truro, is under the direction of the Regional Administrator, who is responsible for the overall delivery of services throughout the region. Through a joint agreement between the Department of Community Services and Family and Children's Services of Colchester, the staff of 49 provides the various services to the residents of Colchester County.

Family Benefits

The average Family Benefits monthly caseload for Colchester County is 1,351, with three full-time workers, one of whom spends half their time in Cumberland County. The workers in this program also handle all home improvement requests from recipients and, along with the clerical staff, provide assistance to applicants under the Senior Citizens Financial Aid Programs. The caseworkers are also working, in conjunction with the SARs Program, in informing clients about the program and making appropriate referrals.

Rehabilitation Services

Vocational planning and counselling services are offered for disabled Nova Scotians who are 16 years of age or older. These services include medical, social and vocational assessments, vocational counselling, and services relating to physical restoration and vocational training. The primary objective is to enable the disabled individual to obtain gainful employment.

The region is served by a career counsellor who provides career planning services to single parents in receipt of Family Benefits. This staff person covers two regions, the Central and North Shore. With increasing numbers of clients who wish to continue their education or training, this staff person works in close liaison with other community services.

Adult Protection Services

The Central Regional Office adult protection designates continue to conduct intake, assessments and investigations of all referrals for Colchester County, often in consultation with the full-time caseworker who covers the Central and North Shore regions.

The designates, along with the full-time case worker, have endeavoured to create greater awareness and understanding of the Act among community agencies and the general public. Community awareness has resulted in better reporting of adult protection cases and better community cooperation in providing services for adults who are at risk.

The Central Region had 12% of all referrals, the third highest in the province from March 1989 to March 1990.

Social Assistance Recipients (SARs) Program

The SARs Job Training and Life Skills Program has become the SARs Employment Resource Centre. The objectives of the Employment Resource Centre are to maintain an ongoing inventory of municipal social assistance and provincial Family Benefits referrals; to provide in-depth assessments and testing for individuals; to help set realistic goals; to provide life skills programs; to refer clients to appropriate community resources; to upgrade educational levels through G.E.D.'s, literacy tutoring, continuing education courses and skills courses; to provide job finding clubs; and to provide job placements.

An advisory committee meets on a monthly basis with representation from the Department of Community Services, CEIC, municipal social assistance, Advanced Education and Job Training, provincial Family Benefits, the Literacy Council, and SARs staff.

Referrals from Municipal Social Assistance and provincial Family Benefits are notified of information sessions every two or three weeks. The purpose of the program is outlined at these sessions. Clients are then assessed at individual interviews for vocational interests, skills, aptitudes, educational levels, and stable personal situations. Clients are helped to set realistic and attainable goals. The Employment Resource Centre is using a more holistic approach to SARs programming, away from immediate placement in the work force to realizing that people need more time, training and support to gain the skills necessary for long-term employment. As individuals are assessed and their needs determined, referrals are made to various community services.

Coordinated Home Care Program

Coordinated Home Care, entering its fourth year of service delivery in the Central Region of Nova Scotia, currently provides services to 961 cases, 525 in Colchester County and 436 in Cumberland County. The entry agency in both counties is the homemaker agency sponsored by the children's aid society and family services. The core services of homemaking, nursing, housing and volunteers continue to reflect increased demands for services to seniors and disabled persons in the region, with the overall caseload increasing from 876 in March 1990. Development and promotion of volunteer services continues to receive emphasis from program resources. Volunteer promotion and volunteer initiative funds have provided monies to volunteer groups seeking to develop or expand services in the region. Homemaker training modules are now more than 50% completed, with the province organizing three to four modules per year in the region.

Family Court, Truro and Shubenacadie

Our Truro office continues to function in the temporary quarters of the Provincial Court Building , awaiting the renovations that will allow us to bring all our services under one roof. The floor plans are completed and we hope to be relocated within the 1991 calendar year.

The new Shubenacadie Court building was completed in June 1990 and provides both the Provincial Court and the Family Court with adequate space for service to the public. The Family Court section is located upstairs, in a beautifully decorated surrounding. Generally, court is held on a biweekly basis.

We were without a resident Judge for seven months from October 1989 to May 1990. Judge David R. Hubley was appointed to the Family Court bench in May 1990 and is providing judicial services for both the Truro and Shubenacadie courts.

Both the administrative and judicial sections of the Court have been very busy this past year. Significant statistics show the following: new files opened (family maintenance, children's services and adult probation) totalled 378, an increase of 54 from the previous year; active maintenance orders total 679, and maintenance collections were $1,109,296, an increase of $142,420; the enforcement collection rate for the year was 88%, with a low month of 81% and a high month of 95%; 50 new files were opened in the young offender section; and the caseload at year-end was 29 (one female and 28 males). Only three females took part in the young offender program during the year.

The Youth Court worker facilitated an A.L.I.V.E. program during the summer of 1990 and will be involved in another program in 1991.

Our young offender program continues to be supported by the Alternative Measures Program, a very valuable asset. Fifty-four youths were involved, with 48 successfully completing the program. The non-recidivism rate is 90%.

Children's Aid Society and Family Services of Colchester County

Harvey J. MacArthur, M.S.W., Executive Director

The Children's Aid Society and Family Services of Colchester County continues to occupy 58 Willow Street in Truro as its main office. In October 1990 the new Parent Counsellors Program required more space and thus was located at 883 Prince Street in Truro. In June 1991 the Homemaker/Coordinated Home Care Program and two special projects, J.O.M.P. (Job Orientation and Motivation Project) and the SARs program, will relocate to 574 Prince Street.

In preparation for the implementation of the new Children and Family Services Act in September 1991, all of the agency's staff have been involved in special training sessions. The new Act gives particular emphasis to the least intrusive means of intervention in a family situation and the utilization of enhanced resources from within the agency and the community.

During the year, the Society continued to maintain a low number of children in legal care (31) and yet responded to more than 300 referrals regarding possible child welfare problems.

At the time of preparation of this report, the agency, through the efforts of our family skills and protection workers, is establishing a family support centre in cooperation with the local churches in the community. This program will provide a centre young families can access for help with family management in areas such as child care, budgeting and nutrition.

The Society has requested additional staff to meet the service demands of the new Act. At this time, the Society has received approval for one protection worker for the first phase of the implementation.

The increased demands for services has created new challenges for the management of the Society and its board of directors. The greatest challenge at this time results from the decision the board has made to erect a new office complex to house the agency and Department of Community Services regional office staff within the next year.

Municipal Social Services Program (Town of Truro)

The Children's Aid Society and Family Services of Colchester continues to administer, on behalf of the Town of Truro, the Municipal Social Services Program. Three workers and a clerical staff member are employed on a full-time basis in providing these services.

The past fiscal year saw an increase of approximately 15% in the General Assistance caseload. This increase was caused, for the most part, by an influx of able-bodied employable people who were unable to find employment because of the downturn in the economy.

The caseload for Homes for Special Care has remained constant, which continues the trend of the last three years.

Job Orientation and Motivation Project

The Job Orientation and Motivation Project is federally funded by Canada Employment and Immigration and employs two counsellors. The project is co-sponsored by the Children's Aid Society and Family Services of Colchester County and Parents Without Partners of the Truro area.

The project is employment oriented; that is, the long-term goal of clients is to become an active part of the work force. The objectives of the project are to decrease the number of single-parent women relying on assistance and to improve the job capabilities of those who are employed below their potential. Other women who fall into this category are wives of disabled husbands, female offenders, and women residing in or recently out of a safe home.

Of the clients participating in the project over the past year, 65 have obtained full-time employment, 45 have gone into training or college and 28 have obtained upgrading. One is presently attending the community service workers course in New Glasgow.

We are pleased to see the positive changes that have taken place in these women's lives, and with the positive feedback we have received.

Cumberland District Office

Don Russell, M.S.W., District Supervisor

The Cumberland District Office provides services throughout Cumberland County. The office is located at 24 Crescent Avenue in Amherst, in the Family Service Centre Building. It is operated on a joint service basis with Family and Children's Services of Cumberland County. A combined staff of 26 provide the services outlined below.

Family Benefits Program

The Family Benefits Program provides long-term assistance to disabled individuals, persons with dependent children, or to foster parents. Assistance is also provided for applicants under the Senior Citizens Financial Aid Programs, involving Property Tax Rebate, Rental Assistance, and Seniors Special Assistance. Family Benefits in Cumberland County now operates on a decentralized basis out of New Glasgow and is linked by a computerized information system.

Rehabilitation Services

Rehabilitation counselling and assessment services are provided to people over the age of 16 who, because of physical, psychological or social handicaps, need assistance to improve their occupational skills with the goal of eventual employment and self-sufficiency. Rehabilitation counselling services are also offered to single parents.

Community Services Program

Operated as a district sub-office in the Municipal Provincial Building in the Town of Springhill, the Community Services Program provides services to individuals throughout the county who have special housing needs.

Day Care Subsidization and Licensing

Family Benefits staff members process all applications for day care subsidization, supervise licensing procedures for new day care centres, and conduct a yearly assessment of all existing day care centres.

Adult Protection Services

An investigation is conducted upon receipt of a complaint that an adult is a victim of abuse or is incapable of protecting himself, as outlined in the Adult Protection Act. Existing services are used to provide assistance where necessary. Five designates authorized by the Minister carry out the services to be provided under the Adult Protection Act in Cumberland County.

Family Court, Amherst

The province operates a Family Court, under the Department of Community Services, for Cumberland County from an office located at 16 Church Street in Amherst. The Court has a staff of seven, in addition to the Judge, who hear cases each day of the week. The Court has jurisdiction in family matters including maintenance, child protection and custody. It also acts as a Youth Court for children from ages 12 to 15 charged with offences under the Young Offenders Act (Canada) or provincial statutes.

Municipal Social Services Program

Short-term financial assistance to people in need is administered at the municipal level. Assistance is also given to individuals requiring placement in a Home for Special Care, including Nursing Homes and homes for the disabled. Municipal Social Services for the Town of Amherst are provided from the Family Service Centre. The towns of Springhill and Oxford and the Municipality of Cumberland County provide this service from their respective offices. The Town of Parrsboro operates under contract with Cumberland County for this service.

Family and Children's Services of Cumberland County

Don Russell, M.S.W., Executive Director

This agency, located at 24 Crescent Avenue in Amherst, provides child welfare services and services to families throughout Cumberland County. This community-based, private, non-profit agency provides the following services:

- child protection services
- services to single parents
- placement of children for adoption
- foster home care for children committed to the care of the agency and those admitted to care on a voluntary basis
- family counselling and individual counselling
- family skills counselling for those who require teaching homemaker services, and
- a Group Home providing residential care for six teenage boys or girls.

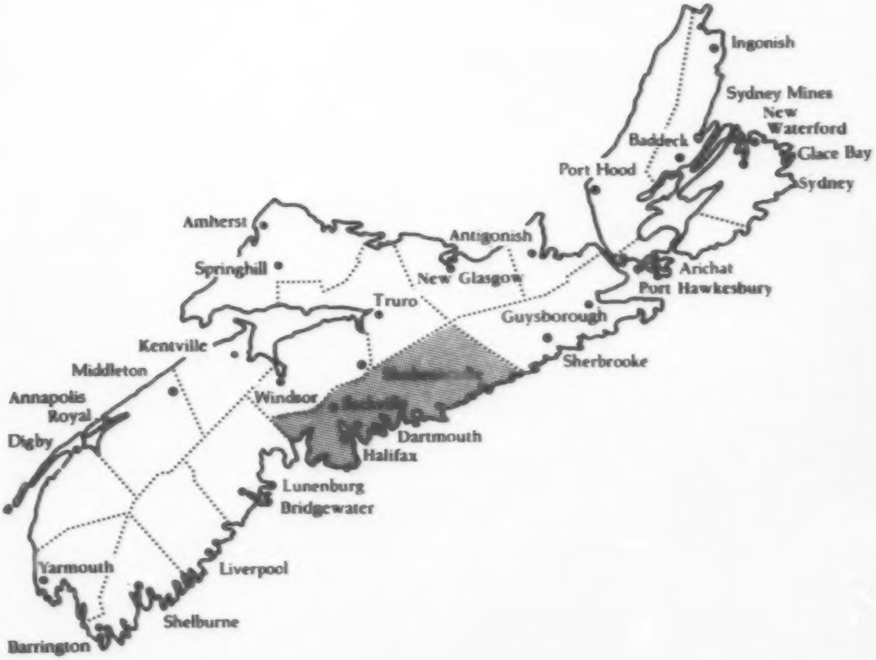
Coordinated Home Care

The Department of Community Services sponsors a home care program for seniors living in their own residences. This program involves a homemaker service provided by Family and Children's Services of Cumberland, home nursing provided by the Department of Health and Fitness, and housing assistance through the Department of Housing. Access to any service under the home care program is through the homemaker agency at 24 Crescent Avenue in Amherst, toll-free telephone number 667-0870.

Social Assistance Recipients Program

This cooperative federal, provincial and municipal employment and special training program is for persons in receipt of Family Benefits or municipal assistance. One person is currently employed full-time in this program at the Community Services office in Springhill.

Regional Offices
Halifax Region



OFFICES

Halifax Regional Office — Halifax
Dartmouth District Office — Dartmouth
Sackville District Office — Sackville
Family Court — Halifax
Dartmouth

Halifax Regional Office

Joan M. MacKinnon, M.S.W., Regional Administrator

The Halifax Regional Office is located at the Metro One Building, 6061 Young Street, in Halifax. From this office the Regional Administrator directs service delivery for the region including specific director committee tasks, e.g., the Regional Rate-Setting Committee, Halifax Region. This committee, of which the Regional Administrator is chairman, sets the per diem rates in 36 Homes for Special Care in the region. The Regional Administrator also acts as co-chairman of the liaison committee with CEIC on the Agreement to Enhance the Employability of Social Assistance Recipients initiative.

Programs and services that operate from the Halifax Regional Office include Family Benefits, Day Care Services, career counselling for single parents, the In-Home Support Program and specialized foster home placement for mentally handicapped children, vocational assessment, Adult Protection and Coordinated Home Care.

Family Benefits Program

The Family Benefits Program is offered to the cities of Halifax and Dartmouth and to the Municipality of the County of Halifax. Under the direction of a regional field supervisor, 15 caseworkers and one term worker process new applications and determine ongoing eligibility yearly for 6,000 individuals and families who receive Family Benefits. Approximately $3.4 million is paid out monthly in benefits to clients in the region. A supervisor, two chief clerks, an application clerk, a data entry clerk and three support staff are responsible for all decision-making functions vis-à-vis payments and for the flow of information from the office to the client and back.

Day Care Services

Two staff members assess parent financial eligibility for subsidized day care.

Career Counselling Services

The career counselling program for single parents has two field staff working from the regional office and a part-time staff person funded through Halifax City Social Services. They concentrate on interviewing clients concerning their options and suitability for training and set in place the necessary financial supports for clients who are ready to participate in training. They serve on the local liaison committee with CEIC, which helps select suitable projects for social assistance recipients. Each of the three counsellors has a contact with one of the three municipalities in the metro area and each contacts these individuals for referrals to SARs projects. This ensures that both Family Benefits clients and clients on municipal social assistance receive opportunities for training and future employment.

This year two additional staff were hired to assist in developing an inventory of clients and their needs and interests in employment. The two have worked hard at getting to know the social assistance recipients better and at developing new strategies to create better awareness of options available to them for employment and training and to help both to understand and solve problems related to employment.

In-Home Support and Foster Care for Handicapped Children

Two workers assess family needs for financial help for handicapped children. The In-Home Support Program allows assistance with personal care needs, special needs, respite and prosthetic devices. Currently, more than 100 families receive assistance. Parents are opting for this help and fewer requests are being made for foster care for handicapped children.

With the announcement in spring of 1991 of the closures of the four Children's Training Centres in the province over the next five years, these same workers will be assisting the staff of these facilities and the parents of the children to make placement plans.

Adult Protection

Two staff workers in the Halifax Region respond to referrals related to adult protection. Adults who are disabled to the point where they are unable to protect themselves from abuse by another adult qualify for help under the Adult Protection Act. Most respond to services offered; however, there has been a surprising increase in the number of cases where Court intervention is required. If the abused individual owns the home, the Court may have an intervention order placed against the abuser requiring the abuser to refrain from entering the premises. If adults are incompetent and refuse services, it may be necessary for their protection to have them placed in a Nursing Home.

Coordinated Home Care

The entry agencies for Coordinated Home Care in the cities of Halifax and Dartmouth are the Community Care Services offices of Halifax and Dartmouth city social services. Halifax County Homemakers is the entry agency for the County of Halifax. Through this program, it is possible for the elderly, the disabled or a young family at risk to receive nursing or homemaker services and to be referred for housing, Meals on Wheels, or follow-up referrals, usually with a joint home assessment done by a social and a health assessor. Goals are then set for the client, and a plan for service is put in place. A Cabinet committee composed of the ministers of Health and Fitness, Housing, Municipal Affairs, Community Services and the Senior Citizens' Secretariat is responsible for the implementation of the program, and the departments of Community Services and Health and Fitness have the lead roles in service, delivery, and policy formulation.

Family Court, Halifax/Dartmouth

Calvin Bungay, Casework Supervisor

The Halifax Family Court is located in the old Richmond Street School on Acadia Street, and the Dartmouth Court is located at Queen's Square. Four Judges in Halifax and two in Dartmouth hear cases under the following statutes:

- Family Maintenance Act
- Maintenance Orders Enforcement Act
- Children's Services Act
- Infants' Custody Act
- Young Offenders Act
- Young Persons Summary Proceedings Act
- Education Act
- Court Protection Act
- Divorce Act, and
- Criminal Code offenses dealing with husband and wife and parent and child (Section 236–Common Assault, and Section 810–Threat)

Counselling Section

Caseworkers, acting as youth workers and aftercare officers, provide supervision and counselling services to children who come into conflict with the law. Community Diversion projects and Community Service projects as restitution are popular alternatives in the rehabilitation of young offenders. Assistance is also rendered to families of the children where appropriate. One staff person at each Court provides intake, assessment and referral services to all clients who come to the Court.

Enforcement Section

This section is an integral part of the Family Court operation and is responsible for all payments made to the Court with respect to court orders and fines. It forwards payment to recipients and maintains the overall accounting system. The Dartmouth Court is now computerized for accounting purposes.

Children's Aid Society of Halifax

Marilyn R. Peers, R.S.W., Executive Director
Gail MacDougall, R.S.W., Coordinator of Resource Services
Barrie R. MacFarlane, R.S.W., Coordinator of Program Services
Barbara Williams, R.S.W., Unit Director
Roger L. Godin, R.S.W., Unit Director
Donelda MacDonald, R.S.W., Unit Director

Intake Services

Three trained social workers provide the day-to-day investigation of reports of suspected child abuse and neglect, to determine the validity of the reports and to identify the immediate safety and needs of the child.

Family Care Services

Family Care Services is a specialized child welfare service that offers help on behalf of any child considered or found to be neglected, abused or exploited. The focus is to help parents give the care that meets their child's needs, thus protecting the child from further neglect or abuse and promoting the child's well-being. Family care workers also provide supportive assistance to single pregnant women before and after the birth of their child.

Family Skills Service

Three teaching homemakers work with the social workers assisting families or youth with the skills and responsibilities needed within the family or for independent living in the community.

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Annual report

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Child Care Services

Child Care Services provides for the care of children and youth who are unable to return to the care of their parents, for whom the stresses of parenting are too great. Children who require placement away from their own families are cared for primarily by foster parents. The agency operates Genesis House, a staffed Group Home that provides care for eight adolescents. These youth are assisted by staff to handle the complexities of their relationships in the home and community. Older youth have moved into independent living situations with the goal of continuing their education and training and becoming self-supporting. The annual educational awards provided through the financial support of the public have since 1982 assisted more than 55 of these young people who have demonstrated exceptional academic and personal achievement. The agency has 144 children and youth in permanent care.

Parent Counsellor Program

This program offers troubled adolescents caring, committed and trained substitute parents, and the experience of a home life that will stand them in good stead as they become adults. This specialized foster service now has six families and will soon be expanded to include another group of six families.

Adoption Services

Adoption services are provided for children who cannot be raised by their natural parents and need and can benefit from new and permanent family ties established through legal adoption. In this way they are able to become members of a family that can give them the love, care, protection and opportunities essential for their healthy personal growth and development. Twenty-five were placed in adoption homes in 1990-91.

Foster Care Services

Foster Care Services provides substitute family care for a planned period of time for a child when his or her own family cannot provide care for a temporary or extended period, and when adoption is either not yet possible or not desired. A number of foster parents who have had a child in care for several years or more have made a commitment to their foster child to live permanently as part of their family. The agency has 85 foster homes in this program.

Volunteer Program

In 1990 as volunteer program began at the agency, and more than 20 volunteers now provide respite to single mothers, organize special events and outings for children, engage in the "study-buddy" program and act as special grandparent friends to children.

Dartmouth District Office

Duncan K. Rosnok, District Supervisor
Shirley Ramey-Bergman, R.S.W., Senior Casework Supervisor
Shirley Hines, R.S.W., Casework Supervisor
Peggy Fisher, Acting Casework Supervisor
Alfred Doucet, Casework Supervisor

The Dartmouth District Office is located in the Professional Centre at 277 Pleasant Street, Suites 100 and 205, in Dartmouth.

Rehabilitation Services

The Rehabilitation Services Program provides services to clients in the City of Halifax, the City of Dartmouth and the County of Halifax with the exception of the Bedford-Sackville area, which is covered by a rehabilitation counsellor from the Sackville District Office.

Three rehabilitation counsellors provide vocational rehabilitation services to individuals with physical, mental or emotional disabilities who are at least 16 or older. These services include medical, social and vocational assessments; vocational counselling; and services relating to physical restoration and vocational training. The primary objective is to enable the disabled individual to obtain gainful employment. From April 1, 1990, to March 31, 1991, some 389 referrals were received, 136 new cases were opened, 138 clients were approved for training and 17 people found jobs.

The training and employment initiatives program for disabled persons has made possible the provision of an intake counsellor in the vocational rehabilitation program for a period of 26 weeks. This position has proved to be a very beneficial addition.

Family and Children's Services

The Family and Children's Services Program serves the City of Dartmouth and the County of Halifax with the exception of the area serviced by the Sackville District Office (Bedford-Sackville and Halifax County West).

The Single Parent Program comprises three single-parent workers and one case aide. They are responsible for providing counselling and supportive services to single parents to help them plan for their children and themselves before and after the birth, and to help them follow through with their plans. The workers arrange accommodations, financial support and medical care; provide information about legal rights, childbirth and alternatives open to the mother concerning her child's future; provide counselling to birthparents considering third party adoptions; provide temporary care for a child awaiting adoption placement; provide temporary care to give the mother time to make suitable plans to keep her child; and provide respite care to the single parent for her child. The goal of the Single Parent Program is to assure that the needs of both the parent and the child are met and to help each mother arrive at the plan of choice for her child. During fiscal 1990/91, service was provided to 358 single parents, of which 147 were referrals received to the program during this period of time. As part of the implementation process for the Family and Children's Services Act to be effective as of September 3, 1991, an additional social worker came on staff in the Single Parent Program on a casual basis.

The Foster Home Program has two social workers with B.S.W. qualifications. The program is responsible for recruitment, orientation, assessment and approving foster families for placements of children taken into care at the Dartmouth and Sackville district offices. The workers provide supervision and support for foster families and prepare and present orientation programs. The Orientation Training Program for new foster parents is presented through six group sessions over a six-week period. Workers in this program also participate in weekly permanency planning and adoption planning meetings for children in care. They provide liaison between foster parents and the agency, and they are also active in the local foster family association meetings. At the end of the fiscal year, the number of foster homes approved totalled 189.

Social service workers provide agency and private adoption services. The two agency adoption workers are reponsible for the City of Dartmouth and Halifax County. They provide assessments of prospective adoption families for placement of children for adoption with a specific emphasis on the placements of children with special needs. The adoption program also offers pre-adoption orientation meetings and post-adoption services. Thirteen children were placed during the past fiscal year.

The private adoption program has a broad jurisdiction. This service is available to all areas of Halifax County, including the cities of Dartmouth and Halifax and the Town of Bedford. The private adoption program carried forward 95 cases from the previous year, 99 new cases were added and 99 cases were completed or closed, leaving an active caseload of 95. In addition, four international adoptions are in process.

The Children in Care Program employs three social service workers and one social worker, and a social service worker in the capacity of a case aide. They are responsible for 142 children in the care and custody of the Minister of Community Services as of March 31, 1991. The majority of children represented in the 142 are age 13 or older. Therefore, these workers are primarily involved with problems and resources related to adolescents. The goal of this program is to locate, secure and maintain adequate facilities and resources for the children in care through a foster family placement, adoption home, group facility or independent living situation. The workers must always take into consideration the best interests of the children and their long-term goals.

Independence Home, a facility providing an independent living situation for four girls, is supervised through the Children in Care Program at the Dartmouth District Office. Independence Home is staffed by two volunteers and is available to all girls 16 or older in the care of the Minister or other child welfare agencies in the province. The goal of the facility is to maintain girls who are completing their education or involved in primary job placements. The Independence Home program supports and directs residents towards basic skills that will assist them with meeting their individual needs in the community.

The Protection Program is organized to receive reports of child abuse and neglect from the community it services. It is organized into three separate functional units: Intake, Family Services and Child Care.

The Intake Unit consists of six social workers who investigate all reports of child abuse and neglect received from the community. During the investigation, they determine if children are in need of protection. They will also assist families, if required, to obtain resources and services necessary to stabilize the family situation. It may be determined that ongoing monitoring and support is required. These cases are then transferred to the Family Services Unit. A total of 1,200 intakes were received from April 1, 1990, to March 31, 1991.

The Family Services Unit consists of eight social workers and is designed to work with families over a longer period of time, from a few months to a few years. Some families have multiple problems and require supervision, support and constant motivation to accept and use community rehabilitation services. During 1990-91 the caseload of the Family Services Unit increased significantly because of an increased number of referrals to the Protection Program. Two social workers are responsible for delivering child protection services on the Eastern Shore within Halifax County. The person responsible for the eastern end of the district works from a sub-office in Sheet Harbour.

The Child Care Unit comprises two full-time social workers who work with all children placed in foster care by a social worker doing either intake or family services work. A large percentage of the children are voluntarily admitted to care.

A family skills worker is now attached to the Protection Program and the Single Parent Program. Her responsibility is to help the referred families to maintain a daily household routine as closely as possible, and to assist families in their individual needs for affection, attention and acceptance (e.g., in the areas of physical care, nutrition, health care and budgeting).

Three case aides are responsible for transporting children in care to and from appointments, visits, foster home placements, shopping, etc., and for completing social histories of applicants for admission to the mentally handicapped children's program. The case aides are also responsible for carrying out certain administrative tasks as designated by the district or casework supervisor.

During 1990-91 the Dartmouth office provided field placements for two students from the Maritime School of Social Work in the Protection Program.

Sackville District Office

Graeme M. Fraser, M.S.W., District Supervisor
Mona Bordage, B.N., M.S.W., Casework Supervisor

The Sackville District Office is located at the Cobequid Multi-Service Centre, 70 Memory Lane, in Lower Sackville. The office serves a population of more than 80,000 in Halifax County West, the Musquodoboit Valley and the Bedford-Sackville area.

Family and Children's Services

The Family and Children's Services Program involves the investigation of referrals regarding children under 16 who are alleged to be abused or neglected; counselling and support to families experiencing difficulty in parenting with a view to the prevention or alleviation of abuse and neglect; and placement and supervision of children in the care of the office either on a temporary or permanent basis. This program is staffed by a casework supervisor, 11 caseworkers, a case aide and a family skills worker.

Approximately 560 new child protection referrals were made during the past year. After very dramatic increases during the mid to late 1980s, the number of new referrals has plateaued in the 1990s. The total caseload now is approximately 440, representing a substantial increase over the past year. However, this number has fluctuated considerably over the past couple of years, influenced by internal office practices and priorities as much as by community factors.

The number of children in permanent care and custody has continued to show a steady decline. This number now stands at 29, down from 77 a decade ago. The majority of these are older adolescents, so it is anticipated that this number will continue to decrease. This has been influenced by the trend towards preserving the family unit if at all possible, and the fact that where placement is felt to be necessary, this is accomplished through a voluntary agreement wherever feasible.

The number of serious relationship breakdowns between adolescents and parents has continued to increase, so a growing number of adolescents are in the care of our office through voluntary agreements. As a result, the total number of children under the care of the office (by voluntary agreement and by court order) has remained fairly constant at approximately 90, most of whom are placed in foster homes or Group Homes.

A great deal of time and effort has been spent over the past year preparing for the implementation of the new Children and Family Services Act, which comes into effect on September 3, 1991. The exercise of re-examining values and philosophy as well as policies, procedures and priorities has been challenging and exciting, but also somewhat unsettling. Much remains to be done to prepare for the changes in legislation and supporting policies and procedures. It is hoped that a better and more consistent quality of service across the province may be achieved.

Family Benefits

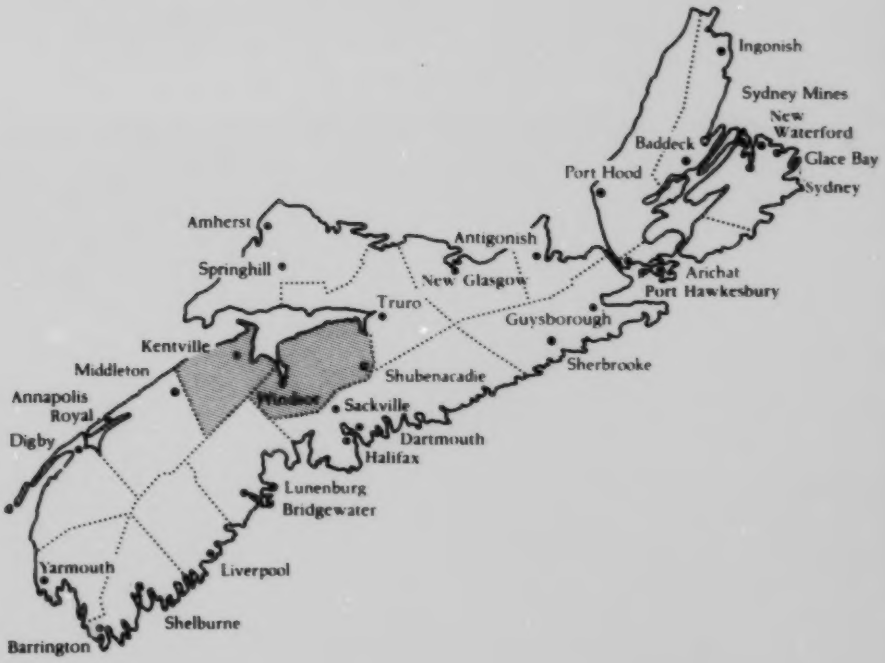
The Family Benefits Program provides financial assistance to disabled persons and to single parents with dependent children who do not have other means of support. Three caseworkers are responsible for serving approximately 1,150 recipients, an increase of about 8% over the previous year. The number of applicants has shown a more marked increase. These trends are consistent with the provincial pattern. During the past year, approximately $7.5 million was paid to the recipients of Family Benefits served through this office.

Vocational Rehabilitation

The Vocational Rehabilitation Program continues to be provided to the Bedford-Sackville area by a caseworker on a half-time basis. This program provides assessment and counselling and facilitates job training and placement for disabled persons. As has been the case for the past several years, the number of active clients usually ranges between 50 and 60. The program maintains a relatively low profile because of an inability to serve more clients.

Regional Offices

Valley Region



OFFICES

Valley Regional Office — Kentville
Hants District Office — Windsor
Family Court — Kentville
Windsor (circuit)
Middleton (circuit)

Grand opening of the Valley Regional Office/Family and Children's Services of King's County building in Kentville, July 1991. (Left to right: Honourable George G. Archibald, MLA for Kings North; Mrs. Geraldine Browning, President of Family and Children's Services of King's County; Minister of Community Services Marie P. Dechman; and Barry Costello, Regional Administrator of the Valley Regional Office and Executive Director of Family and Children's Services of Kings County.)

Valley Regional Office

Barry Costello, R.S.W., Regional Administrator
Vernon J. Totten, Casework Supervisor

The Valley Regional Office of the Department of Community Services has a staff complement of 11.5 and is located in the F.W. Robinson Building on Main Street in Kentville. The services of the Valley Regional Office encompass all of Kings and Hants counties. The Hants County Office is located at Curry's Corner in Windsor.

From the regional office at Kentville, the Department provides services to approximately 58,000 residents of Kings County, including the towns of Kentville, Berwick and Wolfville. The services provided by the Kentville office are as follows:

- Family Benefits
- rehabilitation services to the disabled
- rehabilitation services to single parents
- Day Care Services

- Adult Protection Services
- classifications and licensing, and
- home care services.

Family Benefits Program

The Family Benefits Program continues to grow in the area served by the Valley Regional Office. This service is provided by three Family Benefits workers, who also provide day care services to approximately 103 residents of Kings County. The day care centres are located in Kentville and Wolfville.

The Family Benefits Program provides benefits under the Family Benefits Act and Regulations to unmarried parents, divorced mothers and fathers, single disabled persons, spouses of prisoners with dependent children and foster parents. Three workers in this program carry 1,603 cases.

Rehabilitation Services

Rehabilitation services are provided to the populations of Kings and Annapolis counties by one caseworker who works out of the Valley Regional Office. This service is provided to members of the disabled population who are 16 or older and unable to be gainfully employed because of physical, psychological or social handicaps. The service in this program can be offered by way of counselling and by assistance with the purchase of prosthetic devices that will allow the disabled individual to become self-sufficient. The caseload as of July 1991 totalled 90 in all categories.

Rehabilitation services for single parents of Kings County are provided by one counsellor working out of the Bridgewater office who provides this service two days per week. Services to single parents include counselling and/or monetary assistance, or a combination of both. With the addition of the Social Assistance Recipients (SARs) Program, a strong emphasis was placed on the training component for social assistance recipients. The object of the training in relation to the SARs initiative is to ensure that recipients will develop transferable skills through a combination of training and work experiences that will assist them in securing employment in the Kings County area.

Day Care Services

Day care services are available to preschool children in the towns of Kentville and Wolfville, and in the County of Kings. These registered centres make services available to families who may qualify for financial assistance under the provincial day care and subsidy program. The number of children in these two centres varies from month to month, but for the most part ranges from 60 to 100.

Adult Protection

Services are provided for adults who are victims of abuse or neglect, under the Adult Protection Act. One caseworker out of the Kentville office provides services under this program to the western part of the province, including the South Shore area. In the area served by the Valley Regional Office, the adult protection worker is assisted by five designates located in the Kentville office.

Classifications and Assessments

This service is provided by one assessment officer located in the Kentville office whose area of responsibility includes Hants, Kings, Annapolis, Digby, Yarmouth, Shelburne, Queens, and Lunenburg counties.

Coordinated Home Care Program

The Home Care Program regional coordinator for the Valley Region is located in the Kentville office two days per week and is responsible for Hants and Kings counties. The three entry agencies for the Coordinated Home Care Program in this region are Hants Homemaker Services, Homemaker Services of Kings County and Wolfville Home Care (a new agency established in February 1989 to serve residents of the Town of Wolfville). In response to the demand for service, homemaker staff has increased to 18 full-time homemakers and assessors in Kings County, 2.5 positions in Wolfville and 2.5 positions in Hants County. The coordinator is located in Halifax and serves the region on a part-time basis.

Family Court, Kentville, Windsor and Middleton

Vernon J. Totten, Casework Supervisor

The Family Court is located in the Provincial Building at 136 Exhibition Street in Kentville. This Court is a circuit court that serves the counties of Kings and Annapolis, and West Hants.

Services are provided by two Family Court Judges, who sit in Kentville, Windsor and Middleton. The Court has a staff complement of two enforcement officers, one casework supervisor responsible for the enforcement program, three court reporters, one steno-receptionist, one bookkeeper, and one Youth Court worker.

The number of orders in the Court as of March 31, 1991, was 1,121. Collections totalled 1,570,993.23 for the same period.

Tracking provisions have proven to be a valuable tool in enforcing orders when a payer's address becomes unknown. The enforcement program is now completely dependent on the automated system for everything from calculations of defaults to the production of maintenance cheques to clients. Enhancements to the system continue to be added to improve efficiency.

Services to young offenders are provided by one Youth Court worker out of the Kentville office. This worker is responsible for all cases that come before the Court. The Youth Court worker carries 55 cases. The Alternative Measures Program under the Young Offenders Act is provided by the community-based Valley Youth Alternatives.

Family and Children's Services of Kings County

Barry Costello, R.S.W., Executive Director
Bob Myles, R.S.W., Assistant Executive Director

Family and Children's Services of Kings County is mandated under the Children's Services Act to protect children in Kings County who may be at risk from abuse or neglect. The agency provides counselling services and utilizes community resources to support and help parents to provide a healthy and safe environment for their children.

During the year under review, protection caseworkers provided services to families of 965 children, some requiring considerable and long-term help, some requiring alternative care arrangements, and some requiring short-term assessment, counselling or referral to another agency.

The year was a demanding one for agency staff. Overall referrals totalled 534, approximately 12% above the previous year.

The number of validated high risk cases grew. We saw 72 referrals of suspected sexual abuse, an increase of more than 30%. We saw 82 referrals of suspected physical abuse, an increase of more than 12% over the previous year.

Foster Care Services

Foster Care Services involved approximately 55 foster families who provided for the care of 171 children during the year; 84 of these were in the permanent care and custody of the agency and unable to return to the care of their parents by Court decision. The majority of the children are living in agency-approved foster homes.

When prospective foster parents apply, an information package is forwarded to them. After they have had a chance to read the material and indicate their wish to proceed, a home visit is arranged by the foster home coordinator. Training for foster parents is done in a group setting when enough foster parents are available for this training.

The Foster Families Association of Kings County was active during the year and is helping to provide learning and training opportunities for foster parents. Foster families require special qualities that will help children feel security and acceptance during very difficult and stressful times for them. Fostering includes working with the children and helping them to return to their own families when appropriate; working with children who will be going for adoption placement; and, at times, offering permanent care to children. A long-term commitment is necessary between foster parents and the child, who may not be able to return home or is being considered for adoption.

The need for foster homes for older children continues to be a priority. Specialized foster families are also needed for children with serious handicaps.

Adoption Services

Adoption Services in recent years has been more concerned with identifying adoption homes for older children and siblings and handicapped children. The agency placed four children for adoption during the year and supervised 44 private adoptions during the year. Educational meetings with prospective adopting applicants continue to address the needs of the adopted children and the adopting parents, particularly with respect to hard-to-place children.

Single Parent Services

Counselling services were provided to 28 single pregnant women, together with follow-up supportive services after the birth of their children. Most single women decide to keep and raise their own children and may require supplementary support and resources to do so. Three of the single parents counselled placed their children with the agency for adoption. Often, single parents may require follow-up help because of isolation, lack of family support, low income, poor housing and/or lack of parenting skills.

Family Skills Program

This program, which began in 1979, teaches skills in parenting, nutritional needs, child care practices and household management to those seeking help to provide better care to their children. The agency employs three family skills workers. This supportive program tends to prevent children from coming into the care of the agency. Fifty families were supported by this program during the year. Family skills workers also helped to operate a family support centre in the community with goals similar to those of their program.

Hants District Office

Wendy Trull, R.S.W., District Supervisor
Joyce L. Kerr, Senior Caseworker

The Hants District Office occupies the Fred Blenkhorne Building at Curry's Corner, located within the Town of Windsor. A staff of 12 provide provincial and municipal programs to the approximately 38,000 residents of Hants County.

Coordinated Home Care

The Coordinated Home Care Program, implemented in December 1988, allows simplified access to services through a single entry point, the homemaker agency. In-home assistance is provided for eligible senior citizens, disabled persons and families at risk.

Family Benefits Program

Approximately 765 Family Benefits recipients are served by Family Benefits workers at this office. Financial assistance is provided to the aged, disabled persons, single parents with dependent children, and foster parents. These workers are able to process applications for Senior Citizens Financial Aid Programs and Diabetic Assistance. The Healthy Baby Program has been introduced to provide a pre- and post-natal nutritional allowance for mothers.

Day Care Services

The Department subsidizes a day care centre in the Town of Windsor which is a registered facility for 60 children. Family Benefits personnel process all applications for the 30 places available for subsidy at this centre.

Municipal Social Services Program

Municipal Social Services has two main components: General Assistance, which is normally short-term assistance; and assistance for residents in Homes for Special Care. Four Municipal Social Services workers are employed at this office, providing services to five municipal units: East Hants, West Hants, Windsor, Hantsport and Wolfville. The General Assistance caseload averages 350 people per month. The Homes for Special Care caseload averages 225 per month.

Adult Protection Services

Under the Adult Protection Act, adults can be given service if they are victims of abuse or neglect or are unable to care for themselves by reason of physical disability or mental infirmity. An adult protection worker based in Kentville is responsible for the administration of the Act in Hants County. In addition, four Municipal Social Services staff are designates under the Act.

Rehabilitation Services

Rehabilitation Services are provided half-time by a rehabilitation counsellor from this office to approximately 40 people in Hants County who may possess a variety of social, physical and psychological handicaps. The thrust of this program is to assist individuals in need who are 16 years of age and older to develop occupational skills that will help them to take their place in society. The counsellor based in the Hants District Office also provides rehabilitation services on a half-time basis to the district office in Lower Sackville.

Homemaker Services of Hants County

A staff of 29 provides this service to the county. Homemaker Services of Hants County became the local entry agency for the Coordinated Home Care Program in Hants County on December 19, 1988. Persons seeking home support in Hants County can access the program by calling one toll-free number: 1-798-4452.

Following a request for service, a home care social assessor and/or community health nurse assessor will visit the home. Based on the assessed need for services, any one or combination of the following services may be provided: homemaking, home nursing, housing referrals, and volunteer services such as Meals on Wheels and Wheels to Meals.

Home care services are being provided to an average of 300 individuals each month. Nursing services in Hants County are provided by the Victorian Order of Nurses and certified nursing assistants in West Hants, and by Department of Health and Fitness community nurses and certified assistants in East Hants. Homemaking services are provided throughout the county by Homemaker Services of Hants County.

SARs Program

The Social Assistance Recipients (SARs) Program is a provincial initiative aimed at providing training and full employment for social assistance recipients. Hants County, in conjunction with the CEIC, provided a Career Exploration course for female clients this year.

Family Court, Windsor and Shubenacadie

Three Family Court Judges sit in Hants County: two in Windsor and one in Shubenacadie. The majority of cases coming before the Court are under the following Acts: the Children's Services Act, Young Offenders Act, Family Maintenance Act, Adult Protection Act and Infants' Custody Act. A Youth Court worker and a court reporter are based within the Hants District Office. Enforcement services for the Windsor and Shubenacadie courts are provided from outside Hants County.

Family and Children's Services of Hants County

Wendy Trull, R.S.W., Executive Director
Shirley J. Morrison, M.S.W., Casework Supervisor

Family and Children's Services of Hants County is a private agency providing child welfare programs throughout the county. A board of directors oversees service delivery, promoting a holistic and preventive approach to child welfare. The board is comprised of volunteers from the community and elected officials from the municipalities. The agency employs 26 employees qualified to provide the following services.

Child Protection and Family Support

Supported by two family skills and one case aide, five full-time workers and one part-time protection worker follow through on reports of child abuse and neglect. Plans for implementation of the new Act have been instrumental in preparing workers through training and education to work in the least intrusive way with families. During the last year, more than 300 families received supportive intervention through the agency.

Foster Care

The foster care program provides both short- and long-term care for children in the homes of qualified foster parents. A greater expectation is being made of foster parents to provide professional parenting of foster children. The agency worker recruits, trains and supports foster parents through a series of orientations, group meetings and home visits. Recently a group of foster parents completed the T.R.U.S.T. I training. Currently, the agency has 25 approved foster homes for placement of children, from newborns to adolescents. Children come into care either through voluntary care agreements or as ordered by the Family Court.

Adoption Services

Agency adoption is a process by which a legal relationship of parent and child is established between persons who are not related by birth. Children are placed through the agency with adoptive parents who have been thoroughly screened prior to placement. This year the first group orientation was held for adoptive applicants.

Recent legislative changes provide the birth parent(s) some input into the selection of an adoption home and provide an opportunity for post-adoption non-identifying communication between the two parties. A joint foster parent/adoption orientation was conducted in the fall.

The agency also processes and supervises a number of non-agency adoptions. Last year, five children were placed for adoption and 16 non-agency adoptions were handled by staff.

Services to Single Parents

Supportive guidance and counselling is offered to unmarried parents who require help in planning for their expected child. Supportive services extend to families when the infant is brought home from the hospital. During the past year, 15 single parents requested assistance in planning for their infant children.

Children in Care and Custody

The agency provides for the care of children who are unable to remain at home with their original parents. Last year seven children came into the care and custody of the agency and ten left the agency's auspices. At year's end the agency was responsible for 35 children in care.

Family Support Program

Family Support staff provide practical support and guidance to families who experience child-related difficulties. These practical services are offered in conjunction with those of the social workers involved and focus on child care, budgeting with a limited income, planning nutritious meals, child management and effective use of community resources. Families are selected for this program on the basis of their needs and willingness to accept additional services from the agency. Currently, three workers provide this program, two as family skills workers and one as a case aide. A grant from the I.W.K. Children's Foundation allowed the workers to provide two "Nobody's Perfect" programs and develop a parent drop-in centre.

Windsor Residential Resource Centre

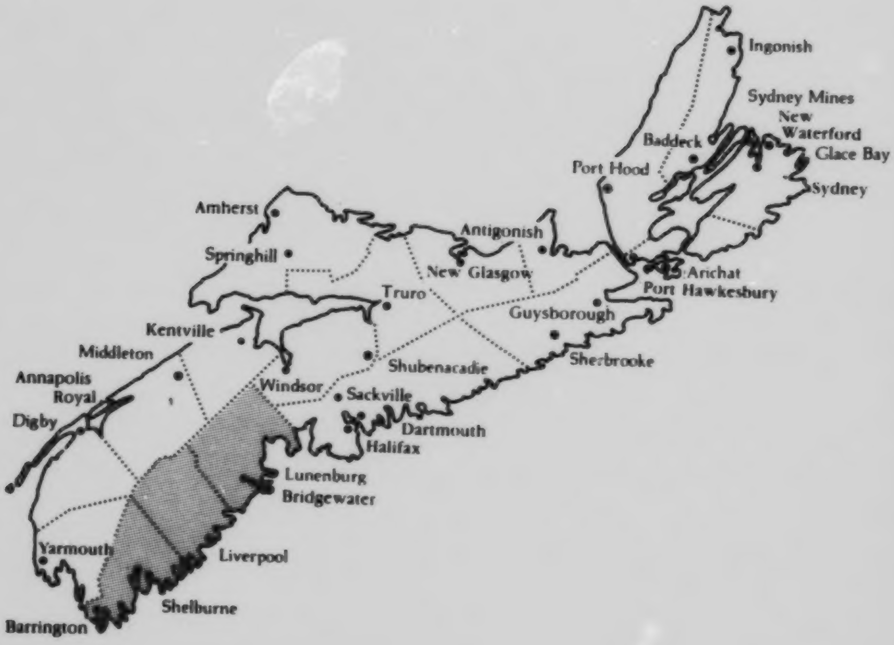
Formerly Windsor Group Home, this new program began on April 1, 1991, and will provide preventive programs for families with a small residential component.

Hants County Christmas Daddies Show

The agency has conducted its own Christmas Daddies Show since 1977. Utilizing local cable television and radio, the program has a distinct local flavour. The organization of the show requires many volunteers, and considerable commitment and support has been shown by the community.

The 1990 Christmas Daddies Show was a resounding success, with actual donations exceeding the amount pledged by 113%, and approximately $24,750 was raised. Together with proceeds from the mainland Nova Scotia Christmas Daddies Show, 834 Hants County children were able to have a better Christmas.

Regional Offices
South Shore Region



OFFICES

South Shore Regional Office — Liverpool
Lunenburg District Office — Bridgewater
Shelburne District Office — Barrington
Family Court — Lunenburg
Liverpool (circuit)
Barrington (circuit)
Shelburne (circuit)

South Shore Regional Office

The South Shore Regional Office is located adjacent to the Mersey River at 301 Henry Hensey Drive in Liverpool. The office is owned and managed by the Family and Children's Services of Queens County and houses the staff of the Family and Children's Services of Queens County and the Department of Community Services, who jointly provide services to all residents located within the geographical boundaries of Queens County.

The regional office is under the direction of the Regional Administrator, who is responsible for overall service delivery throughout the South Shore Region, including the Liverpool, Lunenburg and Shelburne offices.

Family Benefits Program

Family Benefits clients residing in Queens County are served by one Family Benefits caseworker from this office. Personal and financial data are validated and reported in writing to the Family Benefits Division in Halifax, enabling the Director of Family Benefits to determine eligibility. This service is provided to disabled persons, mothers with dependent children, foster parents, disabled fathers with dependent children, and unemployable women. Assistance is also provided in processing Diabetic Assistance and Senior Citizens Financial Aid Programs applications.

Municipal Social Services

Municipal Social Services are provided by three caseworkers with the assistance of one accounting clerk under a contractual arrangement between the Minister of Community Services and the Town of Liverpool and the County of Queens in the following areas: municipal social assistance, Homes for Special Care, and In-Home Support Program services. The three caseworkers responsible for this program provide assistance to clients applying for short-term financial aid, placement in Homes for Special Care or for in-home support. Personal, financial and social data are collected and assessed by three staff members to determine eligibility.

Rehabilitation and Single Parent Programs

These programs continue to be delivered to Queens County by workers located at the Lunenburg District Office. Services are provided to individuals by way of counselling and/or monetary assistance, or a combination of both, to assist clients to develop occupational and social skills necessary to become self-sufficient.

Young Offender and Court Services

This program, including enforcement, continues to be delivered to Queens County through the enforcement office located at the Lunenburg Family Court.

Coordinated Home Care Program

The regional coordinator of the Home Care Program is located in the Liverpool office and works closely with program personnel in Lunenburg, Queens and Shelburne counties in an advisory capacity to ensure the effective delivery of home care services throughout the South Shore Region. Currently, 919 individuals are receiving service from this program.

A high level of volunteer activity in the region, combined with active participation by homemaker agencies, the Department of Health and Fitness, V.O.N., the Department of Housing and all municipal units, continues to address the important needs of this program's clientele.

Family and Children's Services of Queens County

Family and Children's Services of Queens County, a community-based agency with a volunteer board of directors, is responsible for the delivery of legislated services and non-legislated services throughout Queens County. The agency, through a joint-service agreement with the Department of Community Services, shares office space, resources and administration.

Three social workers provide the following services to children and adults: investigation of referrals of children who are alleged to be abused or neglected; counselling and support to families experiencing difficulty in parenting, with a view to the prevention or alleviation of abuse or neglect; and placement and supervision of children in the care of the agency either on a temporary or permanent basis.

Social workers in the protection program worked with the families of approximately 347 children during the year, some requiring intensive and long-term help, some requiring alternative care arrangements and some requiring short-term assessment, counselling and/or referral to a more appropriate service.

Foster Care Program

Twelve children are in the care and custody of the agency, five children are in voluntary care and 14 foster homes are active.

The Foster Family Association of Queens County is beginning its second year and continues to be very active. Our foster parents have completed the T.R.U.S.T. I program, an eight-week training program that deals with fostering physically abused children. We hope to offer T.R.U.S.T. II in the fall of 1991.

Homemaker Services

The high profile Homemaker Services Program, in its fourteenth year of operation, employs 14.5 people (one agency head, one social assessor, eight homemakers, three home handy persons, one full-time casual, and 0.5 clerical) who provide support and assistance to the elderly and disabled citizens. The program services approximately 105 recipients per month.

Family Skills Program

The Family Skills Program employs one family skills worker, who teaches skills in budgeting, nutritional needs, child care and household management to families who need assistance with the quality of care their children are receiving. This supportive program often prevents children from having to come into the care of the agency.

Queens Association for Early Childhood Intervention

The agency continues its support to this program which meets the needs of physically handicapped children from birth to age five.

Family Court, Liverpool

Family Court continues to be held by a circuit judge who sits in Liverpool one day per week.

Lunenburg District Office

Janet Moore, District Supervisor

The Lunenburg District Office is located in the Provincial Building, 99 High Street, in Bridgewater. The office is administered on a joint-service basis with Family and Children's Services of Lunenburg County. The combined staff of 36 provides services to the approximately 48,000 residents of Lunenburg County.

Municipal Social Services

The Municipal Social Services Program is administered by the Department of Community Services on a contractual basis with the five municipal units in Lunenburg County. The service is delivered by four full-time staff and one part-time staff person.

The General Assistance program includes short-term financial assistance, community residence services and supervised apartments for the mentally handicapped, and the In-Home Support Program for senior citizens and disabled persons.

Homes for Special Care include residential care facilities, Group Homes, Nursing Homes, Homes for the Aged, and Adult Residential Centres. At present, approximately 365 persons are maintained in these facilities by the five municipal units of Lunenburg County.

Family Benefits

The Family Benefits Program is overseen by two workers in this office. At the end of March 1991 they had a combined caseload of 975, and had processed 348 applications during the year.

Vocational Rehabilitation

The vocational rehabilitation program for disabled persons offers vocational assessment and counselling services to disabled Nova Scotians who are vocationally handicapped. Other services offered by this program are technical aids, training and assistance with job placements.

One rehabilitation counsellor provides services to Lunenburg and Queens counties. The rehabilitation counsellor is also actively involved with the coordination and implementation of the SARs employment initiative for both counties.

Single Parent Program

The Career Planning with Single Parents Program provides services to single parents in receipt of Family Benefits payments. The career counsellor is responsible for Lunenburg, Queens and Kings counties.

The services provided include vocational assessment; individual and group counselling; formulation of an individualized vocational plan; identification of and referral to community resources, training and educational opportunities, and funding sources; and assistance with job search and placement.

As of March 1991 there were 150 active cases in the region. The majority were involved in full- or part-time education or training programs. Others were employed, engaged in vocational planning, or job-searching.

Day Care Services

The Department of Community Services subsidizes two day care centres in Lunenburg County, one in Bridgewater and one in Lunenburg.

As of March 31, 1991, 98 families were receiving subsidies. Subsidy applications and reviews are the responsibility of the probation officer, who also does inspections of the 26 nursery schools in Lunenburg and Queens counties.

Adult Protection Services

The probabation officer is the adult protection designate for Lunenburg County. Seventy-three new referrals were made to this program during the year.

Family Court

The Lunenburg Family Court has just completed the third year of operation in the Town of Lunenburg. The court operates with one resident Judge and a support staff of three (one enforcement officer and two court reporters).

Services are supplied to the residents of Lunenburg and Queens counties, with two scheduled sitting days each week in Lunenburg and one day each week in Liverpool. The Court continues to handle all statutes under its jurisdiction.

The maintenance enforcement section of the Court continues to grow each year. As of March 31, 1991, 868 orders were registered under the program. The collections for fiscal year 1990/91 totalled $843,041.58.

Services to young offenders for the two counties is provided by one Youth Court worker from the Lunenburg District Office. During the last year there were 95 hearings. The worker continues to carry a caseload of 33 cases.

Family and Children's Services of Lunenburg County

Janet Moore, Executive Director
Don Totten, Casework Supervisor

Family and Children's Services of Lunenburg County is celebrating its sixtieth anniversary of service in this community. This agency has an active and supportive board of directors which provides representation from all areas of the county and the municipalities.

Under the mandate of the Children's Services Act, the agency provides the following services:

- child protection services
- family skills
- family therapy
- Adoption Services
- foster care program
- counselling to unmarried parents
- services to children in care and custody
- a Group Home for adolescents, and a
- visiting homemaker program.

Child Protection Services

This program is the largest and most demanding of the agency's services. Our six protection staff dealt with 209 new referrals of abuse or neglect during the year plus 166 short-term referrals. Of the 209 new referrals, 93 cases were child abuse, a significant increase over the 53 cases referred the previous year.

During the year, 11 children were taken into care and 38 children were placed on voluntary care agreements.

Family Skills

The Family Skills Program is an extension of the child protection program and addresses needs of high-risk protection families who require intensive intervention. This service includes life skills training, budgeting, and counselling on child care techniques. Our two family skills workers were carrying a combined caseload of 23 families at the end of March 1991.

Family Therapy

Our family therapy position continues to provide a valuable service to both the agency and the community. During the year, counselling was provided to 86 families, marital or mediation counselling to 16 couples, and individual therapy to 21 individuals. At the end of March 1991 the family therapist had a caseload of 59.

Adoption Services

The Adoption Services Program is experiencing a change in focus to the placement of older "special needs" children. Subsidized adoption is also a resource in this area. This agency presently supervises seven subsidized adoption placements. The need for post-adoption services has increased.

Foster Care Program

The Foster Care program is the primary placement resource for children coming into care. The Lunenburg County Foster Families Association is an active group which strongly advocates on behalf of children in care. They have a high priority of ongoing education to provide a high quality service.

Single Parents Program

During the year, 15 unmarried mothers were referred to the agency for counselling. The agency continues to be committed to prevention, and in this pursuit we are involved with the Department of Health and Fitness in presenting a program at the junior high schools throughout the county on the realities of teen pregnancy and single parenting.

Children in Care and Custody

At the end of March 1991, this agency had 52 children in care and custody. The majority of these children are over the age of 13 years and many present with serious behavioural, social and academic difficulties. To meet the needs of these children, we are continually challenged with new ideas for placements.

Group Home

Our Group Home has experienced difficulties over the past year, which has necessitated a process of redefining our admissions criteria. At the end of March 1991, we had five residents in the home. Twenty-nine new admissions were made during the year.

Visiting Homemaker/Home Care Program

The Visiting Homemaker Program is the entry point in Lunenburg County for the Coordinated Home Care Program. At the end of March 1991, 457 clients were receiving service under the Home Care Program. This program has enabled many seniors and disabled individuals to remain in their own home and community.

Shelburne District Office

Raymond G. Harris, District Supervisor
Donald K. Archer, Community Services Worker, Family Benefits
Karl White, Community Services Worker, Municipal Social Services
Debra Johnston-Wickens, Community Services Worker, Family Benefits
Carolyn Timmons, Home Care Coordinator and Assessor
Linda Thomas, Clerk, Municipal Social Services
Lucille Kenney, Clerk, Municipal Social Services (half time)
Karen Dagenais, Secretary

The Shelburne District Office is a joint service office delivering services for both the Department of Community Services and the Children's Aid Society of Shelburne County. The area served is the entire county and the office is located at the Administrative Centre in Barrington.

Family Benefits Program

The Family Benefits Program provides services to an average of 350 recipients each year. The services are available to disabled people, people with dependent children, and foster parents.

Rehabilitation Services and Career Planning

Rehabilitation Services provides vocational counselling and financial assistance to handicapped persons to attend training. The present caseload is 15. Two clients are attending community college.

Seventeen single parents receive career planning counselling. Nine of these are attending community college.

Day Care Services

Our responsibility is to determine eligibility for subsidized day care and to recommend licensing of private day care centres. Presently we have ten subsidized seats and four private day care centres.

Adult Protection

Services under the Adult Protection Act are provided within the meaning of the Act. During the past year we dealt with ten referrals, with four actual cases.

Services to Seniors

Assistance is also provided to seniors with referrals, completion of applications, and follow-up in the financial aid and income security programs.

Municipal Assistance Program

The Municipal Assistance Program is administered by the Department of Community Services on a contractual basis with the towns of Lockeport, Shelburne and Clarks Harbour and the municipalities of the districts of Barrington and Shelburne. The five municipal units have a Joint Social Service Committee responsible for policy. The average General Assistance caseload is 40. We are also responsible for classification and placement in Homes for Special Care and for the In-Home Support Program. Presently we have 168 residents in Homes for Special Care throughout the province and six In-Home Support recipients. Liaison with the Municipal Social Services Committee generally occurs on a monthly basis.

Coordinated Home Care Program

The Coordinated Home Care Program provides homemaker and health services to 220 families in the county. The program is administered under the Joint Social Service Committee with representatives from each of the five municipal units.

Children's Aid Society of Shelburne County

Raymond G. Harris, Executive Director
Edward M. Allen, Protection Worker
Derek V. Williams, Adolescent Worker and Foster Home Worker
Elizabeth A. Cromwell, Ward Worker
Donna Kaulbeck, Protection and Ward Worker
Geraldine Rasmussen, Adoption Worker, Unmarried Mother Worker
Madrine Enslow, Family Skills Worker
William Middleton, Family Counsellor
Barbara D. Symonds, Accountant
Karen Dagenais, Secretary
Teresa Cunningham, Secretary

The Children's Aid Society of Shelburne County provides the following services:

- Adoption Services
- protection services
- foster care
- unmarried mothers services
- family counselling
- family support services
- other services, such as out-of-province requests, services to the mentally handicapped, and custody reports, and
- family skills training.

Thirty-nine children are in care. The agency has a child protection caseload of approximately 51.

The agency also operates the Receiving Home, capable of accommodating six children. The Receiving Home is available for children coming into care on a short-term basis while an assessment is completed and a recommendation for more permanent care is put into place.

A family skills worker is responsible for developing life skills with clients, assisting with household management and acting as liaison to other community services. The present caseload is seven.

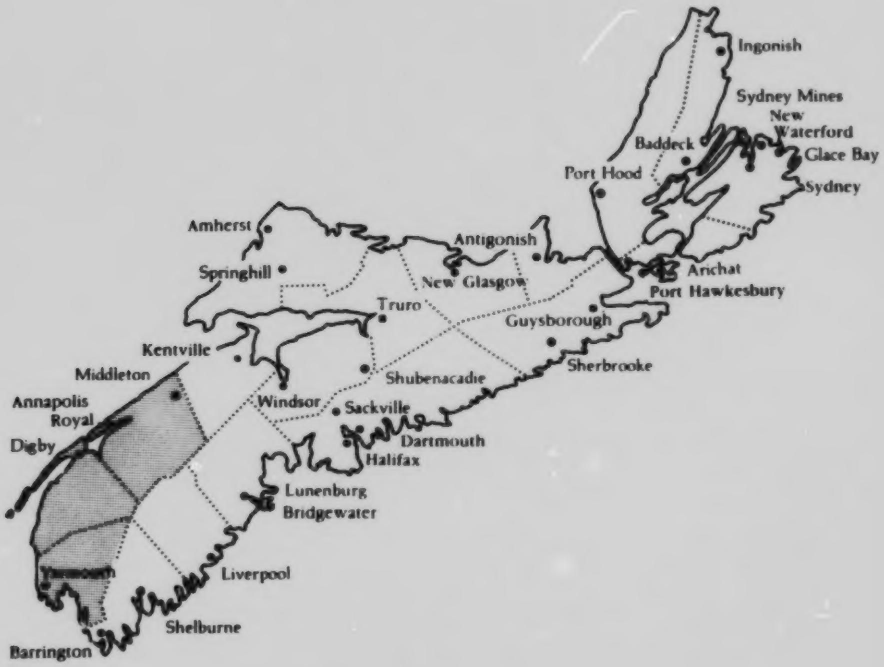
Family counselling services are available on a part-time basis to all residents of the county. The present caseload is 19.

One goal for the agency in 1992 is to lay the groundwork for a Group Home to be established in Shelburne County.

The agency has been very active in the community, promoting and serving as volunteers on several committees advocating services to children.

Regional Offices

Western Region



OFFICES

Western Regional Office — Yarmouth
Digby District Office — Digby
Annapolis District Office — Annapolis Royal
Family Court — Yarmouth
Digby (circuit)

(Left to right) Western Regional Office Administrator F.A. "Sandy" Bowes, Secretary Alice Nelson, and Assistant Regional Administrator Sampson "Sam" Cummings.

Western Regional Office

F.A. "Sandy" Bowes, B.A., Regional Administrator
Sampson Cummings, Assistant Regional Administrator

The Western Region encompasses Yarmouth, Digby and Annapolis counties. The regional office is located in Yarmouth, with district offices in Digby and Annapolis Royal. The regional administrator is responsible for program development, coordination and supervision, and the operation of both the regional and district offices.

Two persons were employed through the provincial employment program at the Western Regional Office during the 12-month period ending March 31, 1991. One individual served as case aide for the provincial Family Benefits Program and the Municipal Social Services Program, and one provided clerical services to these programs. Three persons employed through training and employment programs for persons with disabilities provided clerical services for the Municipal Social Services and Family Benefits programs.

The Western Regional Office is accountable for program delivery to a population of approximately 27,000 people within Yarmouth County.

Family Benefits Program

The Family Benefits Program has two caseworkers who help individuals apply for financial assistance. Personal and financial data are validated and reported in writing to the Family Benefits Division in Halifax, enabling the Director of Family Benefits to determine eligibility. Annual reviews and changes in the financial status of clients are carried out by social service workers, who have a combined caseload of about 1,000 clients.

Rehabilitation Services

The Rehabilitation Services Program provides services to clients in the counties of Yarmouth and Digby.

One full-time counsellor provides services to persons who may possess a variety of physical, mental or emotional disabilities. These services include medical, social and vocational assessments, vocational counselling, vocational training and upgrading, assistance in job placement, and restoration services. The primary goal is to enable disabled individuals who are at least 16 years or older to develop the occupational and social skills to take their place in society and to obtain gainful employment.

A career planning program provides service to single parents in receipt of Family Benefits. A full-time counsellor based in Yarmouth serves clients in Annapolis, Digby and Yarmouth counties. At the end of March 1991, 119 clients were in this caseload, a 35% increase over the previous year. The services provided include vocational assessment and counselling, referral to appropriate education and training programs, financial assistance while in training, and assistance with job-searching when training is complete.

Municipal Social Services Program

The Municipal Social Services Program is provided on a contractual basis between the Minister of Community Services and the Town of Yarmouth, the Municipality of the District of Yarmouth, and the Municipality of the District of Argyle. The four caseworkers responsible for this program provide assistance to clients applying for short-term financial aid and placement in Homes for Special Care. Personal, financial and social data are collected and assessed by these staff members to determine eligibility.

Home Care Program

This program is aimed at supporting seniors, disabled persons and others who require help to enable them to remain in their own homes. This program encompasses elements of nursing care and homemaker services and covers all of Yarmouth County, including the Districts of Argyle and Yarmouth and the Town of Yarmouth. This program is administered under Joint Social Services and includes an administrator, two housing assessors, one health assessor and 28 homemakers, providing service to approximately 500 clients who have had an assessment determining their need.

Adult Protection Services

This program is specifically designed to provide help and offer services to elderly, disabled and/or mentally infirm persons, and has been into effect since proclamation of the Adult Protection Act on January 6, 1986.

Our office has three designates (working with an adult protection worker based in Kentville), who investigate reports to determine if an adult is in need of protection.

Family Court at Yarmouth staff (left to right, front: Bernice Auby, Geneve Pitman; back: Sandra d'Entremont, Bob LeBlanc, Ruth Hurlbert).

Family Court, Yarmouth

The Family Court has its main office in Yarmouth, with circuit courtroom facilities located in Digby, Little Brook, Barrington and Shelburne. A court supervisor is responsible for staff involved in programs relating to maintenance collection and enforcement, the Young Offenders Act and the other statutes over which the Family Court has jurisdiction.

Family and Children's Services of Yarmouth County

F.A. "Sandy" Bowes, B.A., Executive Director
Darryl DeViller, R.S.W., Casework Supervisor

Family and Children's Services of Yarmouth County has been in existence since 1913. It has provided the following services to a population base of 27,022:

- child protection
- children in care and custody
- adoptions (agency and private)
- foster homes
- single parents program
- family skills training
- adolescent counselling
- family counselling, and
- the Residential Centre at Hebron.

During its 77 years of operation, this private agency, with a board of 23 directors, has grown considerably in complement. Staff include five field workers, a family skills worker, adolescent counsellor, family therapist, case aide, bookkeeper, secretary, switchboard operator, casework supervisor, and Executive Director. The agency was unfortunately turned down for a federal Challenge '90 grant to employ a university student for the summer, but a student was hired as a temporary replacement for the family skills worker, out on an educational leave of absence. During the year the adoption worker and family therapist resigned and were eventually replaced.

Child Protection Program

For several years, the Child Protection Program has been provided using a team approach by three male protection staff and one female intake worker. This approach has worked effectively, especially within the context of team investigations with the R.C.M.P. on physical and sexual child abuse cases. The agency received a total of 207 protection referrals for the year, of which 28 were sexual abuse and 22 were physical abuse. In total, 152 protection cases were closed during the fiscal year. Only three children were apprehended during this period, a decrease of four from the previous fiscal year. Voluntary care agreements numbered 37.

Care and Custody Program

During its 77 years of operation, 897 children have been committed to the care and custody of the agency, and this year one child had a transfer of guardianship to the agency. Two children terminated care and custody during this period, leaving 33 children remaining in the custody of the agency. The majority of these children are over the age of 10.

Foster Care Program

The local association of foster parents was very active during the year. A banquet was given in honour of the foster parents during National Foster Family Week. Many foster parents attended a 10-week session on caring for physically abused children. This training was well received.

Twelve foster care inquiries were received during the year and four home studies were completed and approved. At the end of the fiscal year, the agency had 33 foster homes, with 26 in use.

Adoption Services

During fiscal year 1990/91, 10 agency adoption inquiries were received. At the end of the year, 25 applicants were awaiting home studies. Seven homes studies were completed and approved, and nine withdrew.

Eleven private adoption inquiries were received during the year, three were completed and one withdrew.

Single Parents Program

The majority of referrals for counselling under this program were in the age range of 19 and under. Only five referrals were received, and services to eight clients were closed. This program continued to emphasize individual options, and a trend for single parents to keep their children was noted from a high number of home studies completed on single parents under 19 applying for Family Benefits.

Family Skills Program

This program continued to provide support and education to families at risk, and the focus of the program was enhancement of household management, budgeting, and child care. Referrals continued to be taken through the protection program where problems were noted and additional service was required. Nine cases were opened during the year, and nine cases were active at the end of the fiscal year.

Adolescent Counselling

This particular program continued as a valued service after its resurrection last year. The emphasis was on adolescents in the 12 to 16 age range. Thirty-one referrals were opened during the year, with 26 being closed. At any given time the caseload did not exceed 16, to allow the counsellor to provide a more intensive one-on-one service.

Individual, Couple and Family Counselling

A change in counsellors was made during the year and there was no service in this area for four months. A total of 58 cases were attended to during the year, and 39 cases closed. Thirty cases were being handled by the family therapist at the end of the fiscal year.

Residential Centre

Brian Amirault, Director

The facility located in Hebron, Yarmouth County, has been in operation since August 1974 under the umbrella of the board of directors of Family and Children's Services of Yarmouth County. This fiscal year the centre had 21 residents pass through its doors, and there was a marked difference in resident acceptance as six of the 21 residents were from the Yarmouth area. In the years to come, more persons may be accepted from Yarmouth and surrounding locations.

During the year, plans for a residential and crisis assessment centre were proposed, and the total design concept of a 24-bed facility, with 12 residential beds, eight intervention beds, and four secure treatment beds, was developed. It is hoped that this facility will be in operation within the next fiscal year.

Many of the staff upgraded their skills by attending training courses in C.P.R. First Aid, Non-Violent Crisis Intervention, and Suicide Intervention. A personnel policy, program pamphlet, and job descriptions were developed and upgraded. Four of the staff devoted many hours to the development of a wilderness program.

Since the facility operates on a 24-hour basis, the addition of another overnight staff person has relieved any past problems and enhanced the effectiveness of the total staff complement of 12 counsellors, a housemother, stenographer and director.

Children at the centre attended local schools during the year and, as a result of their academic performance, were taken on a trip to Ottawa and other Canadian cities, as well as parts of the northeastern United States.

Digby District Office

G. Greg Wiseman, B.A., B.S.W., District Supervisor

The Digby District Office is located on Warwick Street in the Town of Digby and serves the entire population of Digby County, including its three municipal units: the Town of Digby, the Municipality of the District of Digby and the Municipality of the District of Clare. A staff complement of 18 provides the varied services offered. The staff includes five clerical workers, four municipal workers, two Family Benefits workers, four child welfare workers, one family skills worker, one senior Youth Court caseworker and the district supervisor.

Municipal Social Services Program

Municipal Social Services are provided on a contractual basis with the three municipal units in the county. The program is composed of General Assistance and financial assistance to individuals determined to be in need, including individuals in a community residence program; services to people seeking admission to a Home for Special Care; and the In-Home Support Program where assistance is granted to seniors and disabled people who are able to remain in their homes through the support they receive from relatives or others.

Family Benefits Program

The Family Benefits Program provides financial assistance, usually of a prolonged nature, to disabled individuals; disabled fathers and/or disabled mothers with dependent children; unmarried mothers and fathers with dependent children; deserted mothers or fathers with dependent children; aged people; and foster parents.

The program is administered by two caseworkers. One worker serves the Town of Digby and the Municipality of the District of Digby. The other worker serves the Municipality of the District of Clare. This worker licenses some seven day cares throughout the county and also completes day care subsidy applications from parents whose children attend La Garderie Familiale de Clare (Clare Family Day Care).

The workers in this program handle all home-improvement loan requests from program recipients and process applications for Senior Citizen Financial Aid Programs. Both workers are also designates under the Adult Protection Services legislation.

Rehabilitation Services

Rehabilitation services (which include the Vocational Rehabilitation Services for Disabled Persons and the Career Planning with Single Parents programs) are provided by two caseworkers from the Western Regional Office. These workers are in the Digby office about one day per week.

Family and Children's Services

The program involves supervising and providing services to children in care and custody, foster home recruitment, child protection and family support services, counselling to unmarried mothers and single parents, and private and agency adoptions. The program's workers are also instrumental in arranging for needy children from the area to attend the Department's Camp Hilles at Paradise, Annapolis County, during the summer. Four workers deliver this program.

Family Skills

This service is provided through an arrangement between the Digby District Office and Family and Children Services of Yarmouth County. The service has been in place since April 1, 1989.

This worker operates throughout Digby County and receives referrals from Family and Children's Services workers and then proceeds to spend quality time in working closely with families who may have a variety of needs or are experiencing crises.

Adult Protection Services

Since the proclamation of the Adult Protection Act on January 6, 1986, the office investigates reports to determine if an adult is in need of protection. The new legislation and this program are specifically designed to provide help and offer services to elderly, disabled and/or mentally infirm persons incapable of protecting themselves from abuse or neglect. A recognized adult protection worker situated in Kentville services the Digby area in concert with four district office staff who have received designations to perform certain duties under this legislation.

Coordinated Home Care and Homemaker Services

This province-wide program started in Digby County in December 1988. The program is aimed at supporting seniors, disabled persons and others in need who require help to enable them to remain in their own homes.

This program encompasses elements of nursing care and a homemaker service and is dependent on an in-home assessment. The entry points for the Coordinated Home Care Program are the local homemaker agencies sponsored by the Town of Digby, the Municipality of the District of Digby and the Municipality of the District of Clare.

Two homemaker coordinators/home care assessors are responsible for the coordination and supervision of the three units' homemaking staff and for the home care services offered within Digby County.

Youth Court/Family Court

Family Court is held in Digby on Tuesday of each week. Youth Court is held in Digby on the second Tuesday of each month. The Young Offender and Court Services Program for Digby and Annapolis counties is administered by a Youth Court worker who provides services to youths who appear before the Family Court under the Young Offenders Act and the Young Persons Summary Proceedings Act. Family Court is held at Little Brook, in Clare, usually once a month or as required. Youth Court for Annapolis County is held in Middleton when required.

Other services associated with the Youth Court are the Alternative Measures Program, the Community Service Order Program, the Volunteer Services Program and the Public Information and Awareness Program. Those related Youth Court services are provided for Digby County by the Southwest Alternative Measures Program Association situated in Yarmouth, and for Annapolis County by Valley Youth Alternatives situated in Kentville.

Annapolis District Office

Stan Locke, District Supervisor

The Annapolis District Office is located in Annapolis Royal and employs two Family Benefits workers. The workers carried a combined caseload of 650 at the end of the 1990/91 fiscal year. The Family Benefits workers are also designates under the Adult Protection Act, are responsible for relicensing and subsidization of day cares in the area, handle all home improvement loan requests from clients, process applications for Senior Citizens Financial Aid Programs and are active in Annaco Housing, which is the county Canada Mortgage and Housing Corporation delivery group.

Family and Children's Services of Annapolis County

Located in the Municipal Building in Annapolis Royal, Family and Children's Services of Annapolis County employs nine social workers who provide child protection services, foster care, unmarried mother services, adoption services, marriage and family counselling, and family skills services. The office also sponsors the homemaker agency for Annapolis County.

Protection Services

During fiscal 1990/91, 192 referrals were made regarding children. Forty-one cases of physical abuse, 56 cases of neglect and 26 cases of sexual abuse were investigated, and 24 cases in which teens were in conflict with their parents and 12 cases of emotional abuse were also handled.

Seven children were removed from their homes; six of those were teenagers and one was of elementary school age. Three cases were dismissed by the Family Court and the children were returned home, three were placed in the permanent care and custody of the agency, and four cases remained before the Court at year-end.

Children in Care and Custody

Three children were committed to the care and custody of Family and Children's Services of Annapolis County during the 1990/91 fiscal year. Seven left the agency's care and custody upon reaching the age of majority. The fiscal year ended with 45 children in care and custody. Twenty-nine children were received into voluntary care and 16 remained in foster placement. One child was placed for adoption, and two were later apprehended and committed to care and custody.

Adoption Services

This agency dealt with three agency adoptions during the past fiscal year. Adoption inquiries totalled 57, and 24 families were awaiting assessment. Twenty-five post-adoption requests were made for information or for assistance with sharing information within families. Private adoptions totalled 19. The community showed increased interest in international adoption procedures. One international adoption was completed during the year.

Foster Care

The agency has employed the services of a foster care worker for varying periods of time over the past several years. This person assesses new applications and evaluates existing foster homes.

Thirty-seven foster care inquiries came to the attention of the foster care worker this year, 10 of which provided families who have subsequently become approved foster parents. At year-end the agency had 44 foster homes available, some of which had children but were willing to accommodate more.

The foster home worker maintains an ongoing relationship with each foster family to provide necessary emotional support and to keep the lines of communication open, with the hope of preventing unnecessary foster placement breakdowns. This year the local branch of the federation of foster families remained active and supportive.

Marriage and Family Counselling

Marriage and family counselling is one of the services provided by Family and Children's Services of Annapolis County. During the 1990/91 fiscal year, 79 cases were opened in the counselling program. Thirty-eight percent of these cases were for parent/child issues, 34% for marriage counselling or couple mediation, and 28% for individual counselling.

Family Skills Program

The family skills program has developed into a very busy and important activity of the agency. This program provides teaching guidance and support in the development of life skills. Some of the areas addressed with clients are budgeting, child care and development, safety in the home, nutrition, hygiene and employment. Thirty-five referrals were received during the past fiscal year. The majority of referrals were from the protection program, but some community referrals were also accepted.

Homemaker Services

Homemaker Services of Annapolis County continues to be a busy and productive agency. In fiscal 1990/91 the homemaker agency provided 14,098 direct hours of service for 196 clients. Demand for service has certainly increased and it is expected that this demand will continue.

Table 41

Regional and District Offices and the Family Court

By County

CAPE BRETON REGION	— Cape Breton, Richmond, Victoria and Inverness counties
Regional Office	— Sydney
District Office	— Port Hawkesbury
Sub-Offices	— New Waterford, North Sydney, Glace Bay
Family Court	— Sydney (serving the Cape Breton Region)
NORTH SHORE REGION	— Antigonish, Guysborough and Pictou counties
Regional Office	— New Glasgow
District Offices	— Antigonish, Guysborough
Family Court	— New Glasgow (serving Antigonish, Guysborough and Pictou counties)
HALIFAX REGION	— Halifax County
Regional Office	— Halifax
District Offices	— Dartmouth, Sackville
Family Courts	— Halifax (serving City of Halifax and part of Halifax County)
	— Dartmouth (serving City of Dartmouth and part of Halifax County)
VALLEY REGION	— Kings and Hants counties
Regional Office	— Kentville
District Office	— Windsor
Family Court	— Kentville (serving the Valley Region)
WESTERN REGION	— Annapolis, Digby and Yarmouth counties
Regional Office	— Yarmouth
District Offices	— Digby, Annapolis Royal
Family Court	— Yarmouth (serving the Western Region)
CENTRAL REGION	— Colchester and Cumberland counties
Regional Office	— Truro
District Office	— Amherst
Sub-Office	— Springhill
Family Courts	— Amherst (serving Cumberland County)
	— Truro (serving Colchester County)
SOUTH SHORE REGION	— Lunenburg, Queens and Shelburne counties
Regional Office	— Liverpool
District Offices	— Bridgewater, Barrington
Family Court	— Lunenburg (serving South Shore Region)

Table 42

Personnel in the Seven Regions

March 31, 1991

	Cape Breton	Valley	Halifax	North Shore	Western	Central	South Shore	Total
Regional Administrators	1	1	1	1	1	1	1	7
Assistant Regional Administrators	1	—	—	—	—	—	—	1
District Supervisors	1	1	2	2	2	1	2	11
Casework Supervisors	4	2	7	3	2	2	—	20
Supervisors of Family Benefits Program	1	—	1	1	—	—	—	3
Supervisors of the Family Court	1	—	1	—	—	—	—	2
Senior Family Court Officers	1	—	2	—	—	—	—	3
Field Staff	41	16	86	25	21	14	16	219
Clerical Staff	27	11	43	19	14	11	10	135
Total Field Staff								401

Financial Services Division

Arnold R. Jones, Director

Fiscal Planning and Control

Bonnie LeFrank, B.Comm., Acting Coordinator

The Coordinator is responsible for preparing the departmental budget and supervising its control throughout the year. Over recent years, budget preparation has become more complex; as a result the Coordinator is responsible for training the line managers on all aspects of budget preparation and control.

Data Verification and Accounting

Roger Angevine, Supervisor

The Supervisor is responsible for developing and maintaining acceptable accounting procedures for the entire Department and for maintaining a constant review of the Department of Finance's computer programs to ensure that the most current and accurate expenditure information is available to senior management and all budget subject managers.

Claims, Contracts and Data Processing

George Collier, Supervisor

The Supervisor is responsible for the preparation of all claims for cost-sharing with the Government of Canada. This Section is also responsible for the data entry of all expenditure and recovery items into the Department of Finance's computer, and for the production of monthly and special financial reports.

Administrative Services

Roger Whitman, Supervisor

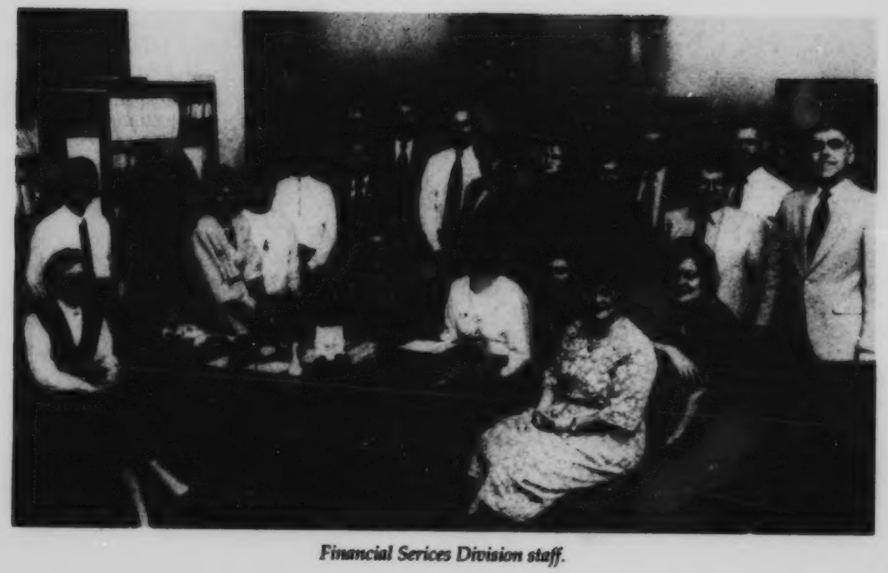
The Supervisor is responsible for account and bank reconciliations, purchasing, inventory, equipment maintenance, incoming and outgoing mail, and the financial aspects of the three programs for senior citizens.

Financial Coordinator, Homes for Special Care

Brenda Murray, B.Comm., Coordinator

The Coordinator is responsible for the financial analysis necessary to establish a reasonable, shareable per diem rate for all Homes for Special Care. At present there are more than 220 such Homes.

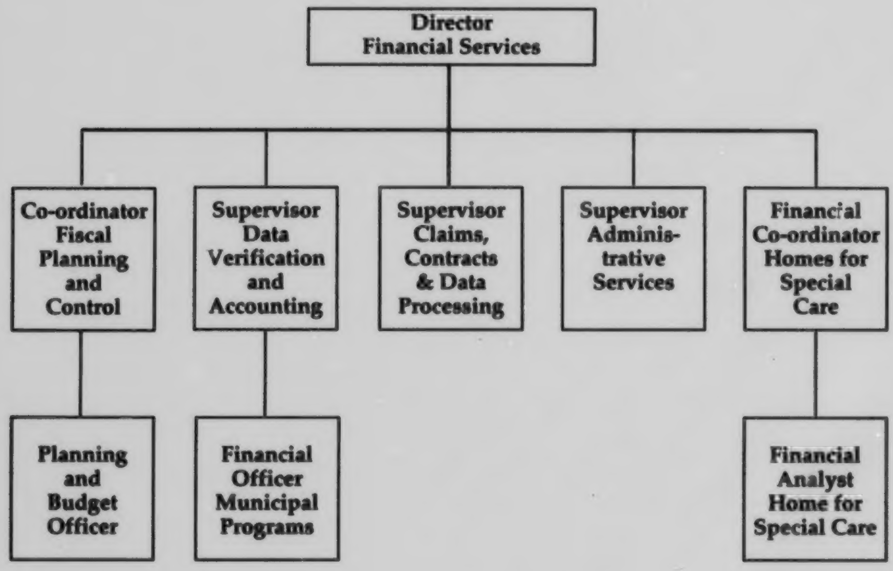
Mr. Don Johnson, mail, printing and supplies services.



Financial Serices Division staff.

ORGANIZATION CHART: FINANCIAL SERVICES DIVISION

March 1991


Director Financial Services
Co-ordinator Fiscal Planning and Control
Supervisor Data Verification and Accounting
Supervisor Claims, Contracts & Data Processing
Supervisor Adminis-trative Services
Financial Co-ordinator Homes for Special Care
Planning and Budget Officer
Financial Officer Municipal Programs
Financial Analyst Home for Special Care

The Financial Services Division provides the financial support services for the entire Department.

Financial Expenditures, 1990-91

Administration

HEAD OFFICE

Senior Management	599,262
Senior Citizens' Secretariat	584,830
Nova Scotia Senior Citizens Commission	59,391
Family Court — Judicial	1,998,160
Direct Grants	2,190,994
Audit Services	354,749
Financial Services	2,324,008
Appeal Services	193,741
Disabled Persons Commission	148,172
Total	8,453,307

HOME CARE

Administration	948,028
Home Care Subsidy	9,658,564
Total	10,606,592

FIELD SERVICES — HEAD OFFICE

Administration	443,578
Development and Vocational Assessment Services	204,954
Total	648,532

FIELD SERVICES — FIELD OFFICES

Administration	3,358,194
Rehabilitation Services	1,127,310
Family Benefits	3,748,525
Community Services	296,861
Municipal Contracts	1,615,744
Family/Youth Court Services	4,858,925
Children's Services	2,717,386
Day Care Services	111,136
Total	17,834,081

TOTAL ADMINISTRATION	37,542,512

Family and Children's Services

CHILDREN'S SERVICES

Administration	1,363,583
Maintenance — Foster Homes	6,283,049
Maintenance — Community Residential Facilities	5,644,426
Apprehension Costs	1,327,314
Voluntary Care	3,093,606
Payments to Children's Service Agencies	10,232,554
Payments to Private Agencies for Unmarried Mothers	697,402
Payments to Transition and Safe Houses	1,659,009
Payments — Family Counselling Services	810,250
Early Intervention	310,235
Total	31,421,428

DAY CARE SERVICES

Administration	398,634
Payments to Child Development Centres	241,320
Day Care Subsidy	9,183,764
Total	9,823,718

NOVA SCOTIA RESIDENTIAL CENTRE

Administration	522,894
Operating and Maintenance	529,219
Academic/Vocational and Social Services	437,497
Daily Living Program	1,341,267
Total	2,830,877

TOTAL FAMILY AND CHILDREN'S SERVICES	44,076,023

Rehabilitation and Community Services

SERVICES FOR THE HANDICAPPED

Administration	825,941
Maintenance — Foster Homes	334,470
Adult Protection Services	416,066
Total	1,576,477

COMMUNITY SERVICES

Administration	200,823
Summer Program	727,286
Total	928,109

REHABILITATION SERVICES

Administration	697,379
Disabled Persons Commission	2,559
Payments to Rehabilitation Workshops	4,894,498
Work Activity Projects	2,120,535
Total	7,714,971

NOVA SCOTIA YOUTH TRAINING CENTRE

Administration	771,839
Operating and Management	961,982
Daily Living Programs	2,068,180
Academic/Vocational and Social Services	1,124,108
Total	4,926,109

CHILDREN'S TRAINING CENTRES

Administration	1,213,989
Daily Living Programs	2,763,146
Operating and Maintenance	1,512,789
Total	5,489,924

TOTAL REHABILITATION AND COMMUNITY SERVICES	20,635,590

Young Offenders Administration

YOUNG OFFENDERS PROGRAMS

Administration	838,279
Maintenance of Children	479,382
Total	1,317,661

SHELBURNE YOUTH CENTRE

Administration	977,122
Operating and Maintenance	890,446
Academic/Vocational and Social Services	569,560
Daily Living Program	1,958,154
Total	4,395,282

TOTAL YOUNG OFFENDER'S ADMINISTRATION	5,712,943

Public Assistance

MUNICIPAL SOCIAL SERVICES

Administration	676,399
Payments for General Assistance	51,650,368
Payments for Residential Care Facilities	3,613,067
Payments for Nursing Homes	23,980,535
Payments for Homes for the Aged	31,361,154
Payments for Group Homes and Developmental Residences	4,386,581
Payments for Adult Residential Centres	10,388,514
Payments for Regional Rehabilitation Centres	16,977,938
Construction Assistance — Homes for Special Care	146,750
Payments for Municipal Administration	7,913,503
Civic/Family Legal Aid	3,859,700
Total	154,954,509

FAMILY BENEFITS

Administration	588,868
Family Benefits Review Board	51,755
Family Benefits Payments	169,644,303
Diabetic Assistance	429,976
Pharmacare Program	11,884,216
Total	182,599,118

SENIOR CITIZENS FINANCIAL AID PROGRAMS

Administration	314,528
Rental Assistance for Senior Citizens	1,376,170
Property Tax Rebate for Senior Citizens	4,340,641
Special Social Assistance Payments	10,065,759
Total	16,097,098

TOTAL PUBLIC ASSISTANCE	353,650,725

Other Services

RESEARCH AND PLANNING

Administration	656,268
Research Projects	84,827
Total	741,095

MANAGEMENT INFORMATION SERVICES

Administration and Operations	3,370,531
Systems Design	1,021,390
Total	4,391,921

SOCIAL SERVICES TRAINING PROGRAM	499,668
NOVA SCOTIA SOCIAL SERVICES COUNCIL	23,704
TOTAL OTHER SERVICES	5,656,388
Total Department	467,274,181

Ordinary Recovery Detail

ADMINISTRATION	
Government of Canada	14,123,177
Municipalities	587,134
Other	345,220
Total	15,055,531
FAMILY AND CHILDREN'S SERVICES	
Government of Canada	22,597,405
Municipalities	794,874
Other Provinces	10,890
Total	23,403,169
REHABILITATION AND COMMUNITY SERVICES	
Government of Canada	10,235,500
Municipalities	239,805
Total	10,475,305
YOUNG OFFENDER ADMINISTRATION	
Government of Canada	4,313,867
Other Provinces	30,743
Total	4,344,610
PUBLIC ASSISTANCE	
Government of Canada	141,619,158
OTHER SERVICES	
Government of Canada	2,282,257
TOTAL ORDINARY RECOVERIES	197,180,030

Audit Services Division staff.

Community Services

Audit Services Division

G.W. Hudson, C.A., B.B.A., Director
Paul Palmer, Supervisor

The Audit Services Division is responsible for providing assistance to departmental personnel to ensure that public funds are expended with due regard to economy and efficiency. This responsibility is discharged by applying traditional auditing techniques to the accounting and operating records generated by departmental and funded agency personnel. The related audit reports are issued to the responsible managers and the Deputy Minister with findings and recommendations.

These auditing techniques are used to determine whether or not funds provided to Homes for Special Care, municipal units and other agencies are in accordance with applicable legislation and agreements. Reports arising from these audits are provided to responsible program personnel and the Deputy Minister. The Division conducts audits at Head Office and at field and agency offices throughout the province. Five auditors and one support person assist the Supervisor and Director of the Audit Services Division in the conduct of these audits.

During fiscal 1990/91 the Division issued 180 audit reports, covering the gamut of departmental programs.

A statistical summary of the audit reports produced in fiscal 1990/91 is as follows:

	No. of Audits	Audit Time (Days)
Adult service centres/Workshops	27	90
Children's aid societies	4	72
Day care centres	22	70
Family Benefits	12	109
Family Courts	5	15
Grants	7	41
Homemakers	31	69
Homes for Special Care	2	48
Municipal assistance programs	19	47
SARs Programs	4	9
Trust Accounts — Homes for Special Care	37	77
Other	10	57
Total	180	704

During the year, Audit Services continued to expand its ability to use computer-assisted audit techniques both within Head Office and at various field locations. The Division used the services of a student from the Centre for Adaptive Computer Education to design a series of individual computer programs to assist the auditors during the audits of specific agencies.

The Division also sought out and received valuable assistance towards its objectives by employing auditors on term assignments from the Civil Service Commissions' Affirmative Action Program and the City of Halifax School Boards' W.O.W. Program.

The Division is in the process of modifying its approach to auditing. The Division previously focused on grants and assistance with an emphasis on field work. The currently evolving approach links departmental financial records with the agencies receiving assistance and assesses the efficiency of the use and accounting for the funds. This integrated approach is expected to provide more useful and relevant information to the senior staff of the Department.

The financial and systems expertise acquired by the staff of the Division is utilized by the Department in matters not directly related to audit, examples of which follow:

- The Director continues to serve on the project steering and working committees of the Family Court computerization project, and on the working committee established to decentralize the accounting functions of the Family and Children's Services Division.
- The Supervisor is a member of the board of the Preston Area Housing Fund and serves as its treasurer and chief financial officer.

Community Services

Directory

Head Office

J.W. Johnston Building
5182 Prince Street
P.O. Box 696
Halifax, N.S. B3J 2T7

Honourable Marie P. Dechman	Minister
Patricia N. Ripley, Ph.D.	Deputy Minister
Debora Wile	Executive Assistant to the Minister
J.A.A. MacKinnon, B.A.	Administrative Assistant to the Deputy Minister
Sheila Keizer, B.A.	Secretary to the Minister
Doris Holland	Secretary to the Deputy Minister
Martha Crowe, B.A., L.L.B.	Administrative Officer
Vacant	Supervisor, Appeals Program
Harry Chapman	Information Officer

Family and Children's Services Division

W.D. Greatorex, M.S.W.	Administrator
Trevor Townsend, M.S.W.	Co-Director, Child and Adolescent Services
George Savoury, R.S.W.	Director, Family and Children's Services
Susan Drysdale, B.A., M.S.W.	Coordinator of Adoption Services
Judy Jackson, M.S.W.	Coordinator, Children in Care
Vacant	Supervisor, Young Offender and Court Services
Jane Grantmyre	Supervisor, Day Care Services
Alexander Shaw, B.A., L.L.B.	Solicitor, Family and Children's Services
Greg Gammon, M.S.W.	Director, Day Care Services
Debra Burris, R.S.W.	Supervisor, Child Abuse Registry
John T. MacKinnon, M.S.W.	Director, Young Offender and Court Services
John MacGillivary, B.Comm.	Financial Officer, Day Care Subsidy Program
Nancy Taylor, B.Ed., M.Ed.	Program Specialist, Early Intervention
Joanne Coffin, B.C.S.	Program Specialist, Day Care
Beverly D'Entremont, M.S.W.	Coordinator, Family and Children's Services Computer Programs
Bonnie Ramsey, M.S.W.	Post-Adoption Worker
Harold Grainger	Coordinator, Maintenance Enforcement Program

Coordinated Home Care Division

Nina L. Clarke, R.N., B.S.W.	Provincial Coordinator, Home Care Program
Joan Redmond, R.N.	Assistant Provincial Coordinator
Vacant	Director, Homemaker Services
Charlett Brine	Secretary to the Provincial Coordinator, Home Care Program
Cheryl Roosjen	Secretary to the Director, Homemaker Services
Coleen Chisholm, B.A., B.Ed.	Regional Home Care Coordinator, Cape Breton Region
Eleanor MacDougall, B.Sc.	Regional Home Care Coordinator, Central Region

Marla Gaudet, M.A., B.HomeEc.	Regional Home Care Coordinator, Halifax Region
David Chadwick	Regional Home Care Coordinator, North Shore Region
Alice Middleton, M.S.W., B.Sc.	Regional Home Care Coordinator, South Shore Region
Vacant	Regional Home Care Coordinator, Valley Region
Louis Comeau, B.A.	Regional Home Care Coordinator, Western Region
Alicia Nolan	Program Administration Officer

Family Benefits Division

William Campbell	Director, Family Benefits
Rupert Fisher	Manager of Operations, Family Benefits
Sandra MacLean	Supervisor, Senior Citizens Financial Aid Programs
Carole Fraser, B.A.	Supervisor, Family Benefits, Central, Western, and South Shore Regions
Donna Smith, B.A., M.B.A.	Manager, Program Review
Sheila Burke	Program Analyst
Carolyn Pettipas	Information Processing Technician
Lynn Orton	Chief Clerk, Central, Western, and South Shore Regions

Rehabilitation and Community Services Division

Vacant	Administrator
Ross Thorpe, B.Ed., M.A.	Director, Services for the Mentally Handicapped
William McCarron, B.A., M.S.W.	Coordinator, Services for the Mentally Handicapped
Barbara Carbonell, R.N., P.G.	Coordinator, Adult Institutional Services
André McConnell, B.A., M.S.W.	Coordinator, Community Residential Services
Ron L'Esperance, B.A., B.Ed., M.A. (Ed.)	Director, Vocational Rehabilitation and Community Services
Ruth Anne Moffatt-Dickson, B.A., B.S.W.	Coordinator, Vocational Rehabilitation Services and Work Activities Project
John MacInnes, M.S.W.	Coordinator, Training for Social Assistance Recipients

Paul Theriault, B.A., B.Ed.	Vocational Rehabilitation Consultant
Norma Lloyd	Coordinator, Special Projects
Malcolm McFarlane, M.A., Ph.D.	Supervisor, Classification and Assessments
Carolyn Conrad, R.N.	Field Assessments Officer, Homes for Special Care
Peter Barteaux	Director, Municipal Social Services
Patricia Thompson	Supervisor, Municipal Social Services
Barbara Millar, B.Sc.N.	Chief Supervisor, Homes for Special Care
Douglas Penney, M.S.W.	Consultant, Homes for Special Care
Frances Sutherland, B.Sc., M.Ed., P.D.T.	Consultant, Nutritionist
Joan Snow, B.Sc., N.Ed.	Supervisor, Homes for Special Care
Melda Howe, R.N.	Field Assessment Officer, Homes for Special Care (Kentville Office)
Audrey Pratt, R.N.	Field Assessment Officer, Homes for Special Care (North Shore Regional Office)
Beverly LeBlanc, R.N.	Field Assessment Officer, Homes for Special Care (Cape Breton Regional Office)
Nancy Cochrane, M.S.W.	Coordinator, Adult Protection Services

Research, Planning and Management Information Services Division

Bessie Harris, M.S.W.	Administrator
Elizabeth McNaughton, M.S.W., M.A.	Director, Policy, Planning and Research
Allan Clark, B.P.E., M.U.R.P.	Coordinator, Indian Affairs and Senior Citizens' Commission
Shulamith Medjuck, M.A.	Planning and Development Officer
Sharon Schnare, B.Sc.	Research and Statistical Officer
Robert Haley, M.S.W., M.Ed., E.C.O.M.	Chief Instructor, Community Services Training
Debra Bellefontaine, B.A.	Instructor, Community Services Training
Joan Parks, M.S.W.	Manager, Staff Training

Jane Phillips, B.A., M.L.S.	Librarian
Tom Conrad, B.Sc.	Director, Information Services
Peter Arnburg, B.Sc.	Computer Services Officer
David Ryan, B.Sc.	Senior Programmer, Production Support
Diane McKinnon	Chief Clerk, Data Entry and Control

Field Services and Personnel Divison

J.A. MacKinnon, M.S.W.	Director
Alan Cuvelier, B.A.	Coordinator, Vocational and Development Assessment Services
Catherine Martin	Personnel Manager
Barbara Bormke	Supervisor, Personnel Services
Lynn Burgess	Personnel Clerk, Personnel Services
Michael Craig, M.S.W.	Senior Consultant

Financial Services Division

Arnold R. Jones	Director
Roger Angevine	Supervisor, Data Verification and Accounting
Roger Whitman	Supervisor, Administrative Services
George Collier	Supervisor, Claims, Contracts and Data Processing
Joan Frizzell	Acting Planning and Budgeting Officer
Bonnie LeFrank, B.Comm.	Planning and Acting Coordinator of Fiscal Control
Gary Greenough	Financial Officer, Municipal Programs
Brenda Murray, B.Comm.	Financial Coordinator, Homes for Special Care
Jennifer Blair-Myketyn, B.Comm.	Financial Analyst, Homes for Special Care
Anne MacLellan	Financial Analyst

Audit Services Division

George W. Hudson, C.A., B.B.A.	Director

Paul Palmer	Supervisor
J. Gregory Black, M.B.A., B.B.A.	Auditor
Art Mattson, B.Comm., C.G.A.	Auditor
Colleen Hooper, C.A., B.B.A.	Auditor
Margaret Pellerine, B.Comm., C.M.A.	Auditor
Dave Hiscock	Audit Technician

Regional, District and Sub-Offices

Cape Breton Region

Francis Capstick	Acting Regional Administrator Cape Breton Regional Office Suite 7, Provincial Building 360 Prince Street Sydney, N.S. B1P 5L1
Vacant	Assistant Regional Administrator
Walter MacMillan	Coordinator of Financial Programs, Regional Office
Vacant	Supervisor Family Court for the Province of Nova Scotia P.O. Box 785 Sydney, N.S. B1P 6J1
Vacant	Senior Family Court Officer
Walter MacMillan	Caseworker, Family Court
Gordon MacMaster	District Supervisor Port Hawkesbury District Office Box 359 Provincial Building, MacSween Street Port Hawkesbury, N.S. B0E 2V0
Hector MacSween	Casework Supervisor New Waterford Sub-Office 3331 Plummer Avenue New Waterford, N.S. B1H 1Y5
Judy Martin	Supevisor, Family Benefits, Cape Breton Region
Dorothy Smith	Chief Clerk, Cape Breton Region

North Shore Region

Cyril Reddy	Regional Administrator North Shore Regional Office P.O. Box 488 Campbell's Lane New Glasgow, N.S. B2H 5E5
Doug Burgess, M.S.W.	Casework Supervisor, Regional Office
Vacant	District Supervisor Antigonish District Office P.O. Box 1450 Provincial Building, James Street Antigonish, N.S. B2G 2L7
Harold M. Roberts	District Supervisor Guysborough District Office Chedabucto Centre P.O. Box 90 Guysborough, N.S. B0H 1N0
Ervin Currie	Supervisor, Family Benefits
Amber Goodwin	Chief Clerk

Central Region

Harvey J. MacArthur, M.S.W.	Regional Administrator Central Regional Office P.O. Box 950 58 Willow Street Truro, N.S. B2N 5G7
Vacant	District Supervisor Cumberland District Officer P.O. Box 399 24 Crescent Avenue Amherst, N.S. B4H 3Z5

Halifax Region

Joan M. MacKinnon, M.S.W.	Regional Administrator Halifax Regional Office Metro One Building 6061 Young Street, Suite 320 P.O. Box 8715 Halifax, N.S. B3K 5M4
John Webb	Regional Field Supervisor Family Benefits Halifax Regional Office

Calvin Bungay	Supervisor Family Court for the Province of Nova Scotia 6112 Quinpool Road P.O. Box 1473-N Halifax, N.S. B3K 5H7
Leonard Lipsett	Senior Family Court Officer
Duncan K. Rosnok	District Supervisor Dartmouth District Office Suite 205 Dartmouth Professional Centre 277 Pleasant Street Dartmouth, N.S. B2Y 3S2
Shirley Ramey-Bergman, M.S.W.	Senior Casework Supervisor District Office, Dartmouth
Harold Beals, M.S.W.	Casework Supervisor District Office, Dartmouth
Shirley Hines, B.S.W.	Casework Supervisor District Office, Dartmouth
Graeme Fraser, M.S.W.	District Supervisor Sackville District Office Cobequid Multi Services Centre 70 Memory Lane Lower Sackville, N.S. B4C 2J3
John Campbell	Casework Supervisor Family Court, Halifax
Peter Roberts, M.S.W.	Senior Court Officer Family Court, Dartmouth
Shirley Feltmate	Supervisor, Family Benefits
Doug Mahoney	Chief Clerk, Halifax Region

Valley Region

Barry Costello, R.S.W.	Regional Administrator Central Regional Office P.O. Box 188 374 Main Street Kentville, N.S. B4N 3W7
Vacant	Casework Supervisor, Regional Office
Perry Bishop	Casework Supervisor, Family Court, Kentville

Wendy Trull, B.S.W.	District Supervisor Hants District Office P.O. Box 2350 Windsor, N.S. B0N 2T0

Western Region

F.A."Sandy" Bowes, B.A.	Regional Administrator Western Regional Office P.O. Box 460 Provincial Building, 10 Starr's Road Yarmouth, N.S. B5A 4B4
Vacant	Assistant Regional Administrator
Douglas S. Mosley	Casework Supervisor, Regional Office
Greg Wiseman, B.A., B.S.W.	District Supervisor Digby District Office Box 399, Warwick Street Digby, N.S. B0V 1A0
Stan Locke	District Supervisor Annapolis District Office Box 39, Municipal Building Annapolis Royal, N.S. B0S 1A0

South Shore Region

Vacant	Regional Administrtor South Shore Regional Office P.O. Box 1360 Liverpool, N.S. B0T 1K0
Vacant	District Supervisor Shelburne District Office Box 9, Administrative Centre Barrington, N.S. B0W 1E0
Janet Moore	District Supervisor Lunenburg District Office P.O. Box 170 Provincial Building, Suite 105 99 High Street Bridgewater, N.S. B4V 2W8

Children's Aid Societies

Family and Children's Services of Annapolis County

Annapolis Royal, N.S. B0S 1A0

Executive Director	Stan Locke
President	Judy Balcolm

Children's Aid Society of Cape Breton

Provincial Building
Sydney, N.S. B1P 5L1

Acting Executive Director	Frank Sampson
President	Joyce MacDougall

Children's Aid Society and Family Services of Colchester County

P.O. Box 950
Truro, N.S. B2N 5G7

Executive Director	Harvey J. MacArthur, M.S.W.
President	Ira Parker

Family and Children's Services of Cumberland County

Box 399
Amherst, N.S. B4H 3Z8

Executive Director	Vacant
President	Arthur Saffron

Children's Aid Society of Halifax

5244 South Street
Halifax, N.S. B3J 1A4

Executive Director	Marilyn R. Peers, M.S.W.
President	Robert Sutherland

Family and Children's Services of Hants County

P.O. Box 99
Windsor, N.S. B0N 2T0

Executive Director	Wendy Trull, B.S.W.
President	Debra Surette

Children's Aid Society of Inverness-Richmond

P.O. Box 359
Port Hawkesbury, N.S. B0E 2B0

Executive Director	Gordon MacMaster
President	Doreen Beaton

Family and Children's Services of Kings County

P.O. Box 188
Kentville, N.S. B4N 3W7

Executive Director	Barry Costello, R.S.W.
President	Geraldine Browning

Family and Children's Services of Lunenburg County

P.O. Box 170
Bridgewater, N.S. B4B 2W8

Executive Director	Janet Moore
President	Jennifer Dhalla

Children's Aid Society of Pictou County

P.O. Box 488
New Glasgow, N.S. B2H 5E5

Executive Director	Cyril Reddy
President	Peter Aldous

Family and Children's Services of Queens County

P.O. Box 1360
Liverpool, N.S. B0T 1K0

Acting Executive Director	Cyril Reddy
President	Linda Hupman

Children's Aid Society of Shelburne County

P.O. Box 9
Barrington, N.S. B0W 1E0

Acting Executive Director	Elizabeth Cromwell
President	Donald Glover

Family and Children's Services of Yarmouth County

P.O. Box 460
Yarmouth, N.S. B5A 4B4

Executive Director	Sandy Bowes
President	Richard Pitman

Micmac Family and Children's Services of Nova Scotia

P.O. Box 179
Shubenacadie, N.S. B0N 2H0

Executive Director	Joan Glode
President	Chief Lawrence Paul

Municipal Social Service Workers

(*Municipal units that do not have an office or a full-time social service worker and in which the provincial government does not share administrative costs but does share assistant costs at the rate of 66 2/3%.)

Cities

Dartmouth	Paul Greene Director of Social Services	P.O. Box 817 Dartmouth, N.S. B2Y 3Z3
Halifax	Harold Crowell Social Planner	City of Halifax P.O. Box 1749 Halifax, N.S. B3K 3A5
Sydney	Pat Drohan Director of Social Services	P.O. Box 730 Sydney, N.S. B1P 6H7

Towns

Amherst	Beverley McQuarrie Director of Social Services	P.O. Box 471 Amherst, N.S. B4H 4A1
Annapolis Royal	Brian Taylor Director of Social Services	P.O. Box 100 Municipal Administrative Building Annapolis Royal, N.S. B0S 1A0
Antigonish	L.A. Mills District Supervisor	Antigonish District Office Suite 101, 11 James Street Antigonish, N.S. B2G 1R6
Bedford	Ed Mason Director of Social Services	P.O. Box 300 Armdale, N.S. B3L 4K3

Berwick	Henry Bourgeois Director of Social Services	P.O. Box 100 Kentville, N.S. B4N 3W3
Bridgetown	Brian Taylor Director	P.O. Box 100 Municipal Administration Building Annapolis Royal, N.S. B0S 1A0
Bridgewater	Janet Moore District Supervisor	Lunenburg District Office Suite 105, 99 High Street Bridgewater, N.S. B4V 1V8
Canso	Harold M. Roberts District Supervisor	P.O. Box 90 Guysborough, N.S. B0H 1N0
Clarks Harbour	Raymond G. Harris District Supervisor	Shelburne District Office P.O. Box 9 Barrington, N.S. B0W 1E0
Digby	Greg Wiseman District Supervisor	Digby District Office P.O. Box 399 Digby, N.S. B0V 1A0
Dominion	Greg MacKenzie Director of Social Services	271 Kings Road Dominion, N.S. B0A 1E0
Glace Bay	Greg MacKenzie Director of Social Services	R.R.#1 Glace Bay, N.S. B1A 5T9
Hantsport	Wendy Trull District Supervisor	P.O. Box 2350 Windsor, N.S. B0N 2T0
Kentville	Henry Bourgeois Director of Social Services	P.O. Box 100 Kentville, N.S. B4N 3W3
Liverpool	Vacant Regional Administrator	South Shore Regional Office P.O. Box 1360 Liverpool, N.S. B0T 1K0
Lockeport	Raymond G. Harris District Supervisor	Shelburne District Office P.O. Box 9 Barrington, N.S. B0W 1E0
Louisbourg*	Elaine MacPherson Clerk-Treasurer	P.O. Box 88 Louisbourg, N.S. B0A 1M0
Lunenburg	Janet Moore District Supervisor	Lunenburg District Office Suite 105, 99 High Street Bridgewater, N.S. B4V 1V8
Mahone Bay	Janet Moore District Supervisor	Lunenburg District Office Suite 105, 99 High Street Bridgewater, N.S. B4V 1V8
Middleton	Brian Taylor Director of Social Services	Municipal Administration Building P.O. Box 100 Annapolis Royal, N.S. B0S 1P0

Mulgrave	Harold M. Roberts District Supervisor	P.O. Box 90 Guysborough, N.S. B0H 1N0
New Glasgow	Cyril Reddy Regional Administrator	North Shore Regional Office P.O. Box 488 New Glasgow, N.S. B2H 5E5
New Waterford	Bernard MacNeil Director of Social Services	3371 Plummer Avenue New Waterford, N.S. B1H 1Y8
North Sydney	Judy Poole Social Service Worker	262 Commercial Street Box 369 North Sydney, N.S. B2A 3M4
Oxford*	Harris M. McCormack Clerk-Treasurer	P.O. Box 338 Oxford, N.S. B0M 1P0
Parrsboro*	Rosemary Mullins Director of Social Services	P.O. Box 399 24 Crescent Avenue Amherst, N.S. B4H 3Z5
Pictou	Cyril Reddy Regional Administrator	North Shore Regional Office P.O. Box 488 New Glasgow, N.S. B2H 5E5
Port Hawkesbury	Gordon MacMaster District Supervisor	P.O. Box 359 Port Hawkesbury, N.S. B0E 2V0
Shelburne	Raymond G. Harris District Supervisor	Shelburne District Office P.O. Box 9 Barrington, N.S. B0W 1E0
Springhill	Beverly MacLeod Director of Social Services	P.O. Box 2549 Springhill, N.S. B0M 1X0
Stellarton	Cyril Reddy Regional Administrator	North Shore Regional Office P.O. Box 488 New Glasgow, N.S. B2H 5E5
Stewiacke*	Michael Roma Executive Director	P.O. Box 657 Truro, N.S. B2N 5G7
Sydney Mines	David Guy Social Service Worker	P.O. Box 129 Sydney Mines, N.S. B1V 2L4
Trenton	Cyril Reddy Regional Administrator	North Shore Regional Office P.O. Box 488 New Glasgow, N.S. B2H 5E5
Truro	Harvey MacArthur Executive Director	P.O. Box 950 Truro, N.S. B2N 5G7
Westville	Cyril Reddy Regional Administrator	North Shore Regional Office P.O. Box 488 New Glasgow, N.S. B2H 5E5

Windsor	Wendy Trull District Supervisor	P.O. Box 2350 Windsor, N.S. B0N 2T0
Wolfville	Wendy Trull District Supervisor	P.O. Box 2350 Windsor, N.S. B0N 2T0
Yarmouth	F.A. Bowes Regional Administrator	Western Regional Office P.O. Box 460 Yarmouth, N.S. B5A 4B5

Municipalities

Annapolis County	Brian Taylor Director, Social Services	Municipal Administration Building P.O. Box 100 Annapolis Royal, N.S. B0S 1A0
Antigonish County	L.A. Mills District Supervisor	Antigonish District Office Suite 101, 11 James Street Antigonish, N.S. B2G 1R6
Argyle	F.A. Bowes Regional Administrator	Western Regional Office P.O. Box 460 Yarmouth, N.S. B5A 4B5
Barrington	Raymond G. Harris District Supervisor	Shelburne District Office P.O. Box 9 Barrington, N.S. B0W 1E0
Cape Breton County	James MacCormack Director of Social Services	865 Grand Lake Road Sydney, N.S. B1P 6W2
Cape Breton Joint Expenditure Board	John Woodford Supervisor of Placement	Community Residence Program 292 Charlotte Street Sydney, N.S. B1P 1C7
Chester	Janet Moore District Supervisor	Lunenburg District Office Suite 105, 99 High Street Bridgewater, N.S. B4V 1V8
Clare	Greg Wiseman District Supervisor	Digby District Office P.O. Box 399 Digby, N.S. B0V 1A0
Colchester County	Michael Roma Director of Social Services	Court House P.O. Box 697 Truro, N.S. B2N 5E7
Cumberland County	Rosemary Mullins Director of Social Services	P.O. Box 428 24 Crescent Avenue Amherst, N.S. B4H 3Z5
Digby County	Greg Wiseman District Supervisor	Digby District Office P.O. Box 399 Digby, N.S. B0V 1A0

Guysborough	Harold M. Roberts District Supervisor	P.O. Box 90 Chedabucto Mall Guysborough, N.S. B0H 1N0
Halifax County	Edward C. Mason Director of Social Services	P.O. Box 300 Halifax, N.S. B3L 4K3
	Wayne Hyson Dartmouth Branch	1211 Cole Harbour Rd. Dartmouth, N.S. B2V 1M9
	Angus Grant Supervisor	Cobequid Multi Service Centre 70 Memory Lane Lower Sackville, N.S. B4C 2J3
Hants County (Hants East and Hants West)	Wendy Trull District Supervisor	P.O. Box 2350 Windsor, N.S. B0N 2T0
Inverness County	James F. Gillis Director of Social Services	Municipal Building Port Hood, N.S. B0E 2W0
Kings County	Henry Bourgeois Director of Social Services	P.O. Box 100 Kentville, N.S. B4N 3W3
Lunenburg County	Janet Moore Acting District Supervisor	Lunenburg District Office Suite 105, 99 High Street Bridgewater, N.S. B4V 1V8
Pictou County	Michael J. MacIsaac Social Service Worker	P.O. Box 488 New Glasgow, N.S. B2H 5E5
Queens County	Cyril Reddy Regional Administrator	South Shore Regional Office P.O. Box 1360 Liverpool, N.S. B0T 1K0
Richmond County	Norman Bartholomew Director of Social Services	P.O. Box 93 St. Peters, N.S. B0E 3B0
Shelburne County	Raymond G. Harris District Supervisor	Shelburne District Office P.O. Box 9 Barrington, N.S. B0W 1E0
St. Mary's	L.A. Mills District Supervisor	Antigonish District Office Suite 101, 11 James Street Antigonish, N.S. B2G 1R6
Victoria County	Marian MacDonald Director of Social Services	P.O. Box 29 Baddeck, N.S. B0E 1B0
Yarmouth County	F.A. Bowes Regional Administrator	Western Regional Office P.O. Box 460 Yarmouth, N.S. B5A 4B4

Homes for Special Care

Residential Care Facilities

Annapolis County

capacity

Nightingale Rest Home 9
Mrs. Margaret Gallant
P.O. Box 77, Garden Street
Granville Ferry, N.S.
B0S 1K0
532-7020

Grace Haven 20
Daniel & Paul Frost
R.R.#4, Bridgetown, N.S.
B0S 1C0
665-4224

The Willows 7
Mrs. Prudence Bathurst
R.R.#1, Old Station Rd.
Wilmot, N.S.
B0P 1W0
825-6145

capacity

Saunders Rest Home 8
Mrs. James Saunders
P.O. Box 114
Bridgetown, N.S.
B0S 1C0
665-2597

Sun Valley Gardens 23
Mrs. Marion Oickle
P.O. Box 519
Kingston, N.S.
B0P 1R0
765-6614

Antigonish County

Highland Crest Home 40
Mrs. Mary Beaver
44 Hillcrest Street
Antigonish, N.S.
B2G 2B5
863-3855

Cape Breton Island

Mayfair Guest Home 11
Mrs. Dorothy Dunphy
37 George Street
Sydney, N.S.
B1A 4Y7
539-5611

MacLeod's Boarding Home 6
Miss Jean MacLeod
P.O. Box 153
2 Williams Street
Donkin, N.S.
B0A 1G0
737-2364

Terrace Manor 21
Mrs. John MacAulay
208 South Street
Glace Bay, N.S.
B1A 1W1
849-2849

Brookside Residential Care Facility 11
Mrs. Lorraine Robertson
P.O. Box 83
Margaree Valley, N.S.
B0E 2C0
248-2181

capacity

Victoria Haven 20
Mr. William MacLeod
429 Third Street
Glace Bay, N.S.
B1A 4G6
849-4127

Jones Rest Home 7
Mrs. Jeanette Jones
1 Minto Street
Glace Bay, N.S.
B1A 5B2
849-1605

John A. Carmichael Rest Home 11
Mrs. Erma Carmichael
66 Queen Street
North Sydney, N.S.
B2A 1A3
794-4050

New Dawn Guest House 27
Miss Marie MacPhee
141 Dominion Street
P.O. Box 1055
Sydney, N.S.
539-2221

capacity

Midtown Villa 15
Edward & Charmaine Mrazek
2465 Plummer Avenue
New Waterford, N.S.
B1H 1Z5
862-3622

Heritage House 11
Mr. & Mrs. E. Robertson
P.O. Box 81
Port Hood, N.S.
B0E 2W0
787-2210

MacNabb's Boarding Home 5
Mrs. Agnes MacNabb
35 Commercial Street
Dominion, N.S.
B0A 1E0
849-5301

Hillside Manor 12
Christine & Andre Trottier
53 Hillside Avenue
Glace Bay, N.S.
B1A 4B7
849-4854

Colchester County

Townsview Estates 85
D&B Group Ltd.
P.O. Box 1825
Truro, N.S.
B2N 5Z5
895-9559

Karlaine Place 8
Mr. & Mrs. Robert Barnhill
P.O. Box 691
Truro, N.S.
B2N 5E5
895-5111

Elmwood Manor 14
Ms. Germaine Melanson
Stewiacke, N.S.
B0N 2J0
639-9003

Cunningham's Rest Home 15
Mrs. Valerie Cunningham
P.O. Box 1145
Blair Avenue
Tatamagouche, N.S.
B0K 1V0
657-2876

Westside Villa 26
D&B Group Ltd.
421 Prince Street
Truro, N.S.
B2N 1E6
893-8463

Valley View Seniors Residence 6
Mrs. Karen Holden
R.R.#2, Valley Cross Roads
Colchester Co., N.S. B2N 5B1
893-8656

capacity *capacity*

Cumberland County

Sunrise Manor 20
Mrs. Anne C. Wilson
West Pugwash, N.S.
B0M 1L0
243-2110

Hyland Rest Home 30
Ms. Beverly Goy
P.O. Box 487
Parrsboro, N.S.
B0M 1S0
254-2966

Church Street Manor 8
Mrs. Denise Hunter
52 Church Street
Springhill, N.S.
B0M 1X0
597-8351

Four Seasons Manor 24
Mr. & Mrs. Herbert Hochhold
P.O. Box 134, Water Street
Oxford, N.S.
B0M 1P0
447-2819

Advocate Manor 22
Mr. Al Quigley
Advocate, N.S.
B0M 1A0
392-2555

Shady Rest Estates 24
Mrs. Louise Oickle
P.O. Box 40, Water Street
Oxford, N.S.
B0M 1P0
447-2786

Victoria Manor 50
Mrs. Audrey Goldrich
12 West Victoria Street
Amherst, N.S.
B4H 1B8
667-9464

Digby County

Sissiboo Rest Home 11
Mrs. Sandra Duran
R.R.#4, Sissiboo Road
Weymouth Mills, N.S.
B0W 3T0
837-4725

Celeste Cottage 10
Mr. George Robichaud
P.O. Box 314
Meteghan, N.S. B0W 2T0
645-2248

La Maison au Coucher du Soleil 24
Mrs. Blanche Gaudet
Saulnierville, N.S.
B0W 2Z0
769-2270

Halifax City and County

Eastern Shore Guest Home 18
Ms. Glenda Armsworthy Wilson
Musquodoboit Harbour, N.S.
B0J 2L0
889-2434

Nantucket Hall 26
Mrs. Marlene Webber
10 Fairbanks Street
Dartmouth, N.S.
B3A 1B7
463-0589

	capacity
Lynden Rest Home Mrs. Deborah Morgan-Downey 6117 Jubilee Road Halifax, N.S. B3H 2E8 429-9254	21
Southwood Villa Mrs. Deborah Morgan-Downey 153 Pleasant Street Darmouth, N.S. B2Y 3P8 469-3062	20
Haven Manor Ms. Hilda Stevens 6411 Coburg Road Halifax, N.S. B3H 2A6 429-1167	15
Woodside Manor Mrs. B.J. Robb 351 Pleasant Street Dartmouth, N.S. B2Y 3S4 463-5845	29
Harbour Glen Manor Mrs. Deborah Morgan-Downey 229 Pleasant Street Dartmouth, N.S. B2Y 3R5 469-3062	17

Hants County

Avonview Rest Home Mr. & Mrs. Gordon Arnsworthy General Delivery Summerville, N.S. B0N 2K0 633-2175	16
Bennett's Rest Home Mrs. Claire Bennett P.O. Box 37 Shubenacadie, N.S. B0N 2H0 758-3861	7

	capacity
Twin Maples Villa Mrs. Phyllis Hardy 349 Pleasant Street Dartmouth, N.S. B2Y 3S4 466-3331	38
Hilltop Villa Mr. C. Dorey 200 Main Street Dartmouth, N.S. B2X 1S3 435-6186	16
Freeman's Rest Home Mrs. Daisy Freeman 779 Old Sackville Road Lower Sackville, N.S. B3J 2R7 864-3499	17
The Royal Oxford Mr. Carey Murphy 1946 Oxford Street Halifax, N.S. B3H 4A2 466-7322	10

Kings County

	capacity
Wedgewood House Mrs. Patricia Healy 19 Leverett Avenue Kentville, N.S. B4N 2K5 678-1242	8
Seyforth's Boarding Home Ms. Barbara Walsh R.R.#1, Berwick (Morristown), N.S. B0P 1E0 538-9086	27
Eldridge's Rest Home Mrs. Judy Eldridge R.R.#1, Berwick, N.S. B0P 1E0 538-8305	25
Hirtle's Rest Home Mr. & Mrs. W. Hirtle Aylesford, N.S. B0P 1C0 847-3533	26
Wolfville Elms Mrs. Diana J. MacDonald P.O. Box 16 413 Main Street Wolfville, N.S. B0P 1X0 542-2420	18
Hirtle's Rest Home Mr. & Mrs. W. Hirtle P.O. Box 84 255 Commercial Street Berwick, N.S. B0P 1E0 538-9579	16
Seyforth's Rest Home Mrs. Barbara Walsh P.O. Box 129 120 Foster Street Berwick, N.S. B0P 1E0 538-3630	24

Lunenburg County

	capacity
Pleasant Rest Home Ms. Deborah Reid 45 Pleasant Street Bridgewater, N.S. B4V 1M9 543-2675	22
Lohnes Rest Home Mrs. Rita Lohnes R.R.#1, Barss Corner, N.S. B0R 1A0 644-2663	9

Pictou County

	capacity
Sunset Haven Home Ms. Mariam Borden 253 Forbes Street New Glasgow, N.S. B2H 4P5 752-3461	40
Shady Oaks Rest Home Mr. Larry Brezenski R.R.#2, Union Centre Westville, N.S. B0K 2A0 396-3397	12

capacity *capacity*

Sunset Haven Annex 9
Ms. Mariam Borden
253 Forbes Street
New Glasgow, N.S.
B3H 4P5
752-3461

Queens County

Hillsview Acres 28
Mr. Raymond Fiske
Middlefield, N.S.
B0T 1K0
685-2966

Meadowbrook Manor 6
Ms. Brenda Roach
R.R.#1
South Brookfield, N.S.
B0T 1X0
682-2808

Shelburne County

Atlantic Heights Rest Home 12
Mrs. Faye MacKenzie
P.O. Box 11, Crest Street
Lockeport, N.S.
B0T 1L0
656-3367

Abide-A-While 17
Mrs. Carol Oxner
P.O. Box 1142
Shelburne, N.S.
B0T 1W0
875-4384

Yarmouth County

Point du Marais Boarding Home 12
Mrs. Joan d'Entremont
Box 236
Lower West Pubnico, N.S.
B0W 2C0
762-3099

Glo Estates 10
Mrs. Hazel Olson
36 Grove Road
Yarmouth, N.S.
B5A 4J7
742-7583

Group Homes and Developmental Residences

Antigonish County

L'Arche Group Home 6
Mr. Derek Simonds
69 St. Ninian Street
Antigonish, N.S.
B2G 1Y7
863-5945

Cape Breton Island

	capacity
Resi-Care Assoc. Developmental Residence Mr. Mike Walsh 880 George Street Sydney, N.S. B1P 1M1 539-5468	7
Union Street Group Home Mrs. Jane Crawley 30 Union Street Sydney, N.S. B1P 4X5 539-2406	9
MacDonald Hall Group Home Mr. David MacIver P.O. Box 220 Inverness, N.S. B0E 1N0 258-3108	13
70 George Street Group Home Resi-Care (C.B.) Assoc. Mr. Mike Walsh 70 George Street Sydney, N.S. B1P 1H7	10
Chemoi Group Home Mr. Wilfred Boudreau P.O. Box 627 Cheticamp, N.S. B0E 1H0 244-2565	8

	capacity
Clyde Avenue Developmental Residence Resi-Care (C.B.) Assoc. Mr. Mike Walsh 11 Clyde Avenue Sydney Mines, N.S. B1V 2E3 736-2535	7
Waycobah Group Home Mr. Tom Gunn R.R.#1, Orangedale, N.S. B0E 2K0 756-3160	5
Byng Avenue Group Home Mrs. Jane Crawley 93 Byng Avenue Sydney, N.S. B1P 5C1 539-0025	9
Unity House Group Home Mr. Al Ross General Delivery East Bay, N.S. B0A 1H0 828-2853	7
Corinthian House Group Home Mr. Tom Gunn R.R.#1, Orangedale, N.S. B0E 2K0 756-2976	5

Colchester County

McCully House Group Home Ms. Janice McDade 82 Lorne Street Truro, N.S. B2N 3K3 893-9532	8

Cumberland County

	capacity
Rupert House Mr. Ed Thibodeau 1 Rupert Street Amherst, N.S. B4H 3R2 667-3284	8

Digby County

	capacity
Maison Jerome Group Home Sister Pauline Armstrong P.O. Box 119 Church Point, N.S. B0W 1N0 769-3253	8

Halifax County

	capacity
Abbott Drive Developmental Residence Mrs. Bev Wicks 7097-7099 Abbott Drive Halifax, N.S. B3L 2L5 455-5630	8
Gottingen Street Group Home Ms. Carole Evans 2690 Gottingen Street Halifax, N.S. B3K 3C7 454-8718	9
Hawthorne Street Group Home Mrs. Bev Wicks 63 Hawthorne Street Dartmouth, N.S. B2Y 2Y7 469-0670	8
Oxford Street Group Home Mrs. Bev Wicks 1615 Oxford Street Halifax, N.S. B3H 3Z7 429-6137	12
MacDougall Avenue Developmental Residence Mrs. Bev Wicks 30 MacDougall Drive Lower Sackville, N.S. B4C 3E7 865-7190	7
Victoria Road Group Home Ms. Carole Evans 70 Victoria Road Dartmouth, N.S. B3A 1T8 469-8837	10
Basinview Drive Developmental Residence Mrs. Bev Wicks 3838 Basinview Drive Halifax, N.S. B3K 5A2 455-7421	8
Vernon Street Group Home Mrs. Bev Wicks 1648 Vernon Street Halifax, N.S. B3H 3N1 422-6742	8

capacity

Pleasant Street 8
Developmental Residence
Mrs. Bev Wicks
105 Pleasant Street
Dartmouth, N.S.
B2Y 3P7
464-9131

Homes for Independent Living 6
Ms. Margaret Hatt
2505 Oxford Street
Halifax, N.S.
B3L 2T5
422-8268

Joseph Howe Drive Group Home 8
Ms. Carole Evans
3235 Joseph Howe Drive
Halifax, N.S.
B3L 4H3
454-0630

Robert Allen Drive 7
Developmental Residence
Mrs. Bev Wicks
31 Robert Allen Drive
Halifax, N.S.
B3M 3G9
443-6804

Hants County

Kings Meadows Group Home 10
Mrs. Barbara Campbell
R.R.#1
Windsor, N.S.
B0N 2T0

Lantz Group Home 8
Mr. Robin C. Strickland
P.O. Box 175
Lantz, N.S.
B0N 1R0
883-9469

Kings County

Kentville Group Home 8
Mr. Derek Vernest
14 Oakdene Terrace
Kentville, N.S.
B4N 1E5
678-1740

Wolfville Developmental 8
Residence
Mr. Derek Vernest
462 Main Street
Wolfville, N.S.
B0P 1X0
678-8920

Lunenburg County

LaHave Manor Group Home 9
Mr. Leslie Mason
58 Alexandra Avenue
Bridgewater, N.S.
B4V 1H1
543-7712

Bonny Lea Farm 18
Ms. Marilee Howlett
P.O. Box 560, Windsor Road
Chester, N.S.
B0J 1J0
275-4202 (Church House)
275-3027 (Hamilton House)

capacity *capacity*

Pictou County

Temperance Street 8
Developmental Residence
Mrs. Linda Boucher
304 Temperance Street
New Glasgow, N.S.
B2H 3B5
752-0476

Foord Street Group Home 8
Mrs. Linda Boucher
100 N. Foord Street, Stellarton
c/o 304 Temperance Street
New Glasgow, N.S.
B2H 3B5
752-0476

Licensed Nursing Homes

Annapolis County

Northhills Nursing Home 51
Mrs. Frankie Sheehy
Granville Ferry, N.S.
B0S 1A0
532-5555

Annapolis Royal 44
Nursing Home
Mrs. Linda Bailey, R.N.
St. George Street
Annapolis Royal, N.S.
B0S 1A0
532-2240

Cape Breton Island

Breton Bay Nursing Home 264
Mr. Bob Fougere
70 St. Anthony Drive
Sydney, N.S.
B1S 2R5
539-4560

Victoria Haven Nursing Home 23
Mr. H.W. MacLeod
429A Third Street
Glace Bay, N.S.
B1A 4G6
849-8826

MacGillivray Guest Home 74
Mr. Jack Coffey
25 Xavier Drive
Sydney, N.S.
B1S 2R9
539-6110

Northside Harbourview 13
Nursing Care Unit
Mr. John Higgins
P.O. Box 399, Purvis Street
North Sydney, N.S. B2A 3M4

Colchester County

Glenview Lodge 48
Mr. Charles Dale
East Prince Street
Truro, N.S.
B2N 5B2
895-8715

Hillcrest Manors Ltd. 119
Mrs. Carol MacMillan
P.O. Box 1210, Manor Drive
Truro, N.S.
B2N 5H1
895-2891

capacity

Cumberland County

Highcrest Springhill Nursing Home 38
Mrs. Mildred Carr-Shrum
17 MacFarlane St.
Springhill, N.S.
B0M 1X0
597-2797

Bayview Memorial Nursing Care Unit 22
Mrs. Connie Ells
Advocate Harbour, N.S.
B0M 1A0
392-2859

capacity

Gables Lodge 95
Mrs. Kathy Maltby
252 Church Street
Amherst, N.S.
B4H 3B3
667-3501

Guysborough County

MacKaracher's Nursing Home 35
Mrs. Audrey Taylor
Sherbrooke, N.S.
B0J 3C0
522-2147

Halifax City and County

Glades Lodge 123
Mrs. Jan White
25 Alton Drive
Armdale, N.S.
B3N 1M1
477-1777

Fairview Villa 207
Ms. Carol Ann Gallant
245 Main Avenue
Fairview, N.S.
B3M 1B7
443-1971

Colonial Nursing Home 24
Mrs. Deborah Morgan-Downey
1019 Lucknow Street
Halifax, N.S.
B3H 2T2
420-0697

Armview 248
Ms. Karen MacIntyre
126 Purcell's Cove Road
Halifax, N.S.
B3P 1B5
477-8051

Scotia Nursing Home 45
Mr. Stephen Pace
R.R.#1, Beaverbank, N.S.
B0N 1A0
865-6364

Melville Lodge 120
Mrs. Donna Hale
50 Shoreham Lane
Halifax, N.S.
B3P 2R3

capacity *capacity*

Kings County

Wolfville Nursing Home 66
Mrs. Diana J. MacDonald
P.O. Box 16, R.R.#2
346 Main Street
Wolfville, N.S.
B0P 1X0
542-2429

Evergreen Home for Special Care 97
Mr. Larry Knowles
655 Park Street
Kentville, N.S.
B4N 3V7
678-7355

Lunenburg County

Mahone Nursing Home 57
Mrs. Anne Kennedy
P.O. Box 320
Mahone Bay, N.S.
B0J 2E0
624-8341

Pictou County

Edward Mortimer Place 77
Mrs. Katherine Sullivan
P.O. Box 250
Haliburton Road
Pictou, N.S.
B0K 1H0
485-4341

Blue Extension 17
Mrs. Katherine Sullivan
P.O. Box 250
Haliburton Road
Pictou, N.S.
B0K 1H0
485-4391

Queens County

North Queens Nursing Home 42
Mr. Otto Boye
P.O. Box 181
Caledonia, N.S.
B0T 1B0
682-2553

Shelburne County

Surf Lodge Nursing Home 26
Ms. Margaret Coates
P.O. Box 160
Lockeport, N.S.
B0T 1L0
656-2416

capacity

Yarmouth County

Villa St. Joseph du Lac 79
Sister Estelle Arsenault
R.R.#1
P.O. Box 810, Lakeside
Yarmouth, N.S.
B5A 4A5
742-7128

Municipally Operated Homes for the Aged

Annapolis County

Mountain Lea Lodge 106
Mr. Larry Marsters
R.R.#1, Church Street
Bridgetown, N.S.
B0S 1C0
665-2577

Antigonish County

R.K. MacDonald Guest Home 106
Mrs. Evelyn Lindsay
64 Pleasant Street
Antigonish, N.S.
B2G 1W7
863-2578

Cape Breton Island

Alderwood Home for the Aged 70
Mrs. Marcella Roberts
P.O. Box 218
Baddeck, N.S.
B0E 1B0
295-2644

Seaview Manor 101
Mr. Dan Munroe
275 South Street
Glace Bay, N.S.
B1A 1W6
849-7300

capacity

Richmond Villa 75
Miss Isabelle Johnston
P.O. Box 250
St. Peters, N.S.
B0E 3B0
535-3030

Foyer Pere Fiset 60
Mrs. Lorraine Aucoin
Cheticamp, N.S.
B0E 1H0
224-2087

capacity

Inverary Manor 60
Mrs. Joan MacLellan
Box 460, Maple Street
Inverness, N.S.
B0E 1N0
258-2581/2842

Highland Manor 20
Mrs. Donna Rideout
Neils Harbour, N.S.
B0C 1N0
336-2895

Cumberland County

East Cumberland Lodge 65
Mrs. Brenda Benjamin
P.O. Box 250
Pugwash, N.S.
B0K 1H0
243-2504/2505

Digby County

Tideview Terrace 79
Mr. Gary Burlingham
P.O. Box 1120
Digby, N.S.
B0V 1A0
245-4718

Villa Acadienne 83
Mr. Henry Saulnier
P.O. Box 178
Meteghan, N.S.
B0W 2K0
645-2065

Guysborough County

Canso Seaside Manor 15
Ms. Mary-Jurcena Taylor
Canso, N.S.
B0H 1H0
366-3030

Milford Haven 50
Mrs. Elizabeth Richard
P.O. Box 300
Guysborough, N.S.
B0H 1N0
533-2828

Halifax County

Oceanview Manor 184
Mr. John Morrison
Box 130
Eastern Passage
Halifax, N.S.
B0J 1L0
465-6020

capacity *capacity*

Hants County

Dykeland Lodge 75
Mr. W. Robert Brooks
Curry's Corner
Windsor, N.S.
B0N 2T0
798-8346

Kings County

Grand View Manor 118
Mr. Graham Hardy
P.O. Box 309
Berwick, N.S.
B0P 1E0
538-3118

Lunenburg County

Harbour View Haven 127
Mr. Gordon Crouse
P.O. Box 1480
Blockhouse Hill Road
Lunenburg, N.S.
B0J 2C0
634-8836

Pictou County

Glen Haven Manor 212
Mr. James W. Ferguson
739 East River Road
New Glasgow, N.S.
B2H 5E9
752-2588

Valley View Villa 109
Mr. David Lank
R.R.#1, Riverton, N.S.
B0K 2S0
755-5780

Queens County

Queens Manor 60
Mr. Gary Slauenwhite
P.O. Box 1283
Liverpool, N.S.
B0T 1K0
354-3451

Shelburne County

	capacity
Roseway Manor Mr. Ken Young Box 518 Sandy Point, N.S. B0T 1W0 875-4707	65

Privately Operated Homes for the Aged

Cape Breton Island

	capacity
The Cove Mrs. Katherine R. Campbell Kings Road Sydney, N.S. B1S 1B9 539-5267	108
Maple Hill Manor Mrs. Maryena Yurczyszyn 700 King Street New Waterford, N.S. B1H 3Z5 862-6495	50
Miner's Memorial Manor Mr. Harry Blinkhorn 15 Lorne Street Sydney Mines, N.S. B1V 3B9 736-1992	35
Northside Community Guest Home for the Aged Mrs. Lucy MacEachern 11 Queen Street, P.O. Box 100 North Sydney, N.S. B2A 1A2 794-4734/4733	90
St. Anne's Community Nursing Care Centre Mr. William Shea P.O. Box 128 Arichat, N.S. B0E 1A0 226-2883	24

Colchester County

	capacity
Willow Lodge Mr. Douglas Cunningham Blair Avenue Tatamagouche, N.S. B0K 1V0 657-3101	51

capacity

Halifax County

Northwood Complex 596
Mr. Lloyd Brown
2630 Gottingen Street
Halifax, N.S.
B3K 3C6
454-8311

The Birches 40
Mrs. Janet Crowell
Musquodoboit Harbour, N.S.
B0J 2L0
889-3474

St. Vincent Guest Home 162
Mr. Eric Duggan
2080 Windsor Street
Halifax, N.S.
B3K 5B1
429-0550

capacity

Oakwood Terrace 111
Mr. Winston Clarke
10 Mount Hope Avenue
Dartmouth, N.S.
B2Y 4K1
469-3702

Duncan MacMillan Home 25
Mrs. Maxine Thibault
Sheet Harbour, N.S.
B0J 3B0
885-2545

Braeside Home for Special Care 28
Mrs. Joan Murray
Middle Musquodoboit, N.S.
B0N 1X0
384-3007

Hants County

Windsor Elms 120
Mr. Donald Reid
590 King Street
Windsor, N.S.
B0N 2T0
798-2251

Freemason's Home 60
Mr. R.H. Stone
558 Wentworth St.
Windsor, N.S.
B0N 2T0
798-2169

Lunenburg County

Hillside Pines 50
Mrs. Sheila MacKinnon
77 Exhibition Avenue
Bridgewater, N.S.
B4V 3K6
543-1525

Rosedale Home 29
Mrs. Shirley Veinot
P.O. Box 8
New Germany, N.S.
B0R 1E0
644-2008

Shoreham Village 82
Mr. Brian Selig
P.O. Box 380
Chester, N.S.
B0J 1J0
275-5631

capacity *capacity*

Pictou County

I.O.O.F. Home 41
Mrs. Janet Johnston
P.O. Box 850
Pictou, N.S.
B0K 1H0
485-5492

Yarmouth County

Tidal View Manor 103
Mr. J.G. McEachern
60 Vancouver Street
Yarmouth, N.S.
B5A 2P5
742-7853

Specialized Institutional Facilities for the Mentally Handicapped

Adult Residental Centres

Annapolis County

Annapolis Adult Residential Centre (municipally operated) 33
Ms. Patricia MacDougall, Administrator
P.O. Box 548
Bridgetown, N.S. B0S 1C0
665-4566/4042

Cape Breton Island

Braemore Adult Residential Centre (municipally operated) 70
Miss C. MacIntyre, Administrator
P.O. Box 515
Sydney River, N.S. B1P 6H4
539-7640

Mary's Hill Adult Residential Centre (privately operated) 46
Mrs. Moira Campbell, Administrator
P.O. Box 50
Mabou, N.S. B0E 1X0
945-2004

capacity

Cumberland County

Sunset Adult Residential Centre (municipally operated) 125
Mr. Dennis Brown, Administrator
P.O. Box 130
South Pugwash, N.S. B0K 1L0
243-2571

Halifax County

Scotia Adult Residential Centre (privately operated) 165
Mr. Stephen Pace, Administrator
Beaverbank, N.S. B0N 1A0
865-6364

Kings County

Kings County Adult Residential Centre (municipally operated) 43
Mr. Keith Menzies
Waterville, N.S. B0P 1V0
538-3103

Lunenburg County

LaHave Manor Corp. Adult Residential Centre (municipally operated) 65
Mr. Leslie Mason
P.O. Box 270
Dayspring, Bridgewater, N.S. B4V 2W9
543-7851

Pictou County

Pictou County Adult Residential Centre (municipally operated) 98
Mrs. Susan Curley, Administrator
R.R.#1, Stellarton, N.S. B0K 1S0
755-4884

Shelburne County

Bayside Adult Residential Centre (municipally operated) 30
Mrs. Margaret Urquhart, Administrator
Barrington, N.S. B0W 1E0
637-2098

capacity

Yarmouth County

Harbourside Lodge (privately operated) 56
Mr. J.G. McEachern, Administrator
Vancouver Street
Yarmouth, N.S. B5A 2P5
742-3541

Regional Rehabilitation Centres

Cape Breton Island

Braemore Regional Rehabilitation Centre 60
Cecilia MacIntyre, Administrator
P.O. Box 515
Sydney River, N.S. B1P 6H4
539-7640

Halifax County

Halifax County Regional Rehabilitation Centre 225
Mrs. Melba Holm, Administrator
P.O. Box 1003
Dartmouth, N.S. B2Y 3Z7
434-7660

Kings County

Kings Regional Rehabilitation Centre 90
Mr. Keith Menzies, Administrator
Waterville, N.S. B0P 1V0
538-3103

Children's Facilities

Community Residential Care Facilities

Cape Breton County

C.A.S. of Cape Breton Group Home 5
Frank Capstick
226 Whitney Avenue
Sydney, N.S. B1P 5A4

Liscombe House (C.A.S. of Cape Breton) 5
Frank Capstick
84 Charlotte Street
Sydney, N.S. B1P 1B7

	capacity
Cumberland County	
Ramsay House Mr. Don Russell 151 Victoria Street E. Amherst, N.S. B4H 1Y2 667-8848	6
Halifax County	
Halifax Children's Aid Society Ms. Marilyn Peers, Executive Director 1751 Oxford Street Halifax, N.S. B3H 2Z8 425-5420	8
Barnett House Sister Mary Ellen Boyce 5724 South Street Halifax, N.S. B3H 1S4 422-8295	5
Hants County	
Family and Children's Services of Hants County Wendy Trull P.O. Box 99 Windsor, N.S. B0N 2T0 798-2289	4
Lunenburg County	
Group Home Janet Moore 156 York Street Bridgewater, N.S. B4V 1R3 543-1301	5

Children's Residential Centres

Cape Breton County	
Boys' Residential Centres Mr. J.C. Coleman 680 King Street New Waterford, N.S. B1H 3Z3 862-3851	11

	capacity
Colchester County	
Nova Scotia Residential Centre Mr. Bill MacLeod P.O. Box 826 Truro, N.S. B2N 5G6 893-3029	32
Halifax County	
Chisholm Treatment Centre Sister Mary Ellen Boyce 1172 South Park Street Halifax, N.S. B3H 2W8 425-5120	10
Yarmouthy County	
Residential Centre, Hebron Mr. Brian Amirault P.O. Box 95 Hebron, N.S. B0W 1X0 742-8782	12

Child Caring Facilities

Annapolis County	
S.O.S. Children's Village Mr. Jack Beaudin Nova Scotia-Canada Society Margaretsville, N.S. B0S 1N0	7
Cape Breton County	
Bairncroft Mr. Frank Capstick, Executive Director 1612 Kings Road Sydney, N.S. B1S 1E5 562-4284	10
Salvation Army Parkdale House Sister Sharon Giles, Executive Director Superintendent 47 Byng Avenue Sydney, N.S. B1P 5B9 562-5827	9

Halifax County

	capacity
Hawthorne House 131 Prince Albert Road Dartmouth, N.S. B2Y 1M5	8
Independence Home, Halifax Region 6 Linden Lea Court Dartmouth, N.S.	4
D.H. Johnson House 518 Pleasant Street Dartmouth, N.S. B2W 1A4	8
Jubien House 233 Purcell's Cove Road Halifax, N.S. B3P 1B9	8
Nova Scotia Home for Coloured Children 1018 Main Street Dartmouth, N.S. B2W 4X9	32

Children's Training Centres

Children's Training Centre Janet Bray 270 Pleasant Street Dartmouth, N.S. B2Y 3S3	40
Children's Training Centre Mr. Ray Francis P.O. Box 970 Digby, N.S. B0V 1A0	40
Children's Training Centre Ms. Barbara MacKenzie, Acting Superintendent P.O. Box 880 Pictou, N.S. B0K 1A0	40
Children's Training Centre Ms. Mary Jala, Acting Superintendent P.O. Box 69 Sydney, N.S. B1V 2Y4	40

Youth Training Centre

Nova Scotia Youth Training Centre Mr. Bob MacPhee, Superintendent P.O. Box 460 Truro, N.S. B2N 5C7	198

capacity

Custody Facilities — Young Offenders Act

Shelburne Youth Centre 150
Mr. Heikki Muinonen, Superintendent
P.O. Box 400
Shelburne, N.S. B0T 1W0
875-3191

Cape Breton Youth Resource Centre 14
Ms. Ann Shears, Director
571 Esplanade
Sydney, N.S. B1P 1B4
564-0032

Specialized Nursing Care Facility for Children

Evergreen Nursing Home 27
Children's Unit
Mr. Larry Knowles
655 Park Street
Kentville, N.S. B4N 3V7

Private Child-Caring Institutions

Nova Scotia Home for Coloured Children 32
Mr. Wilfred Jackson, Executive Director
1018 Main Street
Dartmouth, N.S. B2W 4X9
434-0674

Home of the Guardian Angel 8
Sister Judith Breen, Superintendent
6345 Coburg Road
Halifax, N.S. B3H 2A4
422-7964

Salvation Army Bethany House 9
Captain Barbara Penny, Executive Director
980 Tower Road
Halifax, N.S. B3H 2Y4
422-5900

Bairncroft 15
Mr. Frank Capstick, Executive Director
1612 Kings Road
Sydney, N.S. B1S 1E5
562-4284

	capacity
Salvation Army Parkdale House **Captain Sharon Gillis, Executive Director** **47 Byng Avenue** **Sydney, N.S. B1P 5B9** **562-5827**	9

Adult Service Centres

Cape Breton Region

The Green Door Society Ltd. P.O. Box 366, Cheticamp, N.S. B0E 1H0 Manager: Georgina Poirier 224-2000	20
Northside Adult Service Centre 26 Haley Street North Sydney, N.S. Manager: Debra MacLean 794-3517	30
Regional Occupational Centre Vocational School Residence P.O. Box 839 Port Hawkesbury, N.S. B0E 2V0 Manager: Kay Isenor 625-0132	17
Sydney Kinsmen Resource Centre 780 Prince Street Sydney, N.S. B1P 5N6 Manager: Carol Pendergast 539-8553	70
Brass Tack Workshop 40 MacLean Street, Glace Bay, N.S. B1A 2K7 Manager: Elizabeth Ann Capstick 849-8187	20

Central Region

Endale Industries P.O. Box 251, Elmsdale, N.S. B0N 1M0 Manager: Linda Codlen 883-9404	30
The Bridge Adult Service Centre 10 Croft Street Amherst, N.S. B4H 2Z4 Manager: Ms. Susan Thibodeau 667-8433	20

capacity

Golden Opportunity Vocational and Rehabilitation Centre 20
25 King Street
Springhill, N.S. B0M 1X0
Manager: Mrs. Joanne Hunter
597-3158

Colchester Community Workshops 51
575 Prince Street
Truro, N.S. B2N 1G2
Manager: Ann Cooper
893-7228

Halifax Region

DASC Industries 80
10 Akerley Blvd., Suite 24
Burnside Industrial Park
Dartmouth, N.S. B3B 1J4
Manager: Sandra Purcell
468-6606

Halifax Adult Service Centre 115
3430 Prescott Street
Halifax, N.S. B3K 4Y4
Manager: Susan Slaunwhite
454-7387

Anchor Industries 40
Sackville Industrial Park
61 Glendale Avenue
Lower Sackville, N.S. B4C 3J7
Manager: Cathy Deagle
865-1651

Haltrans Industries 20
5239 Blowers Street
Halifax, N.S. B3J 1J8
Manager: Ron Boston
423-8321

Gateway Homes Inc. 10
Day Activity Program
19 Alma Crescent
Halifax, N.S. B3N 2CA
Manager: Pat Goulet
445-4796

North Shore Region

Heatherton Adult Service Centre 8
P.O. Box 35, Heatherton, Antigonish Co., N.S. B0H 1R0
Manager: Ms. Jovita Chisholm
386-2808

capacity

Summer Street Industries 40
874 Summer Street
New Glasgow, N.S. B2H 3Z2
Manager: Bob Bennett
755-1945

CAMR Community Workshop 25
83 Saint Ninian Street, Box 1330
Antigonish Co., N.S. B2G 1Y7
Manager: Mr. Leonard MacDonald
863-5024

South Shore Region

Shelburne County Adult Mentally Handicapped Workshop 20
P.O. Box 356, Barrington Passage, N.S. B0W 1G0
Manager: Marion Boudreau
875-2455

Queens Adult Service Centre 35
P.O. Box 100, Liverpool, N.S. B0T 1K0
Manager: Murray Kirkpatrick
354-2723

The Ark Industries 40
R.R.#1, Bridgewater, N.S. B4V 2V9
Manager: Cheryl Cooper
543-5308

Western Region

Atelier de Clare 11
Université Sainte-Anne
Church Point
Digby, N.S. B0W 1M0
Manager: Helene Lewis
769-3202

The Conway Workshop 15
R.R.#2, Digby, N.S. B0V 1A0
Manager: Joel Comeau
245-5391

Revolving Door 40
Annapolis East CAMR
P.O. Box 45, Lawrencetown, N.S. B0S 1M0
Chairperson: Tom Porter
584-3332

Valley Region

	capacity
Windsor Adult Vocational Services Centre P.O. Box 1075 6 Centennial Drive Windsor, N.S. B0N 2T0 Manager: Dorothy Miller-Fleet 798-5160	20
Beehive Adult Service Centre Commercial Street Aylesford, Kings Co., N.S. B0P 1C0 Manager: Cindy Phinney 847-9696	30
The Flower Cart 1196 Commercial Street New Minas, N.S. B4N 3E9 Manager: Jim Oulton 861-0120	40

Sheltered Workshops

New Leaf Enterprises 3125 Kempt Road Halifax, N.S. B3N 5N6 Manager: Jerry Smyth 429-9044	25
Lake City Industries 386 Windmill Road Dartmouth, N.S. B3A 1J5 Manager: Christopher Fyles 465-5000	20
Inverness Cottage Workshop P.O. Box 458, Railway Street Inverness, N.S. B0E 1N0 Manager: Caroline MacLean 258-3316	25

Personnel and Office Telephone Numbers

Regional Offices

Halifax	424-4150
New Glasgow	755-5950
Yarmouth	742-7871
Kentville	678-6176
Sydney	563-3300

District Offices

Amherst	667-3336
Annapolis	532-2337
Antigonish	863-3213
Barrington	637-2335
Bridgewater	543-2411
Colchester	893-5950
Cumberland	667-3336
Dartmouth	424-3298
Digby	245-5811
Guysborough	533-4007
Hants	798-8319
Liverpool	354-2771
Lunenburg	543-2411
Port Hawkesbury	625-0660
Queens	634-8785
Sackville	865-5750
Shelburne	637-2335
Truro	893-5950
Windsor	798-8319

Sub-Offices

New Waterford	862-6289
Sydney Mines	736-6270
Glace Bay	563-3390
North Sydney	794-5110

Family Court

Halifax	424-3990
Sydney	563-2200
New Glasgow	755-6520
Dartmouth	424-4600
Amherst	667-3598
Yarmouth	742-0550
Kentville	679-6075

Head Office (424-)

Minister and Deputy Minister

Hon. Marie P. Dechman	4306
Mrs. Patricia Ripley	4325
Ms. Debra Wile	7618
Mr. J.A.A. MacKinnon	4326
Mrs. Martha Crowe	4327
Mr. Harry Chapman	3265

Family and Children's Services Division

Switchboard	3200
Mr. William Greatorex	4279
Mr. Trevor Townsend	3202
Miss Rosemary Rippon	4283
Mr. Alex Shaw	3201
Mr. Greg Gammon	3204
Mr. Greg Bowers	3211
Mrs. B. D'Entremont	2692
Mr. John MacGillivary	5539
Ms. Susan Drysdale	3205
Mr. Jock MacKinnon	4632
Mrs. N. Holmans	5958
Ms. Joanne Coffin	5464
Ms. Jane Grantmyre	5576
Mrs. Debra Burns	6798
Mrs. Bonnie Ramsey	2755
Mr. Harold Grainger	6775
Mr. George Savoury	4283
Ms. Judy Jackson	2755
Mrs. Nancy Taylor	6286

Coordinated Home Care Division

Ms. Nina Clarke	4653
Ms. Charlett Brine	4653
Ms. Joan Redmond	6834
Ms. Cheryl Roosjen	4284
Ms. Alicia Nolan	8255

Family Benefits Division

Switchboard	4261
Mr. Bill Campbell	4262
Miss Carol Fraser	6112
Mr. Rupert Fisher	7767
Mrs. C. Pettipas	6106
Ms. Lynn Orton	6119
Miss Sheila Burke	6107
Mrs. S. MacLean	4500

Rehabilitation and Community Services Division

Mr. Ross Thorpe	3212
Dr. M. MacFarlane	3207
Mr. William McCarron	5863
Mrs. Barbara Carbonell	3212
Miss C. Rushton-Conrad	3207
Mr. John MacInnes	7363
Miss Norma Lloyd	4371
Ms. Pat Thompson	4275
Mr. P. Barteaux	4277
Miss B. Millar	3206
Miss F. Sutherland	8568
Ms. N. Cochrane	7615
Mr. D. Penney	8904
Mrs. Joan Snow	5466
Miss André McConnell	5863
Mr. Paul Theriault	5360
Mr. Bob Turnbull	4371
Mr. Ron L'Esperance	4329
Ms. Ruth Anne Moffatt-Dickson	5360
Ms. Sherry MacPherson	4392

Research, Planning and Management Information Services Division

Miss Bessie Harris	4039
Ms. E. McNaughton	4039
Mr. Robert Haley	3960
Mr. Allan Clark	4455
Miss Shulamith Medjuck	4455
Mr. David Ryan	4504
Ms. Sharon Schnare	4454
Mrs. Jane Phillips	4454
Mr. Tom Conrad	8961
Mr. Peter Arnburg	8961
Ms. Joan Parks	3960

Field Services and Personnel Division

Mr. J.A. MacKinnon	2750	Ms. Catherine Martin	2751
Mrs. Barbara Bormke	2746	Ms. Lynn Burgess	2749
Mr. Michael Craig	2750		

Financial Services Division

Mr. Arnold R. Jones	4537	Mrs. Sandra Flemming	5831
Mr. Gary Greenough	4474	Mr. Bruce Allen	4233
Mr. Roger Angevine	4260	Mr. Ken Sherry	4257
Mr. George Collier	3261	Mr. Don Johnson	8099
Mr. Roger Whitman	3260	Mrs. Marilyn Bonin	5089
Ms. Brenda Murray	3260	Mrs. Jane Pelham	4525
Ms. Jennifer Blair-Myketyn	7628	Mr. Blair McNaughton	4169
Mrs. Carol Arthur	5825	Mrs. Joan Frizzell	5841
Mrs. Jo Ann Rogers	5827	Miss Anne MacLellan	5824
Mr. Robert Gilliatt	6692	Ms. Bonnie LeFrank	5844
Mr. William Kehoe	3262		

Audit Services Division

Mr. George Hudson	4147	Mr. Art Mattson	5786
Mr. Paul Palmer	4302	Mr. David Hiscock	6101
Mr. Gregory Black	6103	Ms. Margaret Pellerine	5062
Ms. Colleen Hooper	6102	Ms. Susan Gallant	5063

Sources of Additional Information on Programs

The Department of Social Services welcomes inquiries from the public regarding its work. The departmental offices are located on the third, fourth and fifth floors of the J.W. Johnston Building, 5182 Prince Street, Halifax.

Inquiries concerned with:	**Write:**
Employment opportunities Social work education Training programs Bursaries	J.A. MacKinnon Director, Field Services and Personnel Department of Community Services P.O. Box 696 Halifax, N.S. B3J 2T7
Budgeting and accounting	A.R. Jones Director, Financial Services Department of Community Services P.O. Box 696 Halifax, N.S. B3J 2T7
Children's aid societies Child caring institutions Family Court Shelburne Youth Centre Nova Scotia Residential Centre Day care and homemaker services Adoptions	William Greatorex Administrator Family and Children's Services Department of Community Services P.O. Box 696 Halifax, N.S. B3J 2T7

Public assistance Family Benefits Blind Persons' Allowance Disabled Persons' Allowance Diabetic Assistance	Bill Campbell Director, Family Benefits Department of Community Services P.O. Box 696 Halifax, N.S. B3J 2T7
Rehabilitation and community services Services for the mentally handicapped Services for the post-mentally ill Sheltered workshops Special counselling for the deaf Special social development project Social Housing Program for Provincial Assistance Recipients Summer employment for students Municipal General Assistance Homes for Special Care	Administrator Rehabilitation and Community Services Department of Community Services P.O. Box 696 Halifax, N.S. B3J 2T7
Policy, planning and research Computer services Information services	Bessie Harris Administrator Research, Planning and Management Information Services Department of Community Services P.O. Box 696 Halifax, N.S. B3J 2T7
Emergency social services	Mike Johnston Acting Director Emergency Welfare Services Department of Community Services P.O. Box 696 Halifax, N.S. B3J 2T7
Indians of Nova Scotia	Allan Clark Coordinator, Indian Affairs Department of Community Services P.O. Box 696 Halifax, N.S. B3J 2T7
Senior citizens Senior Citizen's Commission	Allan Clark Coordinator Senior Citizens' Commission Department of Community Services P.O. Box 696 Halifax, N.S. B3J 2T7
Social Services Council	Bessie Harris Executive Secretary Social Services Council Department of Community Services P.O. Box 696 Halifax, N.S. B3J 2T7